

## Objective 1 - Conceptual Foundations (8 points)

This week's lesson introduces Spark SQL, a key component of Apache Spark designed to simplify big data processing for users familiar with SQL. While Spark Core and RDDs offer flexibility, they can be complex to work with. Spark SQL bridges that gap by allowing users to write standard SQL queries that Spark executes in parallel across a distributed cluster. This makes Spark more accessible to data analysts and engineers alike, enabling them to leverage powerful distributed computing without having to write complex low-level code.

Under the hood, Spark SQL follows a structured process. When a user submits a SQL query, Spark first parses the query to validate syntax, then analyzes it to identify the tables and columns being referenced. The Catalyst Optimizer, Spark's optimization engine, then restructures the query for maximum efficiency by reordering joins, pruning unnecessary columns, or pushing filters closer to the data. Finally, Spark generates an execution plan—a series of parallel tasks distributed across the cluster—which allows it to process massive datasets quickly. Spark SQL can connect to various data sources, including Hive tables, Parquet files, CSVs, relational databases, and cloud storage platforms like AWS S3 or Azure ADLS.

Ultimately, Spark SQL combines the ease of SQL with the scalability of Spark's distributed framework. It enables analysts to run queries on huge datasets without worrying about cluster management, while developers retain the flexibility to integrate SQL queries with Spark's APIs in Python or Scala. This architecture—originally pioneered by Spark SQL—now underpins modern cloud systems such as Databricks SQL, BigQuery, and Snowflake, all of which build on Spark's model of bringing database-like simplicity to big data processing.

## Objective 2 - SparkSQL with Scala (20 points):

### *2. SparkSQL with Scala*

- Run the following SparkSQL commands in Scala:

```
val df = spark.read.format("csv").option("header",  
"true").load("/data/grades.csv")  
df.createOrReplaceTempView("df")  
  
spark.sql("SHOW TABLES").show()
```

```
spark.sql("SELECT * FROM df WHERE Final > 50").show()
spark.sql("SELECT * FROM df").show()
```

**Deliverable 1:** Screenshot of the results from the provided SparkSQL commands in Scala, plus 1–2 sentences explaining what the commands did and what the output shows.

```
df: org.apache.spark.sql.DataFrame = [Last name: string, First name: string ... 7 more fields]

scala> df.createOrReplaceTempView("df")

[scala> spark.sql("SHOW TABLES").show()]
126700 [main] WARN org.apache.hadoop.hive.conf.HiveConf - HiveConf of name hive.strict.managed.tables does not exist
126701 [main] WARN org.apache.hadoop.hive.conf.HiveConf - HiveConf of name hive.create.as.insert.only does not exist
126741 [main] WARN org.apache.spark.sql.hive.client.HiveClientImpl - Detected HiveConf hive.execution.engine is 'tez' and will be reset to 'mr' to disable useless hive logicc
+-----+-----+-----+
|database|tableName|isTemporary|
+-----+-----+-----+
|         |df        |true       |
+-----+-----+-----+

scala> spark.sql("SELECT * FROM df WHERE Final > 50").show()
+-----+-----+-----+-----+-----+-----+-----+-----+
|[Last name|First name|SSN|Test1|Test2|Test3|Test4|Final|Grade|
+-----+-----+-----+-----+-----+-----+-----+-----+
| Airpump| Andrew|223-45-6789| 49| 1| 90| 100| 83| A|
| Backus|  Jim|143-12-1234| 48| 1| 97| 96| 97| A+|
| Elephant| Ima|456-71-9012| 45| 1| 78| 88| 77| B-|
| Franklin| Benny|234-56-2890| 50| 1| 90| 80| 90| B-|
+-----+-----+-----+-----+-----+-----+-----+-----+

scala> spark.sql("SELECT * FROM df").show()
+-----+-----+-----+-----+-----+-----+-----+-----+
|[Last name|First name|SSN|Test1|Test2|Test3|Test4|Final|Grade|
+-----+-----+-----+-----+-----+-----+-----+-----+
| Alfalfa| Aloysius|123-45-6789| 40| 90| 100| 83| 49| D-|
| Alfred|University|123-12-1234| 41| 97| 96| 97| 48| D+|
| Gerty| Gramma|567-89-0123| 41| 80| 60| 40| 44| C|
| Android| Electric|087-65-4321| 42| 23| 36| 45| 47| B-|
| Bumpkin| Fred|456-78-9012| 43| 78| 88| 77| 45| A-|
| Rubble| Betty|234-56-7890| 44| 90| 80| 90| 46| C-|
| Noshov| Cecil|345-67-8901| 45| 11| -1| 4| 43| F|
| Buff| Bif|632-79-9939| 46| 20| 30| 40| 50| B+|
| Airpump| Andrew|223-45-6789| 49| 1| 90| 100| 83| A|
| Backus|  Jim|143-12-1234| 48| 1| 97| 96| 97| A+|
| Carnivore| Art|565-89-0123| 44| 1| 80| 60| 40| D+|
| Dandy| Jim|087-75-4321| 47| 1| 23| 36| 45| C+|
| Elephant| Ima|456-71-9012| 45| 1| 78| 88| 77| B-|
| Franklin| Benny|234-56-2890| 50| 1| 90| 80| 90| B-|
| George| Boy|345-67-3901| 40| 1| 11| -1| 4| B|
| Heffalump| Harvey|632-79-9439| 30| 1| 20| 30| 40| C|
+-----+-----+-----+-----+-----+-----+-----+-----+

scala>
```

