

**Unit-3**

# **Software Project Management**

# Software Project Management

- Software project management involves planning, organizing, and controlling software projects to ensure successful delivery within budget and on schedule.
- Effective project management is crucial for managing resources, meeting deadlines, and delivering high-quality software that meets customer needs.
- Ensure timely delivery, manage costs, maintain quality, and meet customer requirements.

# **Key Components of Software Project Management**

## **Scope Management:**

- Define project scope to establish boundaries and deliverables.
- Manage scope creep to prevent project scope from expanding uncontrollably.

## **Schedule Management:**

- Develop project schedules outlining tasks, milestones, and deadlines.
- Track progress and adjust schedules as needed to ensure timely completion.

## **Cost Management:**

- Estimate project costs and allocate resources effectively.
- Monitor expenses and control costs to prevent budget overruns.

## **Quality Management:**

- Establish quality standards and ensure adherence throughout the project lifecycle.
- Implement quality assurance and control processes to deliver a high-quality product.

## **Risk Management:**

- Identify potential risks and assess their impact on project objectives.
- Develop risk mitigation strategies to address identified risks and minimize their impact.

## **Communication Management:**

- Facilitate communication among project stakeholders to ensure clear and effective communication.
- Use communication tools and techniques to keep stakeholders informed and engaged.

# Software Development Life Cycle (SDLC) and Project Management

- The software development life cycle (SDLC) consists of phases such as planning, analysis, design, implementation, testing, deployment, and maintenance.
- Project management processes are integrated into each phase of the SDLC to ensure effective planning, execution, and control.
- Examples: Planning phase involves defining project scope and objectives, while the execution phase focuses on implementing project activities according to the schedule.

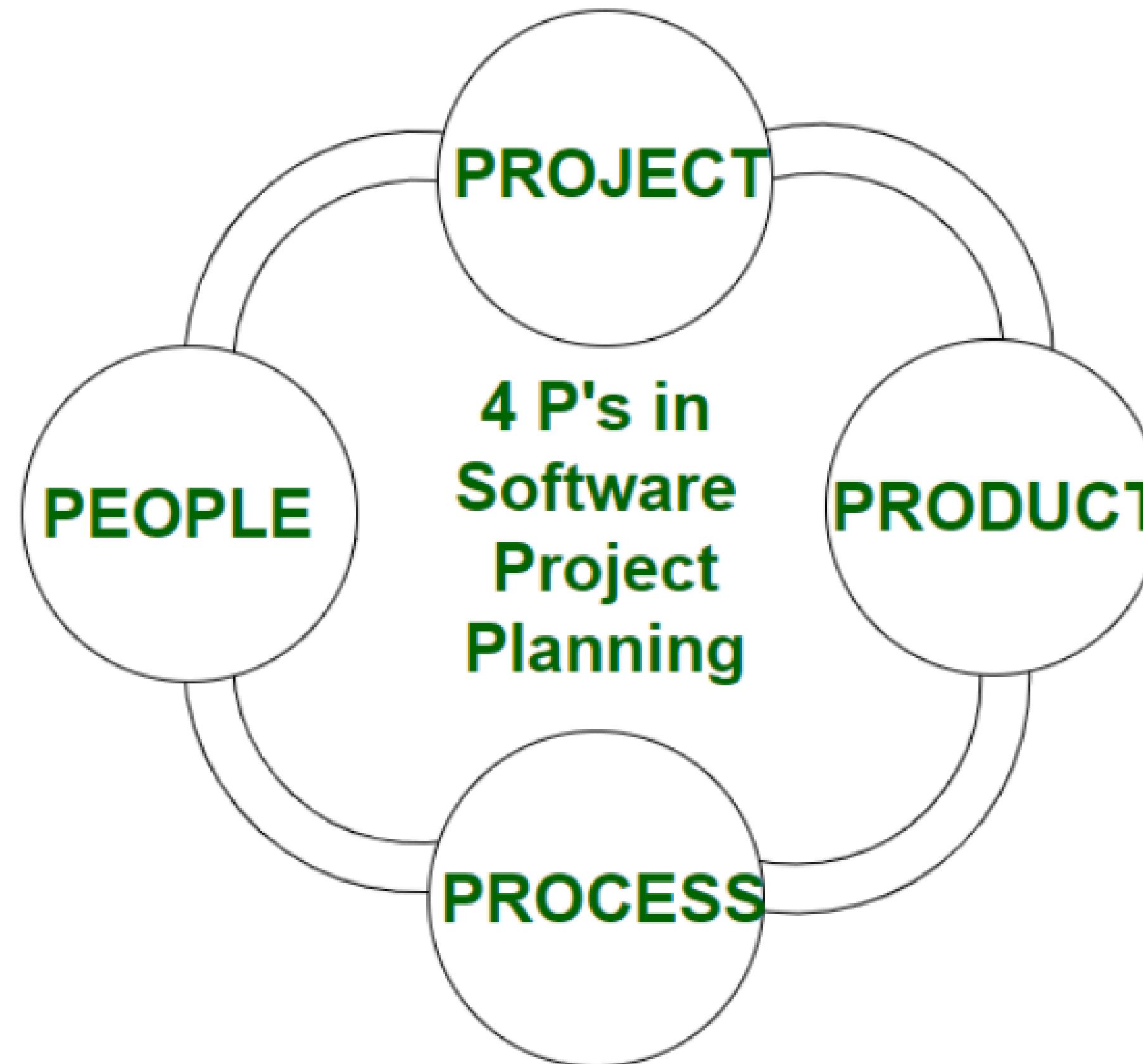
# Tools and Techniques for Software Project Management

- Project Management Tools: Jira, Trello, Microsoft Project.
- Version Control Systems: Git, Subversion.
- Collaboration Platforms: Slack, Microsoft Teams.
- Selection Criteria: Choose tools and techniques based on project requirements, team preferences, and budget constraints.

# Challenges and Risks in Software Project Management

- **Common Challenges:** Scope changes, resource constraints, communication barriers, stakeholder conflicts.
- **Mitigation Strategies:** Effective communication, risk management, stakeholder engagement, agile practices.
- **Examples:** Project management failures due to poor risk management or inadequate communication.

# 4P's in Software Project Management



# People

- People refer to the individuals involved in the software project, including developers, project managers, stakeholders, and end-users.
- Having the right people with the necessary skills and expertise is crucial for the success of the project.
- Different roles within the project team, such as project manager, software developer, quality assurance specialist, and business analyst, contribute to the project's success.
- Fostering collaboration, communication, and teamwork among team members is essential for achieving project goals.

