



Taylor Branson

UX Designer/Sales/Communicator

Billings, MT

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Sales & Service

Rib & Chop House

Bartender/Server

2022-Pres.

Waited on customers with enthusiasm, upholding and communicating company values.

- Increased sales through service, returning “regulars”, and satisfied customers/families.

Scheels All Sports Inc.

Specialty Shop Manager

2019-2021

Provided exceptional customer service by empathizing and understanding customers needs.

- Resulted in increased personal and shop sales metrics month over month compared to previous years.

Starbucks Coffee Co.

Shift Manager

2019-2020

Lead teams of employees to achieve day-to-day operations goals through personal coaching and development.

- Maintained and exceeded sales goals and customer connection metrics.

Collaborative

KE Construction

Laborer

2021

Worked with teams of colleagues to achieve various assignments.

- Developed collaborative teamwork skills and increased productivity through efficiency.