

Tavieon Brown

Wickliffe, OH | 44092

(440) 339-5084 | browntavieon@gmail.com

EDUCATION

Case Western Reserve University, Cleveland, OH

Master of Science in Biomedical and Health Informatics, Expected Graduation: May 2026

Miami University, Oxford, OH

Bachelor of Science in Health Information Technology, December 2021

Major: Health Information Technology

SKILLS

Javascript

C# (Unity Based)

R Markdown

SQL (Jupyter Notebooks)

Object-Oriented

Python

Asp.net Framework

HTML

CSS

CERTIFICATIONS

Health Informatics Certification - Case Western Reserve University, August 2023 - May 2024

JOB HOLDINGS

Business Systems Analyst I - Case Western Reserve University, Cleveland, OH

November 2022 - Current

- Determine points of emphasis in strategic workflows to implement changes and increase quality of patient care.
- Primary technology and asset/user information manager.
- Create, modify and manage provider clinical documentation templates.
- Build custom SQL, Tableau and PowerBi reports in conjunction with established departmental needs, government clinical standard and university compliance.
- Serve as a primary support liaison for electronic medical record vendors to interact with regarding applicable changes and requests.
- Helps identify and implement process improvements that lead to automation for the department.
- Lead and design timeline for applicable integration projects that impact a large number of target users; producing deliverables and updates at key stages.
- Study upcoming feature release notes to provide foresight to leadership about impending EMR system changes and draft, review and host staff training session.
- Present data findings and proposed solutions to problems to leadership in a consumable, organized and coherent way.

IT Technician - The NRP Group LLC, Cleveland, OH

January 2022 - November 2022

- Primary support role for the entire organization. Working through various technical issues daily, providing advanced support for the Help Desk and escalating issues where appropriate.
- Accurately record, update, and document requests using the IT service desk system.
- Configure, install and deploy new workstations and other various IT equipment.
- Carry out supplementary IT Tasks, such as new IT installations, customized application development projects, and Third-party vendor interaction.

Patient Care Specialist - Cleveland Clinic Main Campus, Cleveland, OH

August 2021 - December 2021

- Performs patient registration, pre-visit, insurance verification, scheduling, arrival desk and/or departure desk activities according to standards and guidelines ensuring accuracy and an outstanding patient experience.
- Utilizes the software Epic to access, store and share electronic medical records.
- Recruits, enrolls, and educates patients on MyChart and Appointment Pass impacting utilization rates and enhancing the patient experience
- Independent thinking and problem-solving skills, ability to exercise judgment to triage issues and concerns