## **Process**

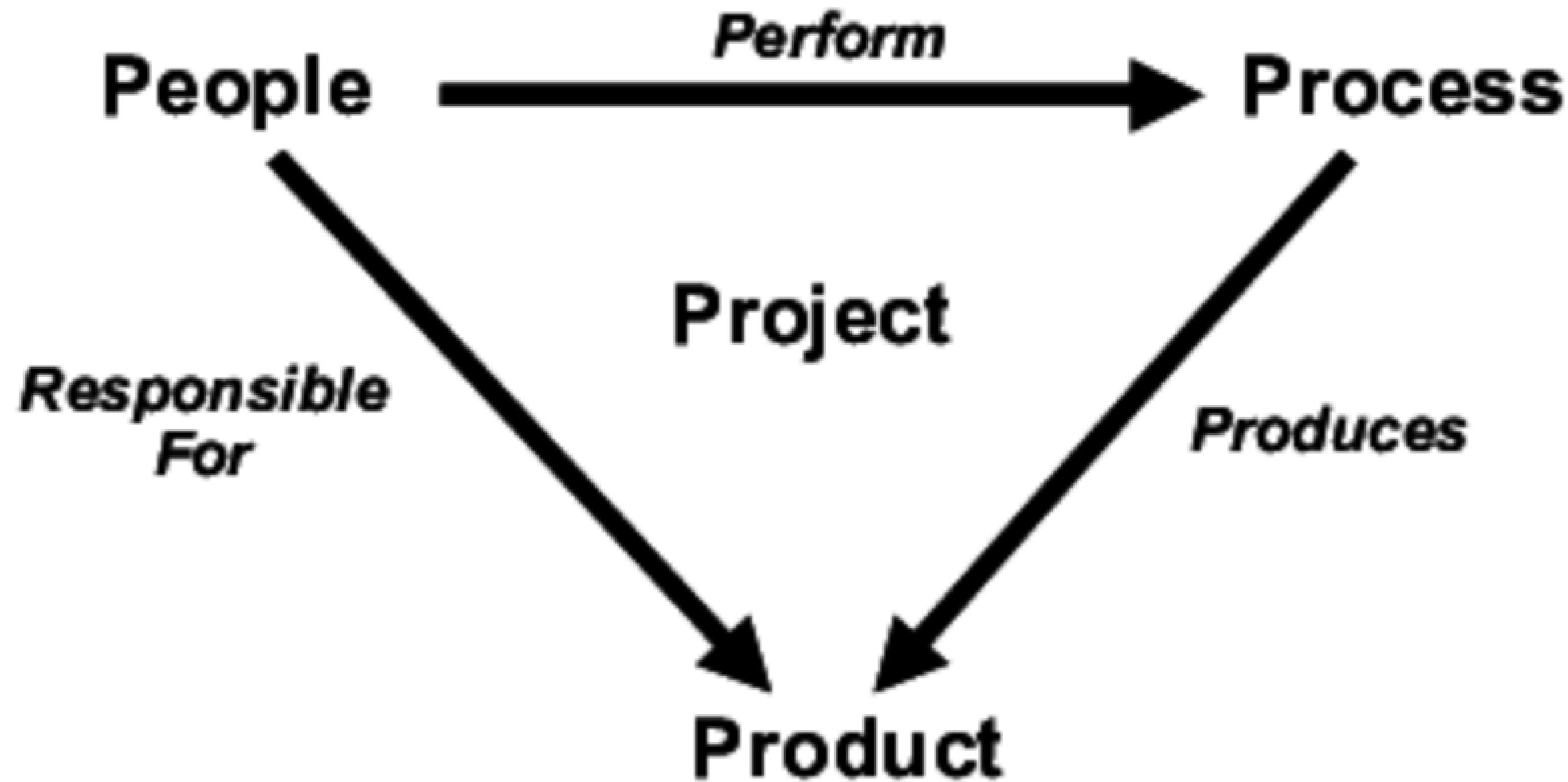
- Process refers to the methodologies, frameworks, and practices used to manage and execute the software project.
- Different project management methodologies, such as Waterfall, Agile, Scrum, Kanban, and DevOps, provide structured approaches for managing software projects.
- Following industry best practices and standards ensures efficiency, consistency, and quality throughout the project lifecycle.
- Processes should be adaptable to accommodate changes in project requirements, scope, and priorities.

# **Project**

- Project encompasses the overall effort to deliver the software product, including planning, organizing, and controlling activities to achieve project objectives.
- Projects are subject to constraints such as time, cost, and scope, which must be managed effectively to ensure project success.
- Identifying, assessing, and mitigating project risks is essential to minimize potential disruptions and setbacks.
- Effective communication among project stakeholders is crucial for aligning expectations, resolving issues, and ensuring project success.

## **Product**

- Product refers to the end result of the software project, including the software application, system, or service being developed.
- Gathering and documenting clear and comprehensive requirements are crucial for guiding the development process and ensuring that the final product meets user expectations.
- Rigorous testing, quality assurance, and quality control measures are necessary to ensure that the final product is of high quality and meets quality standards.
- Ultimately, the success of the product depends on its ability to satisfy the needs and requirements of its end-users.



# Activities of Project Planning

## Define Project Scope:

- Clearly outline project goals, functionalities, and constraints.
- Specify what the software will do and what it won't do.

## Gather Requirements:

- Engage stakeholders to understand their needs and expectations.
- Document requirements clearly and prioritize them.

## Create Software Requirements Specification (SRS):

- Develop a detailed document outlining project requirements.
- Include user stories, use cases, and acceptance criteria.

## Estimate Effort and Resources:

- Estimate task effort and allocate resources effectively.
- Consider team size, skill levels, and task complexity.

# Activities of Project Planning

## Define Project Schedule:

- Create a timeline with milestones and task dependencies.
- Identify critical path tasks to ensure timely completion.

## Risk Identification and Analysis:

- Identify potential risks and assess their likelihood and impact.
- Analyze technical, organizational, and external risks.

## Risk Mitigation Planning:

- Develop strategies to mitigate identified risks.
- Assign responsibility for risk monitoring and management.

## Select Development Methodology:

- Choose a methodology based on project requirements and team expertise.
- Consider factors like project size, flexibility, and customer involvement.

# Activities of Project Planning

## **Define Roles and Responsibilities:**

- Clearly define team member roles and responsibilities.
- Assign tasks based on skills and expertise.

## **Communication Plan:**

- Develop a plan for effective communication.
- Include regular meetings, status reports, and collaboration tools.

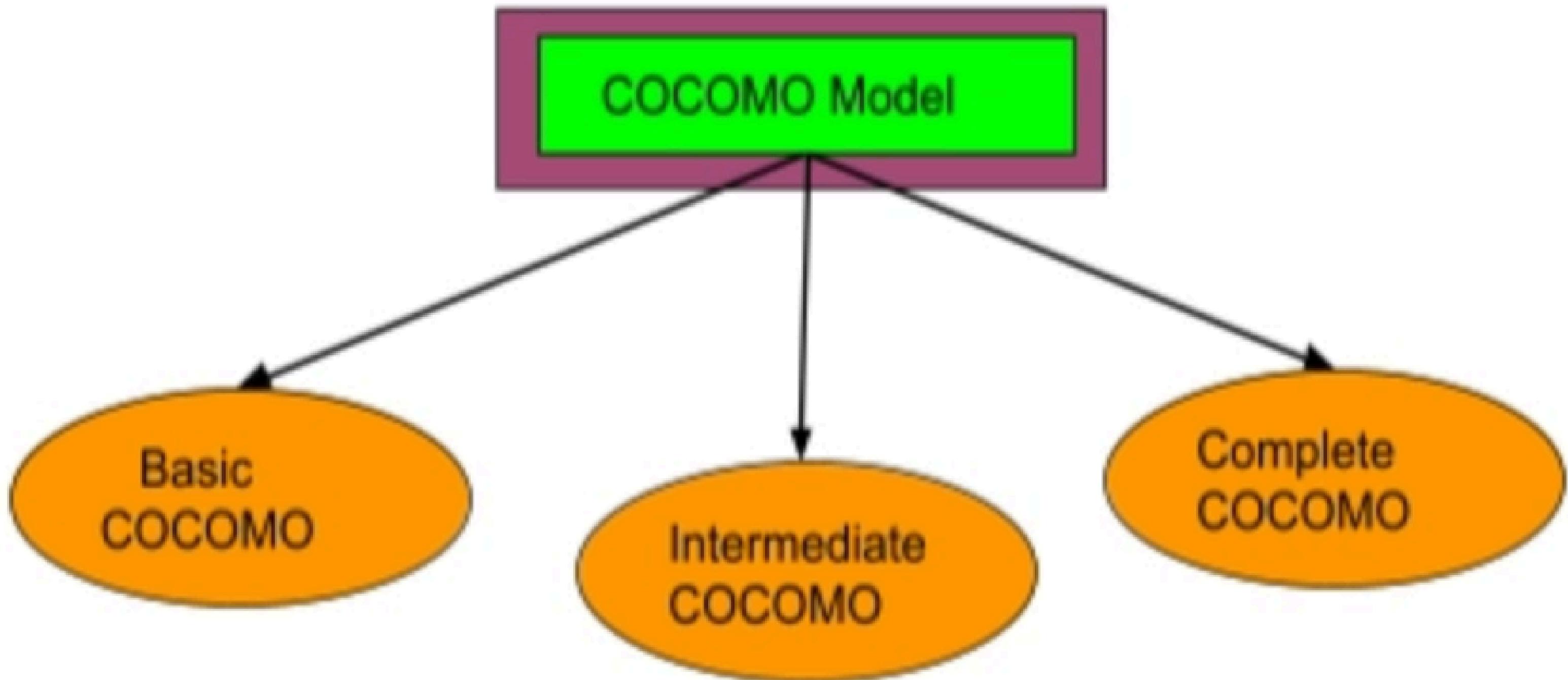
# COCOMO Model

- COCOMO (Constructive Cost Model) is a widely used software cost estimation model developed by Dr. Barry Boehm in the late 1970s.
- It provides a systematic and structured approach to estimating the cost, effort, and duration of software development projects.
- The primary purpose of COCOMO is to assist project managers, software engineers, and stakeholders in making informed decisions about project planning, resource allocation, and budgeting.
- It helps in assessing the feasibility of software projects, identifying potential risks, and setting realistic goals and expectations.

