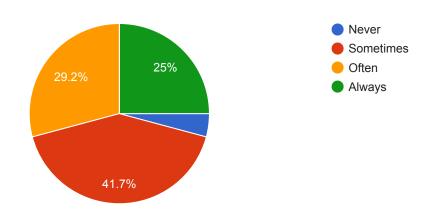


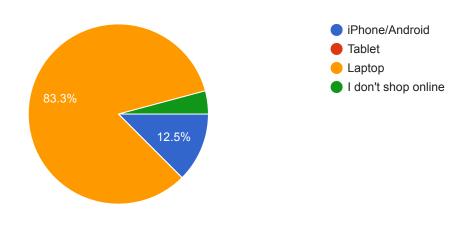




## How often do you shop online? (24 responses)



When shopping online, what device do you tend to use the most often? (24 responses)







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RESPONSES	24
	RESPONSES

Amazon

Nordstrom

None

Zulily.com

Zara

ruftimes.com

Amazon.com

Lulus

Tobi

## What do you like most about that online store? (24 responses)

It has anything you need or want.

It has anything you need or want.

Variety

Easy to use, good products







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#### QUESTIONS RESPONSES 24

variety

Variety and price

It has everything

It has everything

Find many items -all in one

It has everything!

prices

Find cheaper prices for various products and free shipping with Amazon Prime

It's familiar, easy to use, has lots of user submitted images and reviews, and shows what others bought after looking at that item..

It has literally everything ever, and I use Prime so I get fast free shipping

Clothes

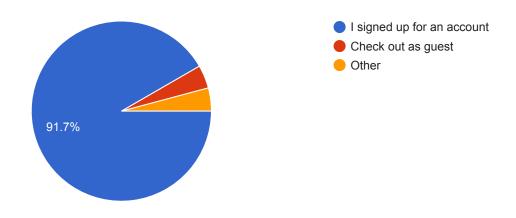
Pricing, customer service, and clothing options!

Easy and has everything

The huge selection and that many products have 2 day free shipping with Prime

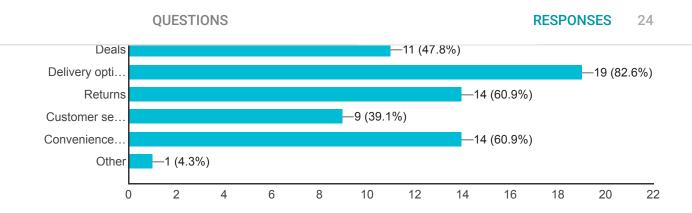
mostly the order tracking and shipping visuals/timeline

### Do you have an account for that store or do you check out as guest? (24 responses)

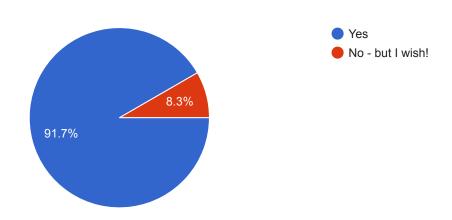




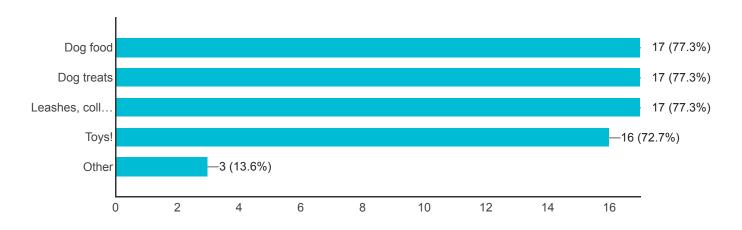




## Do you own/live with a dog? (24 responses)



# Which dog products do you buy for your pup? (Check all that apply) (22 responses)







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	QUESTIONS	RESPONSES	24
A			
Amazon			
Amazon			
Amazon			
Petco			
Petco			
Dogsupplyo	outlet.com		
Petco.com			
Petco or pe	tsmart		
PetSmart			
City dog su	pplies		
Walmart, M	eijers		
Tisol			
petco unlea	shed		
Petco or pe	tsmart		
Local pet st	core (non-chain)		
Petco, Pets	mart, some independent stores in the area		
Target, trad	er joes		
None			
PetSmart, a	local Healthy Pet Food Store, Chewy.com		

If you go to one store all the time, what makes you choose them over another pet store?

(19 responses)

Options







**QUESTIONS RESPONSES** 24

Quality and pricing of items

Geographical location and they carry taste of the wild

Price and convenience

Convenience

They have the dog food I feed my dogs

Location

I live far from the city and it's the closest one that specializes in pet supplies.

They're local and have what I need

its proximity to my house

Routine and convenience

Costco, can't beat the quality of food for the price.

free shipping with Prime membership

#### When shopping for your dog, what matters most to you? (Check all that apply) (22 responses)

