Taylor Peterson

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Looking for a job in IT. I want to advance my skills in leadership within the IT field

Authorized to work in the US for any employer

# Work Experience

**IT Service Desk**

Brigham Young University Idaho – Rexburg, ID

January 2022 – Present

I assist faculty and students with technology issues. Including downloading applications, password issues, software problems, and other specific university IT issues.

**Sales Associate, Technician, and Trouble-shooter**

Batteries + Bulbs – Apple Valley

December 2020 to December 2021

Helped customers solve problems and troubleshooting for phones, computers, and cars.

**Auto Care Technician**

Walmart - Apple Valley, MN

May 2020 to December 2020

Assisted customers with routine automotive maintenance and troubleshooting.

## Missionary

Non-profit Church Organization – Des Moines, IA

May 2018 to 2020

Volunteer with food pantries, Good Will, Habitat for Humanity Learned leadership skills in various positions.

## Robotic Programmer

Eastview High School - Apple Valley, MN October 2014 to October 2017

Learned how to program in Java, C#, and Python

Worked with a team of programmers to program the robot

Problem solved different challenges to meet the needs of the robotics challenges

**Zoo Teen Volunteer** Minnesota Zoo - Apple Valley, MN May 2012 to September 2016

Learned leadership skills

Learned to work with colleagues and mentors

Learned about zoo conservation efforts

## Swim Instructor

District 196 Aquatics - Apple Valley, MN September 2013 to September 2014

Taught skills to youth.

## Soccer Referee

EAA, RAA, AND DAKOTA REV - Apple Valley, MN

April 2010 to 2014

Settled disputes

Understood and applied rules of MSRC

Made quick decisions

Learned to help others with their mistakes and learn from my own

# **Education**

**Bachelors In CIT (In Progress)**

Brigham Young University-Idaho - Rexburg, ID

September 2017 to Fall 2024 (Expected Graduation Date)

## Diploma

Eastview Senior High School - Apple Valley, MN

August 2014 to May 2017

# Skills

* Customer Service
* C/C++
* MySQL
* User Interface (UI)
* Java
* python
* Linux
* Windows
* Mac

# **Awards**

## Letter in Track/Cross country

I lettered in my high school for Cross country and in Track my senior and junior year of high school

## Letter in Robotics

In my high school I lettered in Robotics all 4 years I was there.