# COCOMO Model

- Since its inception, COCOMO has evolved into several variants to accommodate different project sizes, complexities, and development methodologies.
- These variants include Basic COCOMO, Intermediate COCOMO, and Detailed COCOMO, each offering a tailored approach to project estimation.

# Variants of COCOMO Model



# Basic COCOMO Model

- Basic COCOMO is the simplest variant of the COCOMO model, primarily used for estimating small to medium-sized projects.
- Basic COCOMO estimates effort based solely on the size of the software product, typically measured in lines of code (LOC) or Kilo Lines of Code (KLOC).
- It uses a basic algorithm to calculate effort, which is expressed as a function of the estimated lines of code and two constants,  $a$  and  $b$ , derived from historical project data and project characteristics. The equation is given as:  **$\text{Effort} = a * (\text{KLOC})^b$**
- Basic COCOMO provides a quick and rough estimation of effort and duration, making it suitable for early-stage project planning and feasibility studies.

# Intermediate COCOMO Model

- Intermediate COCOMO is an extension of Basic COCOMO and is used for estimating medium-sized projects with more complexity and variability.
- In addition to considering project size, Intermediate COCOMO incorporates Effort Adjustment Factors (EAFs) to account for additional project attributes and characteristics. These factors reflect the influence of various cost drivers such as personnel, product, platform, and project attributes on project effort and duration.
- Effort calculation in Intermediate COCOMO includes the multiplication of the size-related effort with an EAF. The equation becomes:

$$\text{Effort} = \text{Basic_Effort} * \text{EAF}$$

- Intermediate COCOMO offers improved accuracy by considering additional factors influencing project effort and duration, making it suitable for more detailed project planning and estimation.

# Detailed COCOMO Model

- Detailed COCOMO is the most comprehensive variant, designed for estimating large-scale projects with a high degree of complexity and uncertainty.
- Detailed COCOMO further extends Intermediate COCOMO by incorporating a detailed set of Effort Adjustment Factors (EAFs) covering a wide range of project attributes and characteristics. These factors provide a more granular analysis of project complexities and risks.
- Effort calculation in Detailed COCOMO involves multiplying the size-related effort with multiple EAFs representing different cost drivers. The equation becomes: **Effort=Basic\_Effort \* EAF1 \* EAF2 \* ... \* EAFn.**
- Detailed COCOMO offers the highest level of accuracy by accounting for a comprehensive set of cost drivers and project-specific attributes. It is suitable for detailed project planning and estimation in large and complex software development projects.

# Advantages of COCOMO Model

- Provides a systematic method for project estimation.
- Suitable for a wide range of project sizes and complexities.
- Assists in better resource allocation and budget planning.
- Helps identify potential risks and uncertainties early in the project lifecycle.

# Disadvantages of COCOMO Model

- Accuracy depends on the quality and relevance of historical data used.
- Detailed COCOMO model can be complex and time-consuming to apply.
- Does not account for external factors such as market conditions, technology changes, and organizational dynamics.

# Project Scheduling

- Project scheduling involves the creation of a timeline or schedule that outlines the sequence of activities, tasks, and milestones required to complete a project.
- Project scheduling is crucial for effective project management as it helps in:
  - Organizing and prioritizing project activities.
  - Allocating resources efficiently.
  - Setting realistic deadlines and milestones.
  - Monitoring progress and managing delays.
  - Facilitating communication and coordination among team members.

# Project Scheduling

- Components
  - **Tasks:** Individual activities or work packages required to complete the project.
  - **Dependencies:** Relationships between tasks that determine their sequence and interdependencies.
  - **Duration:** Estimated time required to complete each task.
  - **Milestones:** Significant points in the project timeline, such as project kickoff, key deliverables, and project completion.

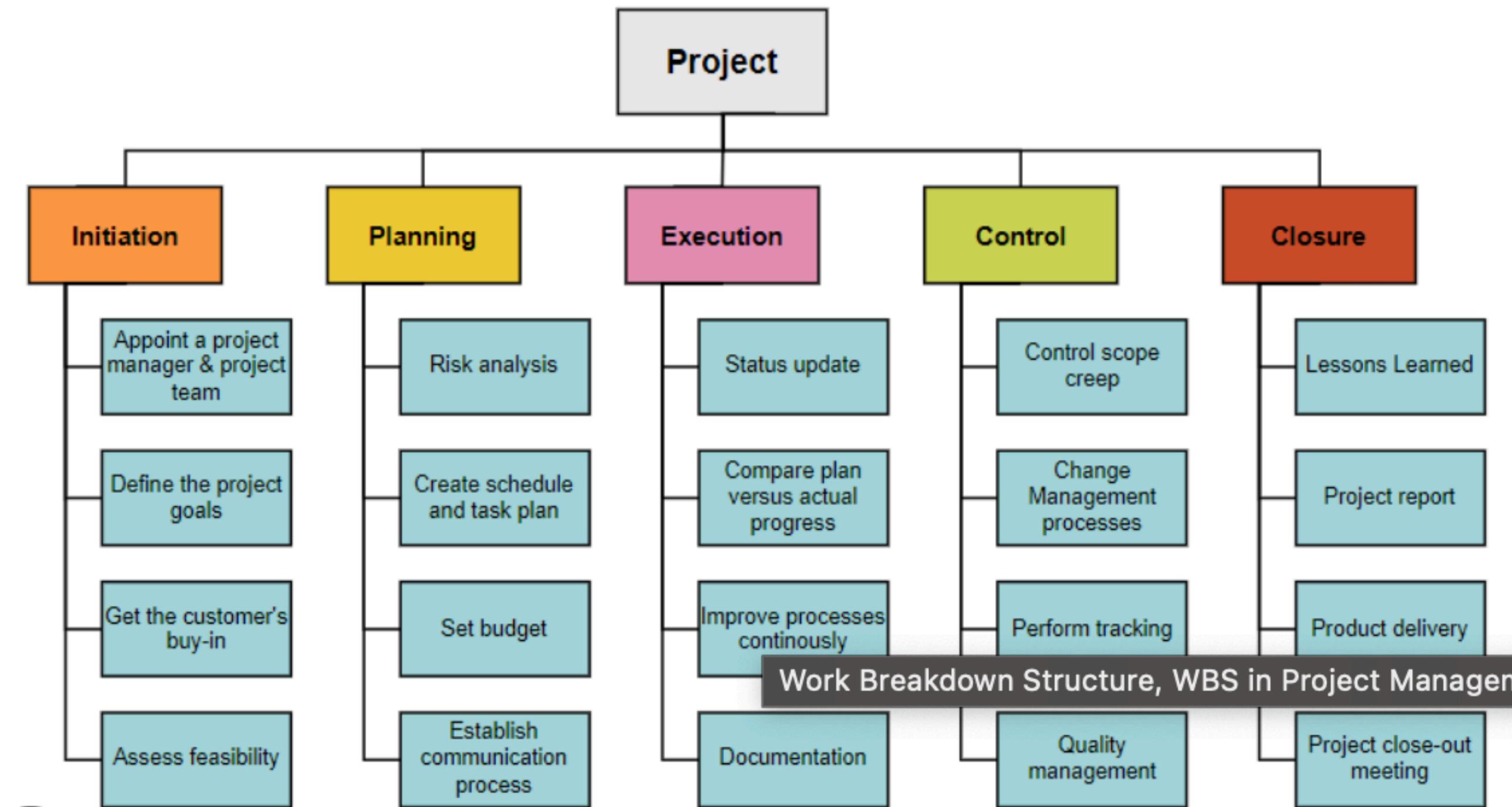
# Project Scheduling

- Principle
  - **Break tasks into smaller, manageable units:** Helps in better estimation and resource allocation.
  - **Identify and manage dependencies:** Ensure tasks are sequenced correctly to avoid delays and bottlenecks.
  - **Allocate resources effectively:** Consider resource availability and constraints when scheduling tasks.
  - **Regularly monitor and update the schedule:** Track progress, identify deviations, and make necessary adjustments to keep the project on track.

