

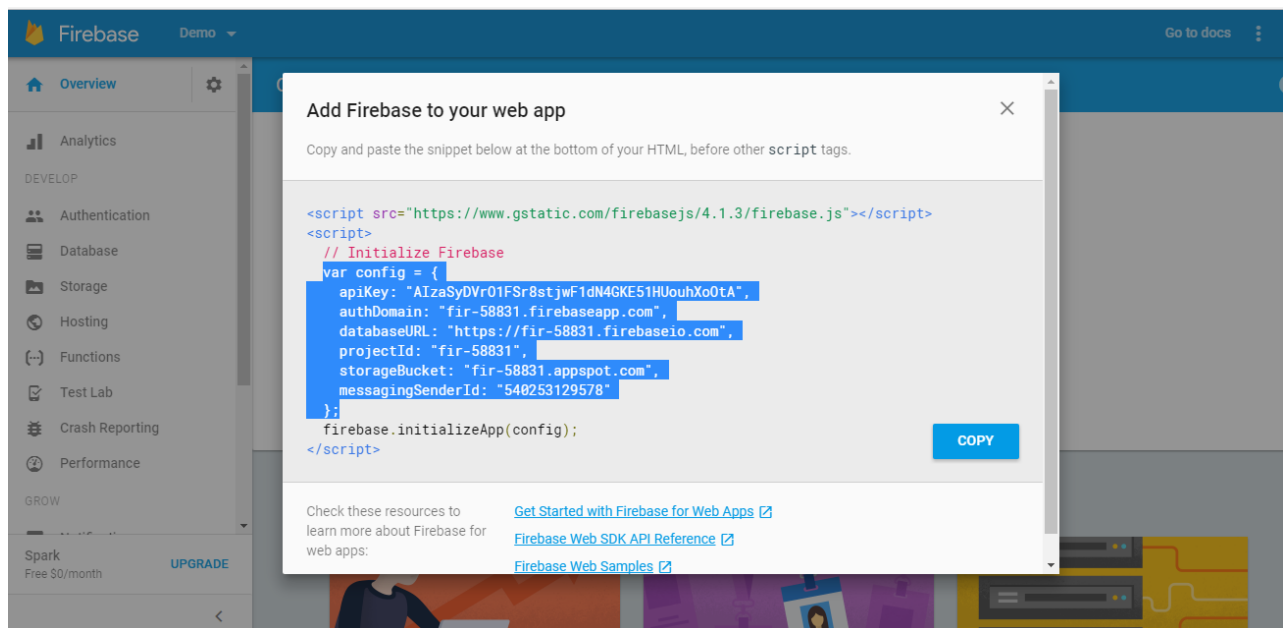
Support Ticket System with Firebase

Support Ticket System With Firebase is based on jquery and firebase, helps you to provide support through ticket. Where user can send support request from frontend without login and agent can see request and give reply.

User must save link of ticket for see update or reply of agent

Just follow our documentation step to configure js file. It takes only 4-5 minutes for you.

- Open Your firebase console and click on your project name then you will get below screen
- Click on "Add Firebase to your web app" Button then you will get below type of code :



- Please copy selected text that contains your project's apiKey, authDomain, databaseURL, projectId, storageBucket, messagingSenderId etc.
- Then you need to replace new code with this file :- **js/firebase.js** file

- Please see below screenshot

```

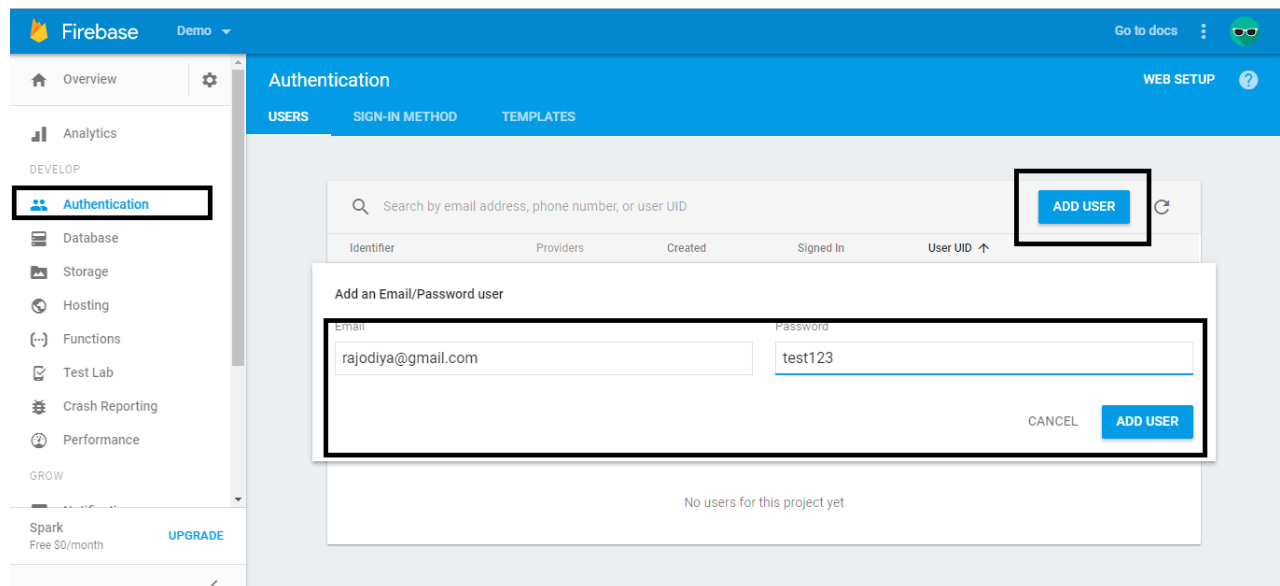
1 // Replace your code here
2 var config = {
3   apiKey: "AIzaSyDVrO1FSr8stjwFidN4GKE51HUouhXoOIA",
4   authDomain: "fir-58831.firebaseio.com",
5   databaseURL: "https://fir-58831.firebaseio.com",
6   projectId: "fir-58831",
7   storageBucket: "fir-58831.appspot.com",
8   messagingSenderId: "540253129578"
9 };
10
11
12 firebase.initializeApp(config);
13
14
15
16 function loginNotify(from, align) {
17   type = ['info', 'success', 'rose', 'primary'];
18
19   color = Math.floor((Math.random() * 4) + 1);
20
21   $.notify({
22     icon: "notifications",
23     message: "You are successfully Login. We will redirect you in Dashboard...!"
24   }, {
25     type: type[color],
26     timer: 3000,
27     placement: {
28       from: from,
29       align: align
30     }
31   });

```

- **To add agent** :- In firebase console click on "Authentication" tab. and enable "Email/Password" as a sign in method. you also need to add user that you want to allow in script.



- For this refer below screenshot.



- Yes. That's its now you are able to agent login via script and manage your firebase ticket. :)