



Taylor Branson

UX Designer/Sales/Communicator

Billings, MT

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(406)281-2801

Sales & Service

Rib & Chop House

Bartender/Server

2022-Pres.

Waited on customers with enthusiasm, upholding and communicating company values.

- Increased sales through service, returning “regulars”, and satisfied customers/families.

Scheels All Sports Inc.

Specialty Shop Manager

2019-2021

Provided exceptional customer service by empathizing and understanding customers needs.

- Resulted in increased personal and shop sales metrics month over month compared to previous years.

Starbucks Coffee Co.

Shift Manager

2019-2020

Lead teams of employees to achieve day-to-day operations goals through personal coaching and development.

- Maintained and exceeded sales goals and customer connection metrics.

Collaborative

KE Construction

Laborer

2021

Worked with teams of colleagues to achieve various assignments.

- Developed collaborative teamwork skills and increased productivity through efficiency.

Faith E. Church

Intern

2018-2019

Coordinated and sponsored events, mentored student leadership teams, and maintained office functions on a day-to-day basis.

- Increased attendance and funding, output of quality leaders, developed organization and communication skills.

Montana Silversmiths Inc

Global Logistics Coordinator

2017-2019

Directed outsourced production and implemented ground-breaking processes.

- Reduced production costs and expenses, alleviated in-house workload, and increased sales.

Education

Associate's Degree- Computer Programming & App Development

In Progress

Expected Graduation Year: 2024

GPA: 4.0

Google Coursera Certificate- User Experience Design

In Progress

On Demand

Expected Completion: 2023

Oratium Communications Course

2019