# Project Scheduling Techniques

1. Work Breakdown Structure (WBS)
2. Activity Chart
3. Gantt Charts
4. PERT
5. Critical Path Method (CPM)

# Work Breakdown Structure(WBS)



- The Work Breakdown Structure (WBS) is a hierarchical decomposition of the total scope of work to be performed in a project.
- It organizes and defines the project's total scope into manageable sections or work packages, facilitating planning, execution, and control.
- The primary purpose of a WBS is to provide a systematic and organized approach to project planning and management.
- It helps project managers and teams understand the project's scope, allocate resources, establish schedules, and monitor progress.

- A typical WBS consists of multiple levels of decomposition, starting with the highest-level project deliverables and breaking down into smaller, more manageable work packages.
- Each level represents a different level of detail, with the top-level representing the major project phases or deliverables and lower levels representing increasingly detailed tasks and activities.
- The WBS follows a hierarchical structure, with the highest level representing the overall project or program, and subsequent levels breaking down the work into smaller and more manageable components.
- Each level further decomposes the work into more detailed tasks and subtasks until the lowest level, which represents the smallest unit of work that can be assigned and tracked.

# Development process

- Developing a WBS typically involves collaboration between project stakeholders, including project managers, team members, and subject matter experts.
- It starts with identifying the major project deliverables or phases and breaking them down into smaller, more manageable components using a top-down approach.
- The decomposition process continues iteratively until all work packages are defined at a level where they can be easily understood, assigned, and tracked.

# Benefits

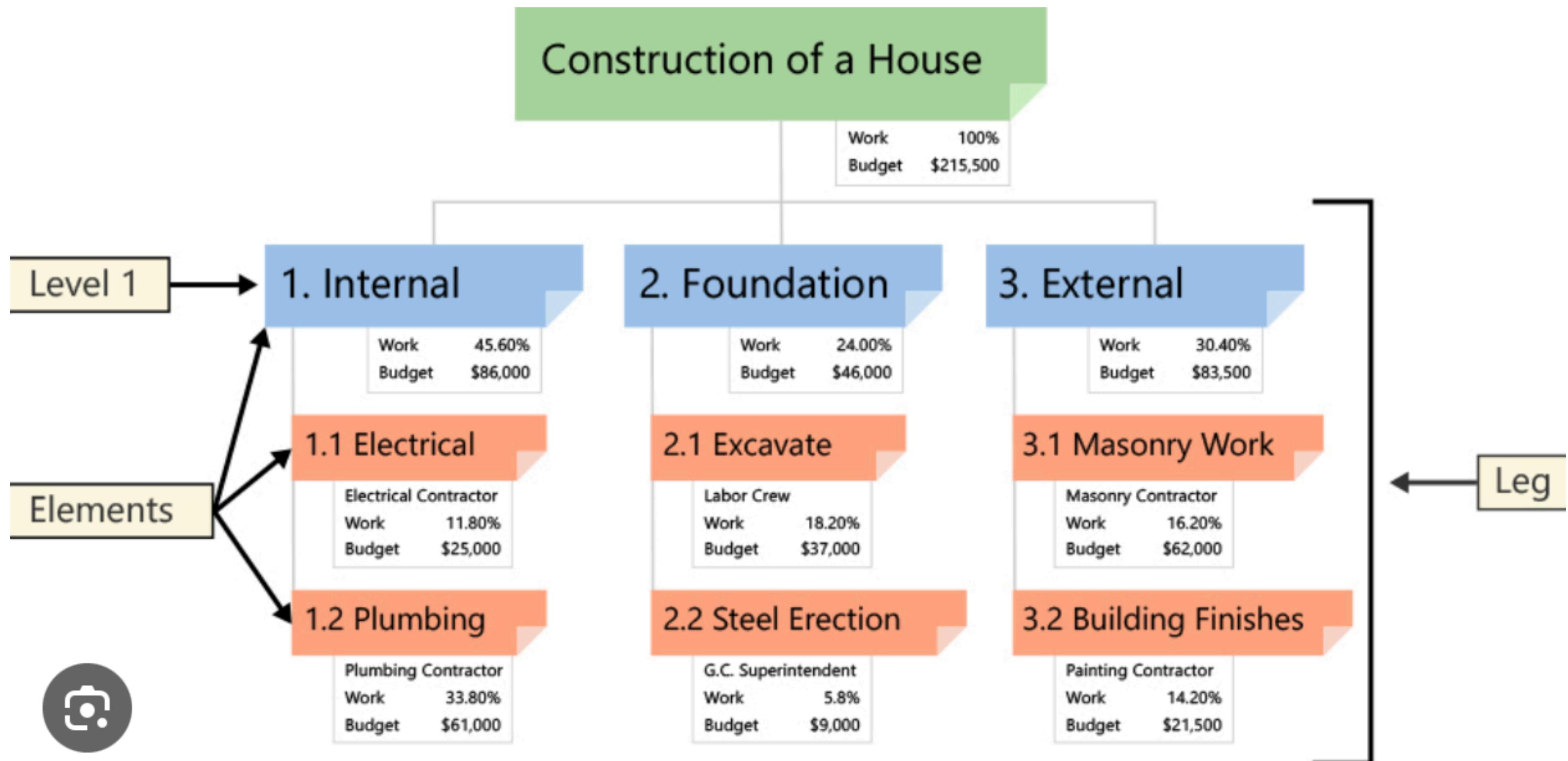
- **Clarity:** Provides a clear and organized representation of the project's scope and deliverables.
- **Scope Management:** Helps in managing project scope by breaking down complex work into manageable components.
- **Resource Allocation:** Facilitates resource allocation by identifying the specific tasks and activities required to complete the project.
- **Schedule Development:** Aids in developing project schedules by estimating the duration and sequencing of work packages.
- **Communication:** Enhances communication among project stakeholders by providing a common framework for discussing and understanding project scope and objectives.

# Example

Consider a software development project for creating a new mobile application:

- **Level 1:** Project Phases (e.g., Requirements, Design, Development, Testing, Deployment)
- **Level 2:** Deliverables within each phase (e.g., Functional Requirements Document, User Interface Design, Code Development, Test Plan)
- **Level 3:** Detailed tasks and activities within each deliverable (e.g., Requirement gathering, Front-end development, Unit testing)

# Example



# Gantt Chart

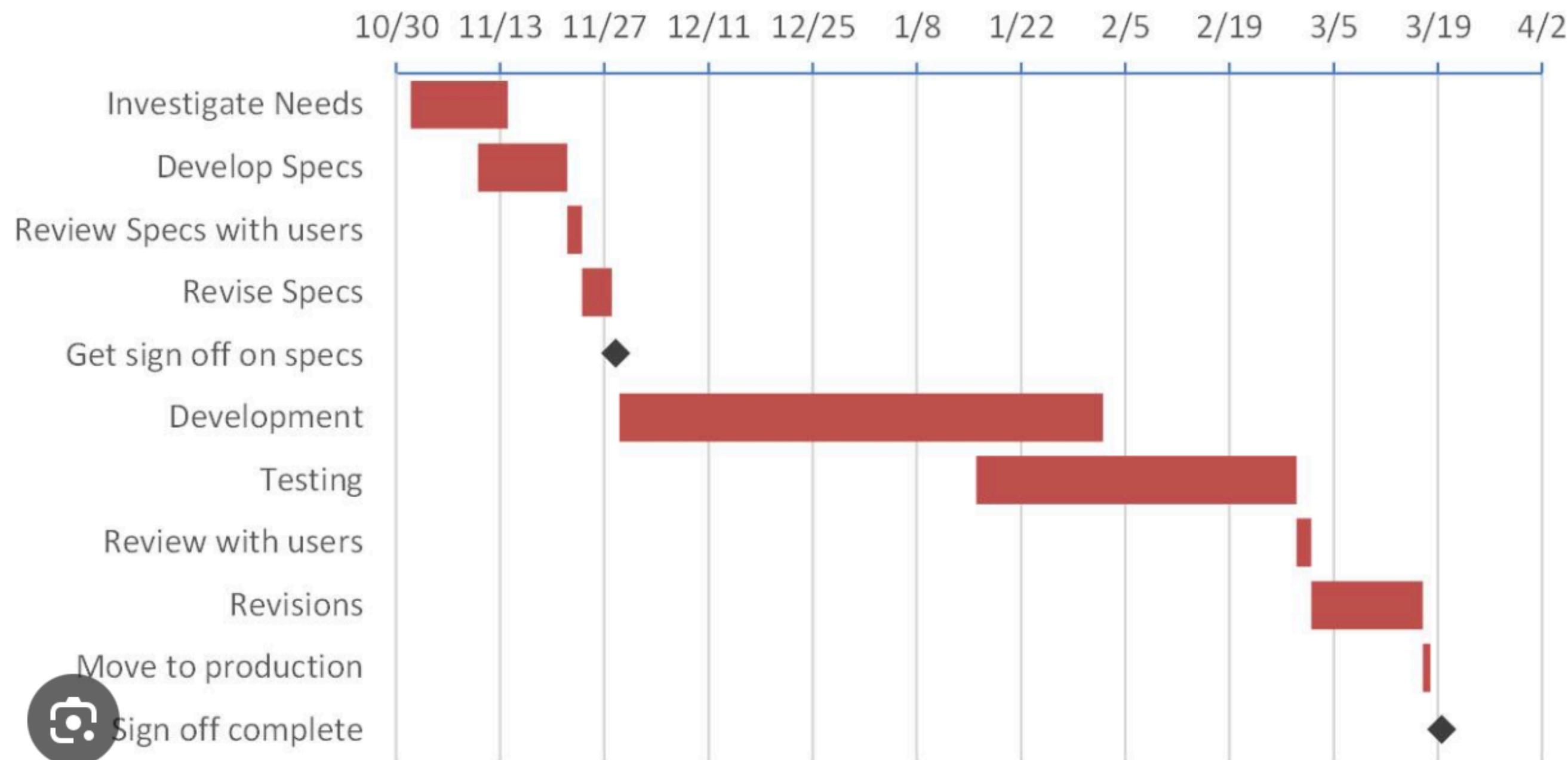
Task Name	Q1 2019			Q2 2019		Q3 2019	
	Jan 19	Feb 19	Mar 19	Apr 19	Jun 19	Jul 19	
Planning							
Research							
Design							
Implementation							
Follow up							