**Explanation:** The provided SparkSQL commands demonstrate how to load, register, and query a CSV file using **Spark SQL** within the Scala shell. The screenshot confirms that the dataset has been loaded and queried successfully. The filtered query (Final > 50) returns only students with passing final scores,

demonstrating how SparkSQL can efficiently filter and display data using SQL commands on distributed datasets.

- Run 3 other SQL queries in the Spark Shell:

**Deliverable 2:** Screenshots of three additional SQL queries you wrote in Scala, each with its results and a short explanation of what the query does and what the output means.

```
scala> spark.sql("""
  SELECT
    Grade,
    AVG(CAST(Test1 AS DOUBLE)) AS avg_test1,
    AVG(CAST(Test2 AS DOUBLE)) AS avg_test2,
    AVG(CAST(Test3 AS DOUBLE)) AS avg_test3,
    AVG(CAST(Test4 AS DOUBLE)) AS avg_test4,
    AVG(CAST(Final AS DOUBLE)) AS avg_final
  FROM df
  GROUP BY Grade
  ORDER BY avg_final DESC
""").show(truncate=false)
```

Grade	avg_test1	avg_test2	avg_test3	avg_test4	avg_final
A+	48.0	1.0	97.0	96.0	97.0
A	49.0	1.0	90.0	100.0	83.0
B-	45.666666666666664	8.333333333333334	68.0	71.0	71.33333333333333
B+	46.0	20.0	30.0	40.0	50.0
D-	40.0	90.0	100.0	83.0	49.0
C-	44.0	90.0	80.0	90.0	46.0
C+	47.0	1.0	23.0	36.0	45.0
A-	43.0	78.0	88.0	77.0	45.0
D+	42.5	49.0	88.0	78.5	44.0
F	45.0	11.0	-1.0	4.0	43.0
C	35.5	40.5	40.0	35.0	42.0
B	40.0	1.0	11.0	-1.0	4.0

```
scala> █
```

**Explanation:** Groups students by **Grade** and computes average Test1–Test4 and **Final**. You can see which letter grades have the highest/lowest average finals and how the test averages compare across grades.

```
scala> spark.sql("""
  | SELECT `Last name`, `First name`, CAST(Final AS DOUBLE) AS Final, Grade
  | FROM df
  | ORDER BY CAST(Final AS DOUBLE) DESC
  | LIMIT 5
  | """).show(truncate=false)
+-----+-----+-----+-----+
|Last name|First name|Final|Grade|
+-----+-----+-----+-----+
|Backus   |Jim       |97.0 |A+   |
|Franklin |Benny     |90.0 |B-   |
|Airpump  |Andrew    |83.0 |A    |
|Elephant |Ima       |77.0 |B-   |
|Buff     |Bif       |50.0 |B+   |
+-----+-----+-----+-----+

scala> █
```

**Explanation:** Sorts by numeric **Final** score and returns the top 5 rows. Identifies the strongest overall final scores and their letter grades.

```
scala> spark.sql("""
  | SELECT
  |     CASE WHEN CAST(Final AS DOUBLE) >= 60 THEN 'Pass' ELSE 'Fail' END AS status,
  |
  |     COUNT(*) AS n_students
  | FROM df
  | GROUP BY CASE WHEN CAST(Final AS DOUBLE) >= 60 THEN 'Pass' ELSE 'Fail' END
  | """).show()
+-----+-----+
|status|n_students|
+-----+-----+
|  Fail|         12|
|  Pass|          4|
+-----+-----+

scala> █
```

**Explanation:** Buckets students into **Pass** (Final  $\geq 60$ ) and **Fail**. Quick class-level summary of how many passed vs. failed by this threshold.

