

ABOUT ME

(she/her) · I'm an aspiring technical product manager, UX design enthusiast, FGLI college student, biracial Korean American, + advocate for others, passionate about using tech for social good and weaving my intersectional experiences into meaningful, inclusive work.

EDUCATION

University of San Francisco

Bachelor of Science > Computer Science Major Advertising Minor

Expected May 2022

LANGUAGES

- Java
- UML
- Python
- PHP
- HTML/CSS Node
- JavaScript
 React

TOOLS

- Visual Adobe XD Studio Code • Jira
- Eclipse Tableau
- Google Bootstrap
- Figma Analytics

SKILLS

- · Web Development
- User Flow/Scenario
- UX/UI Design
- Wireframing
- **Product Mapping**
- **Data Visualizations**
- Software Analytics
- **Content Writing**
- Marketing Strategy

Tawny Andrews

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EXPERIENCE

CapSource Education

San Francisco, CA

Sept 2020 - Present

- **Product Manager & UX Associate**
- · Develop low to high fidelity wireframes for new features of SaaS product to push to dev team & for high profile pitching demos
- Develop/document user stories on Jira for current + future product features and build out product development roadmap for software/design teams
- · Optimize company growth from an analytics standpoint using insight from Google analytics & through Linkedin strategy

Technology Intern

Jun 2020 - Sept 2020

- · Work with product + UX/UI team on developing user flow charts, conducting quality control testing, wireframes, design, & strategy.
- · Work on developing newest version of company software & website, utilizing PHP, JavaScript, HTML/CSS, + MAMP, Bootstrap, Wordpress.

URx InternHacks 2020 Cohort

San Francisco, CA

Product Management & Engineering Intern

May 2020 - July 2020

- Work with a team of 5 engineers/designers + 1 mentor over a 6 week period to develop a full-stack web application dedicated to helping students as they face issues with the sudden onset of remote learning.
- Utilize Figma, UML, AWS, Java, Node, JavaScript, + React to plan/build out project from ideation to launch, contributing to high level wireframes, backend development, & UX.

Wonsulting

San Francisco, CA

Web Development & Growth Intern

Sept 2020 - March 2020

- Utilize CMS, HTML, + CSS to rebuild/migrate company website from Weebly to Wix, increasing website clicks by 43% through UX design & strategy.
- · Develop company brand & content strategy through social media marketing strategies on LinkedIn & Instagram, increasing LinkedIn followercount from 600 to 1,400 in < 5 months.
- Track social media engagement on Instagram & LinkedIn through Excel, Sheets, & Dashboards, identifying high-performing posts & content to replicate & increase page views by 46% at 2,434.

Bytes for Bits

San Francisco, CA

Lead Instructor

July 2019 - Present

• Utilize 40+ past students' performance in developing successful lesson plans for new instructors & teaching assistants including topics such as basic game development + introduction to loops, in this program introducing elementary school students to CS.

LEADERSHIP

USFCA Entrepreneurs Club

San Francisco, CA Aug 2020 - Present

Co-President

· Oversee all club operations and manage executive board with the execution of tasks ranging from program management/event planning, marketing/outreach, engagement, etc.

Program Manager/Head of Events

Aug 2019 - Aug 2020

· Organized & moderated a panel of local female entrepreneurs in celebration of national Women Entrepreneurs Week; 40+ in attendance.