A Gantt chart showing task timelines for Q1 2019 through Q3 2019. The tasks listed are Planning, Research, Design, Implementation, and Follow up. Each task is represented by a horizontal blue bar indicating its duration and timing. The chart shows that Planning, Research, Design, and Implementation overlap in Q2 2019, while Follow up begins in Q3 2019.

- A Gantt chart is a visual representation of project schedules that displays tasks, durations, dependencies, and milestones on a timeline.
- Named after its inventor, Henry Gantt, this chart provides a comprehensive view of project progress and helps in scheduling and tracking project activities.
- Gantt charts serve as an essential tool for project managers and team members to plan, execute, and monitor project activities efficiently.
- They offer a clear and organized way to visualize project schedules, allowing for better resource allocation, time management, and coordination.

# Components

- **Tasks/Activities:** Individual work items or tasks required to complete the project are represented as bars on the chart. Each task is listed along the vertical axis of the chart.
- **Duration:** The length of each task bar corresponds to its estimated duration. This duration is typically represented in days, weeks, or months along the horizontal axis.
- **Dependencies:** Relationships between tasks are indicated by connecting lines or arrows. These dependencies show the sequence in which tasks must be completed.
- **Milestones:** Significant events or key deliverables in the project are marked with milestone symbols. Milestones help in tracking progress and identifying important checkpoints in the project timeline.



# Features

- **Task Bars:** Task bars on the Gantt chart visually represent the start and end dates of each task. They provide a quick overview of task duration and scheduling.
- **Critical Path:** The critical path, which is the longest sequence of dependent tasks, is often highlighted on the Gantt chart. Identifying the critical path helps in determining the minimum project duration and identifying tasks that are critical to project success.
- **Resource Allocation:** Gantt charts can also include resource allocation information, such as assigned team members or equipment, for each task. This helps in managing resources effectively and avoiding overallocation or conflicts.

GRC Team Members	Allocation	2015								
		Q1			Q2			Q3		
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
<b>Lauren</b>	150%		Task 1							
	100%					Task 9				
<b>Scott</b>	100%			Task 2						
	50%				Task 8					
<b>Javier</b>	125%	Task 3								
<b>Adir</b>	100%			Task 4						
<b>Nam</b>	80%				Task 5					
	100%	Task 10								
<b>Vianna</b>	100%		Task 6							
	110%		Task 7							



# Benefits

- **Visualization:** Gantt charts provide a visual representation of project schedules, making it easy to understand and communicate project timelines and dependencies.
- **Planning and Coordination:** Project managers can use Gantt charts to plan project activities, assign tasks, and coordinate resources effectively. Team members can also use them to understand their responsibilities and deadlines.
- **Tracking Progress:** Gantt charts facilitate tracking progress by comparing planned versus actual start and end dates of tasks. This allows for timely adjustments and helps in keeping the project on schedule.
- **Communication:** Gantt charts serve as a communication tool, enabling project stakeholders to discuss project timelines, priorities, and dependencies in a clear and concise manner.

