JASON COX

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LinkedIn |GitHub | Portfolio

Summary

Motivated software developer with hands-on experience from the TripleTen Software Engineering Bootcamp, proficient in full-stack web development including React, Node.js, and MongoDB. Brings a strong work ethic and proven reliability from prior roles in customer service and security, with excellent problem-solving, teamwork, and communication skills. Passionate about building user-friendly applications and continuously learning new technologies to deliver impactful solutions.

Skills

- Customer Engagement
- Collaborative Teamwork
- Effective Organizational Skills
- Interpreting procedures and instructions
- Strong Work Ethic
- Data Privacy Compliance
- Consistent Time Management
- Attention to Detail

Experience

Night Security Guard   08/2024 - Current
Aimbridge Hospitality | Minneapolis, MN
- Communicated efficiently to ensure cooperation among emergency response teams.
- Enhanced guest interactions with quality assistance to visitors and staff.
- Adhered to security guidelines and protocols while enforcing company standards.
- Compiled comprehensive incident reports to document emergencies and facility records.
- Supported the formulation and execution of organizational security protocols.

Software Engineer Student   06/2024 - Current
TripleTen
- Interpreted client demands to design software solutions generating detailed technical guidelines.
- Enhanced output quality through systematic error correction.
- Developed web applications using multiple engineering languages.
- Participated in continuous learning opportunities to stay current with emerging technologies.
- Collaborated with user experience team to enhance design and implement new features.
- Employed integrated development environments (IDEs).
- Coordinated with quality assurance teams to ensure software met all testing criteria.

Server   01/2020 - 08/2024
Good Day Cafe Bad Day Bar | Golden Valley, MN
- Ensured precise handling of cash payments in line with organizational guidelines.
- Resolved concerns by effectively addressing any issues with food or service.
- Arranged place settings with clean tablecloths, napkins and tableware to prepare for incoming guests.
- Logged transaction data systematically to meet regulatory and internal standards.
- Enforced regulations by verifying age through official identification checks.
- Processed reservations efficiently, enhancing service flow.
- Guided team members through restaurant protocols and presentation skills.
- Ensured superior customer interactions for optimal satisfaction.

Food Runner   03/2017 - 01/2020

Good Day Cafe Bad Day Bar | Golden Valley, MN

- Performed daily pre-shift side work duties such as restocking supplies, polishing silverware.
- Regularly replenished supplies at customer service points to ensure smooth operation.
- Organized and maintained cleanliness in the work environment continuously.
- Maintained prompt service by efficiently following prescribed safety protocols.
- Contributed to meeting dialogues focused on guest feedback and service betterment.
- Maintain a friendly yet professional rapport with guests.

Education and Training

Certificate of Technical Studies   Expected in 04/2025

TripleTen - Software Engineering | Online

Some College (No Degree)

St. Paul Technical College | Saint Paul, MN

Activities

- Enthusiastic about problem-solving and understanding complex systems
- Hands-on creator with a focus on bringing ideas to life
- Passion for travel and outdoor activities
- Basketball player with a strong team-oriented mindset