### Objective 3 - SparkSQL with Python (20 points):

- Run the following SparkSQL commands in Python:  
df = spark.read.format('csv').option('header',  
'true').load('/data/grades.csv')  
df.show()  
  
df.createOrReplaceTempView('df')

```
spark.sql('SHOW TABLES').show()
spark.sql('SELECT * FROM df WHERE Final > 50').show()
spark.sql('SELECT * FROM df').show()
```

**Deliverable 1:** Screenshot of the results from the provided SparkSQL commands in Python, plus 1–2 sentences explaining what the commands did and what the output shows.

```
>>> df = spark.read.format('csv').option('header', 'true').load('/data/grades.csv')
>>> df.show()
```

Last name	First name	SSN	Test1	Test2	Test3	Test4	Final	Grade
Alfalfa	Aloysius	123-45-6789	40	90	100	83	49	D-
Alfred	University	123-12-1234	41	97	96	97	48	D+
Gerty	Gramma	567-89-0123	41	80	60	40	44	C
Android	Electric	087-65-4321	42	23	36	45	47	B-
Bumpkin	Fred	456-78-9012	43	78	88	77	45	A-
Rubble	Betty	234-56-7890	44	90	80	90	46	C-
Noshow	Cecil	345-67-8901	45	11	-1	4	43	F
Buff	Biff	632-79-9939	46	20	30	40	50	B+
Airpump	Andrew	223-45-6789	49	1	90	100	83	A
Backus	Jim	143-12-1234	48	1	97	96	97	A+
Carnivore	Art	565-89-0123	44	1	80	60	40	D+
Dandy	Jim	087-75-4321	47	1	23	36	45	C+
Elephant	Ima	456-71-9012	45	1	78	88	77	B-
Franklin	Benny	234-56-2890	50	1	90	80	90	B-
George	Boy	345-67-3901	40	1	11	-1	4	B
Heffalump	Harvey	632-79-9439	30	1	20	30	40	C

```
>>> df.createOrReplaceTempView('df')
>>> spark.sql('SHOW TABLES').show()
```

database	tableName	isTemporary
	df	true

```
>>> spark.sql('SELECT * FROM df WHERE Final > 50').show()
```

Last name	First name	SSN	Test1	Test2	Test3	Test4	Final	Grade
Airpump	Andrew	223-45-6789	49	1	90	100	83	A
Backus	Jim	143-12-1234	48	1	97	96	97	A+
Elephant	Ima	456-71-9012	45	1	78	88	77	B-
Franklin	Benny	234-56-2890	50	1	90	80	90	B-

```
>>> spark.sql('SELECT * FROM df').show()
```

Last name	First name	SSN	Test1	Test2	Test3	Test4	Final	Grade
Alfalfa	Aloysius	123-45-6789	40	90	100	83	49	D-
Alfred	University	123-12-1234	41	97	96	97	48	D+
Gerty	Gramma	567-89-0123	41	80	60	40	44	C
Android	Electric	087-65-4321	42	23	36	45	47	B-
Bumpkin	Fred	456-78-9012	43	78	88	77	45	A-
Rubble	Betty	234-56-7890	44	90	80	90	46	C-
Noshow	Cecil	345-67-8901	45	11	-1	4	43	F
Buff	Biff	632-79-9939	46	20	30	40	50	B+
Airpump	Andrew	223-45-6789	49	1	90	100	83	A
Backus	Jim	143-12-1234	48	1	97	96	97	A+
Carnivore	Art	565-89-0123	44	1	80	60	40	D+
Dandy	Jim	087-75-4321	47	1	23	36	45	C+
Elephant	Ima	456-71-9012	45	1	78	88	77	B-
Franklin	Benny	234-56-2890	50	1	90	80	90	B-
George	Boy	345-67-3901	40	1	11	-1	4	B
Heffalump	Harvey	632-79-9439	30	1	20	30	40	C

Explanation: The commands shown in the screenshot demonstrate how to load and query a CSV file using **Spark SQL** within **PySpark**. The output verifies that Spark successfully loaded and queried the dataset. The filtered results highlight only the students who passed

(Final > 50), while the full table output confirms all student data was correctly read from the CSV file and made accessible through Spark SQL.