**Event:**

**Date:**

**Planning Meeting**

Completed 100%

**Develop Business Concept**

Completed 100%

**Develop Specification**

Completed 77%

**Development**

Completed 75%

**Training**

Completed 50%

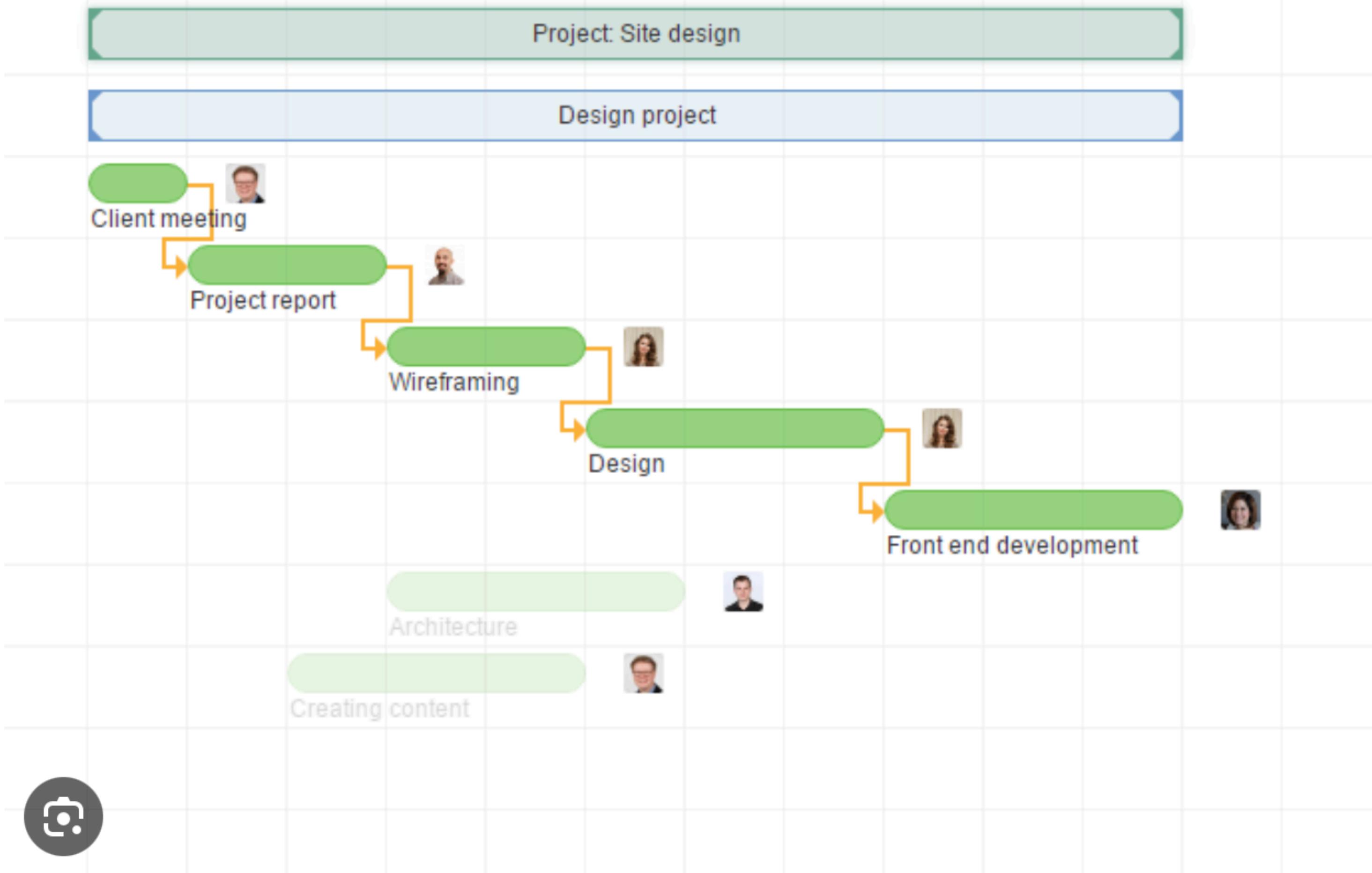
**Testing**

NEW

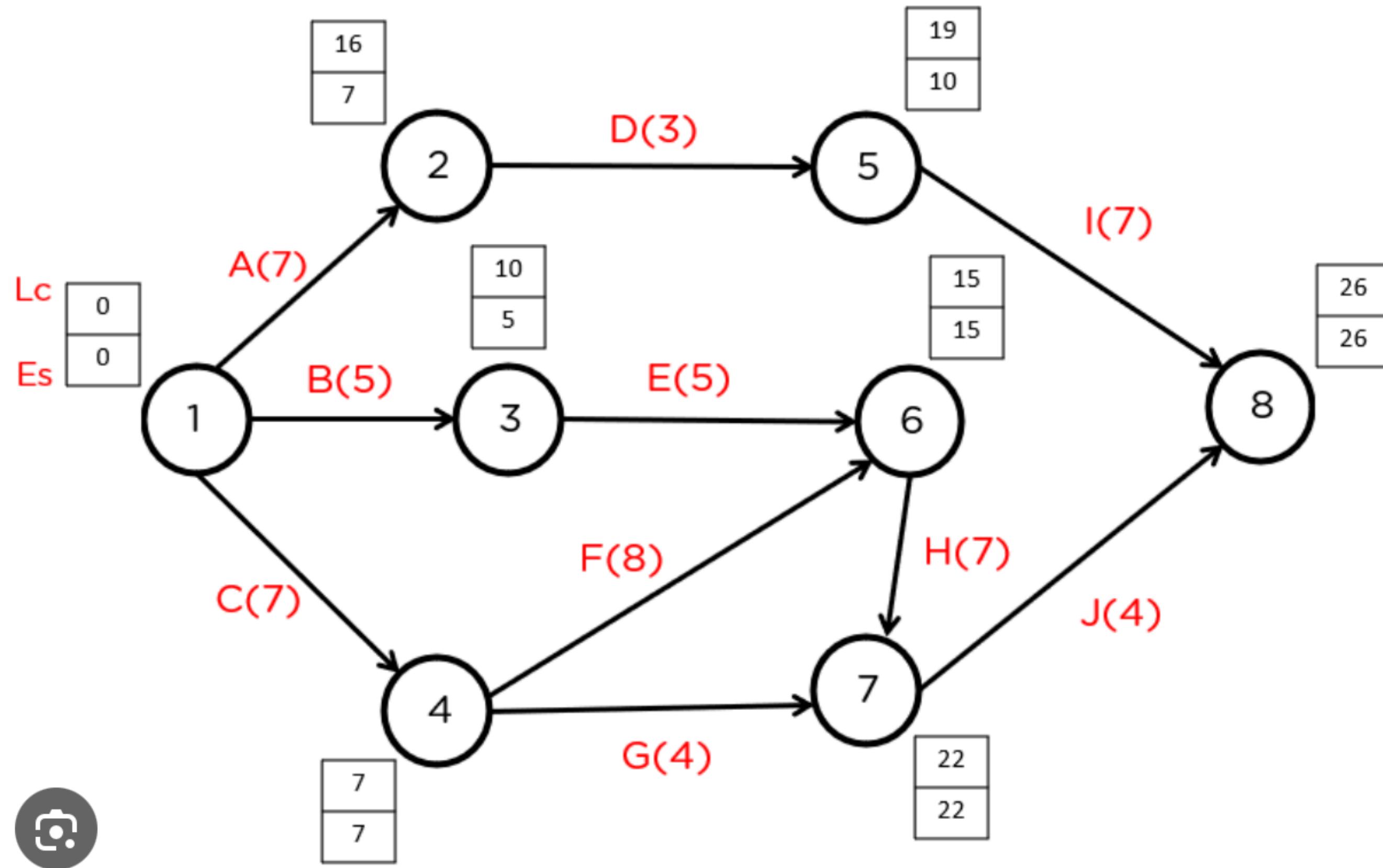
# Best Practice

- Avoid overcrowding the chart with too many tasks or details. Focus on key activities and milestones.
- Update the Gantt chart regularly to reflect changes in project schedules, task dependencies, and resource allocations.
- Use colors to differentiate between different types of tasks or to highlight critical paths and milestones. Symbols can be used to denote different task statuses (e.g., completed, in progress, delayed).
- Encourage collaboration among team members by sharing the Gantt chart electronically and allowing real-time updates and comments.

18 19 20 21 22 23 24 25 26 27 28 29 30 31



# PERT



- PERT is a project management technique used to estimate project duration when there is uncertainty about the duration of individual tasks.
- It employs a probabilistic approach to project scheduling, considering optimistic, pessimistic, and most likely time estimates for each task.
- PERT (Program Evaluation and Review Technique) was developed in the late 1950s as part of the Polaris missile project by the U.S. Navy, Lockheed Martin, and the consulting firm Booz Allen Hamilton.
- The project faced considerable uncertainty and complexity, requiring a new approach to project scheduling and management.
- After PERT methodology was employed for the project, it ended 2 years ahead of its actual schedule

# Functionality

- PERT breaks down a project into individual tasks or activities, each with its own estimated duration.
- It calculates the expected time (TE) for each task using a weighted average of the optimistic (O), pessimistic (P), and most likely (M) time estimates: **TE=(O+4M+P)/6**.
- The critical path, which is the longest path through the project network, determines the minimum project duration.
- PERT charts visually represent the project schedule, including tasks, durations, dependencies, and milestones.

# Working Principle

In PERT (Program Evaluation and Review Technique), the duration of each task is calculated using a weighted average of three time estimates: optimistic time (O), pessimistic time (P), and most likely time (M). The formula to calculate the expected time (TE) for each task is:

$$TE = (O + 4M + P) / 6$$

## **Optimistic Time (O):**

- This is the shortest possible time required to complete a task under ideal conditions.
- It represents an optimistic estimate of task duration, assuming everything goes as planned without any delays or obstacles.

## **Pessimistic Time (P):**

- This is the longest possible time required to complete a task, considering all possible delays, setbacks, and unexpected events.
- It represents a pessimistic estimate of task duration, accounting for worst-case scenarios and unforeseen complications.

## **Most Likely Time (M):**

- This is the most realistic estimate of the time required to complete a task, based on past experience, expert judgment, and historical data.
- It represents a balanced estimate of task duration, taking into account both optimistic and pessimistic scenarios.

## **Expected Time (TE):**

- The expected time is calculated as a weighted average of the optimistic, pessimistic, and most likely times.
- The formula  $TE=(O+4M+P)/6$  assigns more weight to the most likely time (4 times the most likely time) while also incorporating the optimistic and pessimistic estimates.
- The purpose of this calculation is to provide a more realistic estimate of task duration that considers both the best and worst-case scenarios, with a greater emphasis on the most likely outcome.

