

CLINIC ONBOARDING TEMPLATE

No. of location(s): 1

Address(es):

Secret Aesthetics

Located inside Harvey Nichols in The Mailbox, Birmingham

65 Wharfside Street

B1 1RE

Website:

<https://secretaesthetics.co.uk/>

Clinic Video: <https://vimeo.com/805476415?fl=pl&fe=cm>

How long practicing for:

10years

Minimum age/criterias for treatments and consultations:

18 for skin/therapy/device/laser treatments

21 for injectables unless indicated for a medical reason and/or with parental/guardian consent who is present at the appointment at time of consultation + treatment

Payment Options:

Cash or Card. We accept American Express

0% Finance for up to 6 months on treatments/packages £1400 or over up to £25,000.

USPs:

Internationally and nationally recognised for our ultra-natural looking wholly non-surgical full face transformations using a combination of the most cutting-edge lasers, devices and injectables for natural, undetectable multi-award winning results. Quoted as 'The best for injectables' by The Sunday Times amongst other accolades and media coverage.

CQC registered led by world-reknowned medical doctors practicing for over 10 years.

One of the largest online results gallery across our website and social media showcasing our years of expertise – our extensive results and patient testimonials do the talking for us.

Over 45,000 procedures completed.

Emergency and air-ambulance consultant as one of the directors. Pride ourselves on our 24/7 aftercare with an out-of-hours number in case of emergencies

At Secret Aesthetics, treatments aren't seen as appointments - they're experiences.

From private serene treatment rooms to our luxury IV suite with massage chairs, personal screens, food and drinks menus and full comfort throughout, everything is designed to help you switch off while we take care of you.

Whether you're here for skin, injectables, wellness or IV therapy, our focus is the same: unhurried, doctor-led care in a calm, considered space - because how you feel during a treatment matters just as much as the result.

Booking software for integration:

Zenoti – API integration and login already provided

Social media:

Instagram @secretaesthetics

Facebook @secretaesthetics

Tiktok @secretaestheticsbham

Booking link:

[Book Now](#)

(can we improve the look of it I don't like this current look and too small)

Results gallery link:

<https://secretaesthetics.co.uk/gallery/>

Contact Info:

Email for all bookings, enquiries and aftercare: info@secretaesthetics.co.uk

Telephone number for all bookings, enquiries and aftercare: **0121 616 6023**

(Whatsapp business 07762900760)

Out of Hours Emergency Number: 07762900760

Opening Hours:

Monday - closed

Tuesday 10am-6pm

Wednesday 10am-6pm

Thursday 10am – 6pm

Friday 10am – 7pm

Saturday 10am – 7pm

Sunday – closed

Reviews links:

Google Reviews

https://www.google.com/search?q=secret+aesthetics+google+reviews&sca_esv=cf3d8fcadb69d60c&rlz=1C5CHFA_enGB963GB963&biw=1440&bih=684&sxsrf=AE3TifMdynWZvaNH64RhDEQVYFtLvE_eRQ%3A1765905636767&ei=5JRBaZvOLvSbhbIPI-T2qQ8&oq=Secret+Aesthetic+s+google&gs_lp=Egxnd3Mtd2l6LXNlcjA0QPIAQD4AQGYAgegAuEEwgIKEAAYsAMY1gQYR8ICFhAuGIAEGLADGEMYxwEYigUYjgUYrwHCAgYQABgWGB7CAggQABgWGAoYHpgDAIgGAZAGCZIHazUuMqAH-R6yBwM0LjK4B9cEwgCFMC41LjLIBxaACAA&sclient=qws-wiz-serp

Trustpilot <https://uk.trustpilot.com/review/secret.aesthetics.co.uk>

Consulting Rooms <https://www.consultingroom.com/clinic/secret-aesthetics>

Doctorly – N/A

RealSelf – N/A

Awards Roll:

Global 100 Clinics | GHP Top Luxury Aesthetic Clinic | Aesthetics Awards – Commended |
Safety In Beauty Awards – Highly Commended | The English Hair & Beauty Awards Winner |

Press Roll:

As seen in: Forbes | The Sunday Times | The Telegraph | Country & Townhouse | Harper's
Bazaar | Glamour | Hello! | Marie Claire | Elle Magazine | The Tweakments Guide

PRICE LIST, TREATMENTS & PROCEDURES OFFERED LIST WITH who performs (in separate spreadsheet within folder)

T&C'S + POLICIES (separate doc)

DISCOUNTS + OFFERS