

# Taylor Cox, Software Engineer

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## PROFILE

Results-driven software engineer with a proven track record in developing and implementing software and hardware solutions for diverse businesses. Proficient in designing and deploying a wide range of applications, including desktop software, embedded systems, AI-powered APIs, websites, hypervisors, and offering hardware consulting expertise. Experienced in leading small to medium-sized teams, effectively collaborating to deliver high-quality software solutions. Skilled in the entire software development life-cycle, from development and testing to documentation and monitoring. Adept at engaging with business executives and product owners to understand requirements and ensure the delivery of robust software solutions. Seeking junior-level software engineering positions to contribute my expertise and passion for creating innovative solutions.

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## EMPLOYMENT HISTORY

Mar 2021 — Oct 2022

### Developer / Researcher, ASSISTments

Worcester, MA

#### LIVE-CHART

- Led the revitalization of a web application dedicated to evaluating in-class assignment progress, leading to improved efficiency and enhanced functionality.
- Optimized both front-end and back-end components to facilitate seamless interaction between teachers and students, and produced solution for real-time communication between client and server, resulting in a marked increase in in-class teacher productivity.
- Employed a robust technology stack, including jQuery, JSP, Java Spring, and PostgreSQL, to deliver a reliable and scalable solution.
- Collaborated closely with stakeholders to understand their requirements and implemented innovative features to enhance the user experience and overall application performance.
- Contributed to the web application's success by revitalizing its code base, resulting in improved efficiency, enhanced functionality, and seamless teacher-student interaction.

#### Student Gaming, Affect, and Mastery Service

- Designed and developed a robust REST API and user-friendly website, empowering data scientists to effortlessly upload and compare machine learning algorithms using ASSISTments student data.
- Led a dedicated team to implement dynamic visualization of algorithm output on anonymized student data, enabling researchers to compare two algorithms swiftly.
- Implemented an advanced technology stack which included Python, Flask, psycopg2, JavaScript (React), HTML, CSS, D3.js, and Linux Docker containers, facilitating seamless deployment on an AWS EC2 instance.

#### BKT (Bayesian Knowledge Tracing) Service

- Architected and implemented a robust REST API for the BKT service, enabling seamless addition of teachers and their classes to an opt-in platform. This service provided interested parties with skill mastery probability data.
- Employed caching mechanisms to optimize data retrieval by leveraging a local PostgreSQL container. This approach resulted in a significant tenfold increase in data acquisition efficiency and facilitated streamlined research processes.
- Developed the solution utilizing Python, pyBKT, Flask, Postman, and Docker, ensuring a reliable and scalable deployment on an AWS EC2 instance.
- Contributed to the success of the BKT service by delivering a high-quality API solution, empowering teachers and enhancing the accuracy of skill mastery predictions for interested parties.

Jan 2022 — Mar 2022

### Web Developer / Embedded Programming (Contract), eSki

Worcester, MA

#### WordPress Website

- Conceptualized and launched a dynamic WordPress website with a focus on facilitating pre-orders, subscription tracking, and critical public outreach initiatives.
- Achieved remarkable results, driving a significant increase in website traffic, with a notable 1,000 visitors within the first three months. Furthermore, implemented retention strategies resulting in a fivefold increase in user engagement.
- Leveraged the power of Google Cloud Platform Compute Engine to create a scalable and reliable website infrastructure, ensuring seamless performance and optimal user experience.
- Collaborated closely with stakeholders to understand their objectives and implemented innovative design elements to enhance user engagement and conversion rates.
- Contributed to the organization's growth and success by delivering a visually appealing and functionally robust WordPress website that effectively fulfilled mission-critical objectives.

### Temperature Chamber Controller

- Developed and implemented low-level code for Arduino Uno to effectively read sensor information and generate precise control signals based on the temperature chamber state, specifically for the battery management system's critical components.
- Collaborated closely with the hardware team to understand the specific requirements and seamlessly integrated the Arduino Uno into the system architecture.
- Utilized expertise in programming and hardware interfacing to create a robust and reliable codebase that accurately interpreted sensor data and generated appropriate control signals.

Jun 2014 — Sep 2018

### **IT Technician / Developer (Seasonal), Aquatecture**

Point Pleasant Beach, NJ

#### Overhead Calculator

- Developed a powerful Overhead Calculator leveraging QuickBooks data, enabling business executives to efficiently calculate expenses, overhead, and profit margins through an intuitive interface.
- Implemented an innovative solution that significantly reduced time-to-calculation, streamlining critical decision-making processes for executives.
- Utilized Python programming language, along with tkinter for building the user interface, pyautogui for automation, and pyinstaller for compiling the application.
- Collaborated closely with stakeholders to understand their specific requirements and integrated advanced functionalities to enhance usability and accuracy.
- Contributed to operational efficiency and informed decision-making within the organization by delivering a cutting-edge Overhead Calculator that transformed complex calculations into a user-friendly interface.

#### Hypervisor for Internal Services

- Successfully implemented the XCP-NG hypervisor to virtualize a range of operating systems, enabling efficient file management, system administration, and granting accountants virtual access to the company's QuickBooks profile.
- Utilized the XCP-NG hypervisor to seamlessly virtualize operating systems such as Windows 10, Windows Server 2019, and various Linux distributions, ensuring a versatile and comprehensive virtual environment.
- Collaborated closely with stakeholders to understand their requirements and optimized the hypervisor configuration to align with their specific needs.
- Contributed to enhanced productivity and streamlined access to critical resources by implementing the XCP-NG hypervisor, providing a secure and efficient platform for file management, system administration, and accountant virtual access to the QuickBooks profile.

#### Automated Project Generation Program

- Designed and developed a comprehensive program to automate the process of generating new projects, seamlessly adding default files and directories to the appropriate location on the NAS (Network-Attached Storage), significantly reducing the risk of errors.
- Implemented the program using Python programming language, leveraging the intuitive tkinter library for creating a user-friendly interface.
- Collaborated closely with stakeholders to understand their specific requirements and incorporated advanced functionalities to streamline the project creation process.
- Contributed to increased efficiency and accuracy within the organization by delivering a robust automated project generation program, eliminating manual errors and ensuring consistent file and directory structures for new projects.

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## EDUCATION

2018 — 2022

### **Bachelor's Degree (Computer Science), Worcester Polytechnic Institute**

Worcester, MA

Beta Theta Pi (Communications, Vice President, Finance, Chorister, Recruitment)

Cyber-Security Club

Deans List (AB 2018, AB 2019)

Undergraduate Research

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## SKILLS

Python (Flask, FastAPI, Django)

Javascript (Vue, React, jQuery)

Java (Spring Boot)

Systems Languages (C / Rust)

SQL (PostgreSQL, MongoDB)