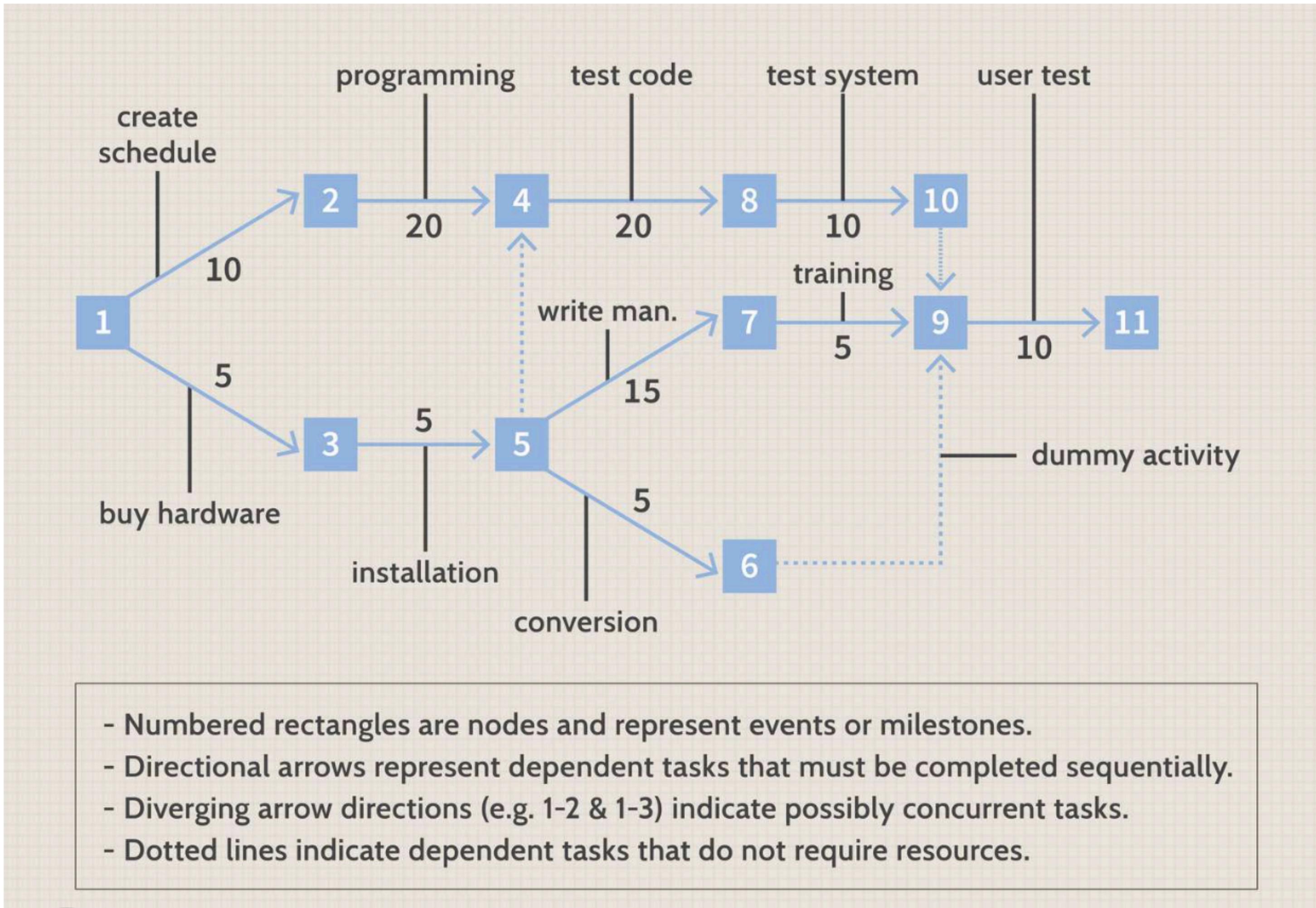
- By calculating the expected time for each task using this formula, project managers can obtain a more accurate estimate of project duration, which helps in planning, scheduling, and resource allocation.
- Additionally, PERT allows for uncertainty and variability in task durations, making it particularly useful for projects with complex and uncertain environments.

# Benefits

- **Uncertainty Management:** PERT accounts for uncertainty in task durations, providing more realistic project schedules.
- **Risk Assessment:** Identifies critical tasks and potential bottlenecks in the project schedule, enabling proactive risk management.
- **Resource Allocation:** Enables better allocation of resources and manpower by estimating project duration more accurately.
- **Performance Measurement:** Provides a basis for comparing planned versus actual project progress and identifying areas for improvement.

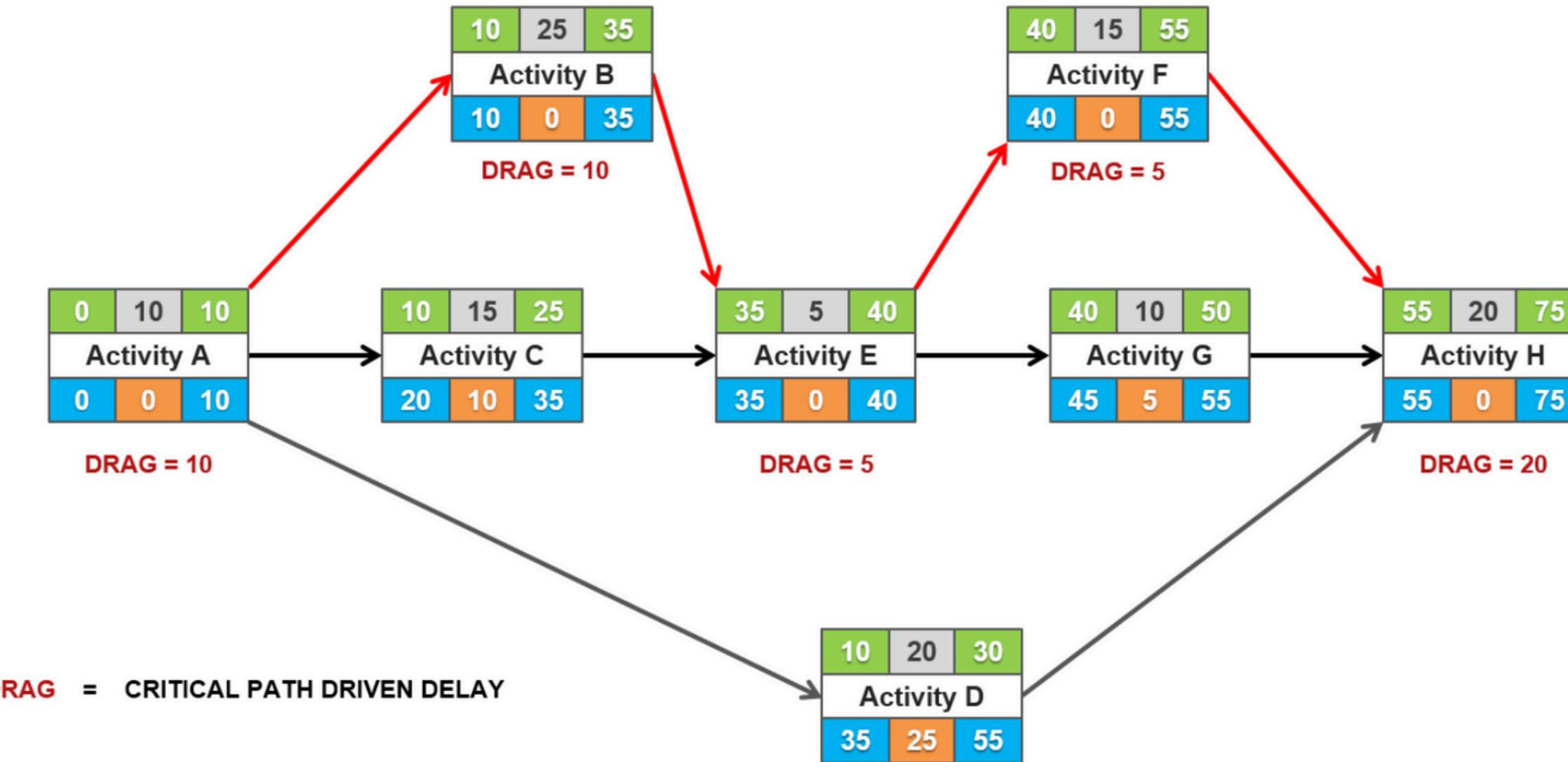
# Best Practices

- **Expert Inputs:** Involve project team members and subject matter experts in providing time estimates for tasks.
- **Regular Updates:** Review and update task duration estimates regularly based on new information or changes in project circumstances.
- **Sensitivity Analysis:** Assess the impact of changes in task durations on the overall project duration.
- **Integration with CPM:** Often used in conjunction with the Critical Path Method (CPM) to identify critical tasks and determine the minimum project duration.



- Numbered rectangles are nodes and represent events or milestones.
- Directional arrows represent dependent tasks that must be completed sequentially.
- Diverging arrow directions (e.g. 1-2 & 1-3) indicate possibly concurrent tasks.
- Dotted lines indicate dependent tasks that do not require resources.