- Run 3 other SQL queries in the PySpark Shell

**Deliverable 2:** Screenshots of three additional SQL queries you wrote in PySpark, each with its results and a short explanation of what the query does and what the output means.

```
>>> spark.sql("""
...     SELECT
...         Grade,
...         AVG(CAST(Test1 AS DOUBLE)) AS avg_Test1,
...         AVG(CAST(Test2 AS DOUBLE)) AS avg_Test2,
...         AVG(CAST(Test3 AS DOUBLE)) AS avg_Test3,
...         AVG(CAST(Test4 AS DOUBLE)) AS avg_Test4,
...         AVG(CAST(Final AS DOUBLE)) AS avg_Final
...     FROM df
...     GROUP BY Grade
...     ORDER BY avg_Final DESC
... """).show(truncate=False)
```

Grade	avg_Test1	avg_Test2	avg_Test3	avg_Test4	avg_Final
A+	48.0	1.0	97.0	96.0	97.0
A	49.0	1.0	90.0	100.0	83.0
B-	45.666666666666664	8.333333333333334	68.0	71.0	71.33333333333333
B+	46.0	20.0	30.0	40.0	50.0
D-	40.0	90.0	100.0	83.0	49.0
C-	44.0	90.0	80.0	90.0	46.0
C+	47.0	1.0	23.0	36.0	45.0
A-	43.0	78.0	88.0	77.0	45.0
D+	42.5	49.0	88.0	78.5	44.0
F	45.0	11.0	-1.0	4.0	43.0
C	35.5	40.5	40.0	35.0	42.0
B	40.0	1.0	11.0	-1.0	4.0

**Explanation:** This query groups students by their **Grade** and calculates the average scores across all tests. It shows how each letter grade corresponds to average performance—helpful for seeing which grades have the strongest or weakest test averages.

```
>>> spark.sql("""
...     SELECT `Last name`, `First name`, CAST(Final AS DOUBLE) AS Final, Grade
...     FROM df
...     ORDER BY Final DESC
...     LIMIT 5
... """).show()
```

Last name	First name	Final	Grade
Backus	Jim	97.0	A+
Franklin	Benny	90.0	B-
Airpump	Andrew	83.0	A
Elephant	Ima	77.0	B-
Buff	Bif	50.0	B+

**Explanation:** This query sorts students by their **Final** score (converted to numeric) in descending order and returns only the top 5. It identifies the **highest-performing students** in the dataset based on their final exam scores.

```
>>> spark.sql("""
...     SELECT
...         CASE WHEN CAST(Final AS DOUBLE) >= 60 THEN 'Pass' ELSE 'Fail' END AS Status
...         ,
...         COUNT(*) AS Student_Count
...     FROM df
...     GROUP BY Status
... """).show()
```

Status	Student_Count
Fail	12
Pass	4

```
>>> []
```

**Explanation:** This query classifies each student as **Pass** or **Fail** depending on whether their Final  $\geq 60$ , then counts how many fall in each category. It provides a simple **class performance breakdown**, showing how many students passed versus failed.