# CPM



→ Normal Activities

→ Critical Path Activities

ES	DR	EF
Task Name		
LS	TF	LF

ES = Earliest Start

LS = Latest Start

EF = Earliest Finish

LF = Latest Finish

DR = Duration

TF = Total Float

- The Critical Path Method (CPM) is a project management technique used to identify the longest sequence of dependent tasks, known as the critical path, in a project schedule.
- Developed in the late 1950s by James Kelley Jr. and Morgan Walker of DuPont, CPM is widely used in various industries for planning, scheduling, and controlling projects.
- CPM helps project managers determine the minimum project duration and identify tasks that are critical to project completion.
- It provides a systematic approach to schedule development, enabling better resource allocation, time management, and risk assessment.

# Key Components

- **Tasks/Activities:** Individual work items or tasks required to complete the project, each with its own duration and dependencies.
- **Dependencies:** Relationships between tasks that determine their sequence and interdependencies.
- **Duration:** Estimated time required to complete each task/activity.
- **Critical Path:** The longest path through the project network, representing the minimum project duration. Any delay on the critical path will delay the project.

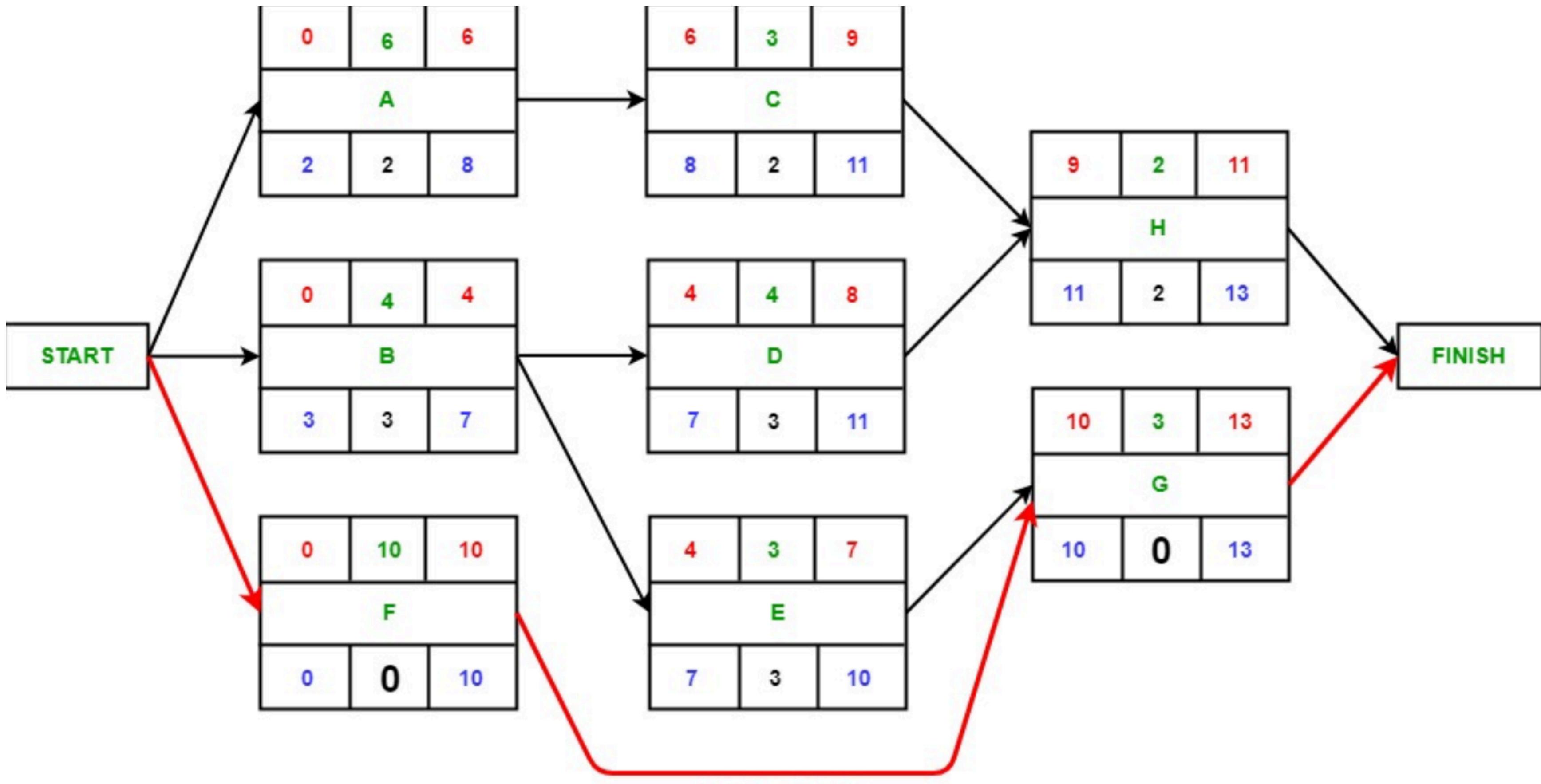
# Node Representation of Activity

<b>Earliest Start</b>	<b>Duration</b>	<b>Earliest Finish</b>
<b>Activity Label</b>		
<b>Latest Start</b>	<b>Float</b>	<b>Latest Finish</b>

- **Activity label** is the name of the activity represented by that node.
- **Earliest Start** is the date or time at which the activity can be started at the earliest.
- **Earliest Finish** is the date or time at which the activity can be completed at the earliest.
- **Latest Start** is the date or time at which the activity can be started at the latest.
- **Latest Finish** is the date or time at which the activity can be finished at the latest.
- **Float** is equal to the difference between the earliest start and latest start or earliest finish and latest finish.

# Working Principle

- CPM begins by identifying all tasks required to complete the project and establishing their sequence and dependencies.
- A forward pass calculation determines the earliest start and finish times for each task, considering task durations and dependencies.
- A backward pass calculation determines the latest start and finish times for each task, considering project deadline constraints.
- The critical path is then identified by tasks with zero slack, meaning any delay in these tasks will delay the project's completion.



Critical Path

# Benefits

- **Optimized Resource Allocation:** By identifying critical tasks, CPM helps project managers allocate resources more effectively to ensure timely completion.
- **Risk Management:** CPM enables proactive risk management by highlighting tasks with the greatest impact on project duration.
- **Performance Monitoring:** CPM provides a basis for tracking project progress and identifying deviations from the planned schedule.
- **Time and Cost Optimization:** By focusing on the critical path, CPM helps in optimizing both time and cost aspects of project management.

# Benefits

- **Optimized Resource Allocation:** By identifying critical tasks, CPM helps project managers allocate resources more effectively to ensure timely completion.
- **Risk Management:** CPM enables proactive risk management by highlighting tasks with the greatest impact on project duration.
- **Performance Monitoring:** CPM provides a basis for tracking project progress and identifying deviations from the planned schedule.
- **Time and Cost Optimization:** By focusing on the critical path, CPM helps in optimizing both time and cost aspects of project management.

# Risk Management

- Project risk management is the process of identifying, analyzing, and responding to risks that may impact project objectives.
- In software engineering, risk management plays a crucial role in ensuring the successful completion of projects within scope, schedule, and budget constraints.



# Key Components of Risk Management

## Risk Identification:

- Identify potential risks that may arise throughout the software development lifecycle, including technical, organizational, and external risks.
- Use techniques such as brainstorming, risk checklists, and historical data analysis to identify and categorize risks effectively.

## Risk Analysis:

- Analyze identified risks to assess their likelihood of occurrence and potential impact on project objectives.
- Prioritize risks based on their severity and develop a risk register to document key information about each risk.

# Challenges in Software Project Risk Management

- **Technical Complexity:** Software projects often involve complex technologies and dependencies, leading to inherent technical risks.
- **Uncertain Requirements:** Evolving or unclear requirements pose a significant risk to software projects, requiring adaptive planning and frequent stakeholder engagement.
- **Resource Constraints:** Limited resources, including budget, time, and skilled personnel, can increase the likelihood of project risks and impact project outcomes.

# Best Practices for Software Project Risk Management

- **Early Risk Identification:** Identify and assess risks as early as possible in the project lifecycle to proactively address potential issues.
- **Stakeholder Involvement:** Involve stakeholders, including end-users, clients, and development teams, in the risk management process to gain diverse perspectives and insights.
- **Iterative Approach:** Adopt an iterative and incremental development approach, such as Agile, to address evolving requirements and mitigate risks incrementally.
- **Continuous Improvement:** Regularly review and refine risk management processes based on lessons learned from past projects and industry best practices