## Objective 4 - SparkSQL with Custom Dataset (40 points):

**Deliverable 1:** Your Scala or PySpark code used to load and query the custom dataset, plus 2–3 sentences explaining what the code does and how you confirmed it worked.

```

bash-5.0# wget -O /root/coffe.csv https://raw.githubusercontent.com/taylorduncan/dsc650/main/coffe.csv
Connecting to raw.githubusercontent.com (185.199.108.133:443)
coffe.csv 100% |*****| 226k 0:00:00 ETA
bash-5.0# hdfs dfs -mkdir -p /data
SLF4J: Class path contains multiple SLF4J bindings.
SLF4J: Found binding in [jar:file:/usr/program/hadoop/share/hadoop/common/lib/slf4j-log4j12-1.7.25.jar!/org/slf4j/impl/StaticLoggerBinder.class]
SLF4J: Found binding in [jar:file:/usr/program/tez/lib/slf4j-log4j12-1.7.10.jar!/org/slf4j/impl/StaticLoggerBinder.class]
SLF4J: Found binding in [jar:file:/usr/program/hive/lib/log4j-slf4j-impl-2.10.0.jar!/org/slf4j/impl/StaticLoggerBinder.class]
SLF4J: See http://www.slf4j.org/codes.html#multiple_bindings for an explanation.
SLF4J: Actual binding is of type [org.slf4j.impl.Log4jLoggerFactory]
2025-10-08 02:23:20,662 WARN util.NativeCodeLoader: Unable to load native-hadoop library for your platform... using builtin-java classes where applicable
bash-5.0# hdfs dfs -put -f /root/coffe.csv /data/coffe.csv
SLF4J: Class path contains multiple SLF4J bindings.
SLF4J: Found binding in [jar:file:/usr/program/hadoop/share/hadoop/common/lib/slf4j-log4j12-1.7.25.jar!/org/slf4j/impl/StaticLoggerBinder.class]
SLF4J: Found binding in [jar:file:/usr/program/tez/lib/slf4j-log4j12-1.7.10.jar!/org/slf4j/impl/StaticLoggerBinder.class]
SLF4J: Found binding in [jar:file:/usr/program/hive/lib/log4j-slf4j-impl-2.10.0.jar!/org/slf4j/impl/StaticLoggerBinder.class]
SLF4J: See http://www.slf4j.org/codes.html#multiple_bindings for an explanation.
SLF4J: Actual binding is of type [org.slf4j.impl.Log4jLoggerFactory]
2025-10-08 02:23:32,090 WARN util.NativeCodeLoader: Unable to load native-hadoop library for your platform... using builtin-java classes where applicable
bash-5.0# hdfs dfs -ls /data
SLF4J: Class path contains multiple SLF4J bindings.
SLF4J: Found binding in [jar:file:/usr/program/hadoop/share/hadoop/common/lib/slf4j-log4j12-1.7.25.jar!/org/slf4j/impl/StaticLoggerBinder.class]
SLF4J: Found binding in [jar:file:/usr/program/tez/lib/slf4j-log4j12-1.7.10.jar!/org/slf4j/impl/StaticLoggerBinder.class]
SLF4J: Found binding in [jar:file:/usr/program/hive/lib/log4j-slf4j-impl-2.10.0.jar!/org/slf4j/impl/StaticLoggerBinder.class]
SLF4J: See http://www.slf4j.org/codes.html#multiple_bindings for an explanation.
SLF4J: Actual binding is of type [org.slf4j.impl.Log4jLoggerFactory]
2025-10-08 02:23:39,448 WARN util.NativeCodeLoader: Unable to load native-hadoop library for your platform... using builtin-java classes where applicable
Found 2 items
-rw-r--r-- 1 root supergroup 232264 2025-10-08 02:23 /data/coffe.csv
-rw-r--r-- 1 root supergroup 747 2025-10-08 01:41 /data/grades.csv
bash-5.0# pyspark

```



```

Welcome to

      ____
     /  _ \   _ __   ___
    /  / \  /  _  \  _  \
   /  /_/  /  /_\  \/  \/\
  /_____/____/_____\____/   version 3.0.0

Using Python version 3.7.10 (default, Mar 2 2021 09:06:08)
SparkSession available as 'spark'.
>>> df = (
...     spark.read
...     .option("header", "true")
...     .option("inferSchema", "true")
...     .csv(coffee_url)
... )
Traceback (most recent call last):
  File "<stdin>", line 5, in <module>
NameError: name 'coffee_url' is not defined
>>> df = (spark.read
...     .option("header", "true")
...     .option("inferSchema", "true")
...     .csv("hdfs:///data/coffe.csv"))
>>> df.show(5, truncate=False)
+-----+
|hour_of_day|cash_type|money|coffee_name |Time_of_Day|Weekday|Month_name|Weekdaysort|Monthsort|Date
|Time      |
+-----+
|10         |card     |38.7 |Latte        |Morning    |Fri    |Mar      |5          |3        |01/0
|3/2024|15:50.5|
|12         |card     |38.7 |Hot Chocolate|Afternoon  |Fri    |Mar      |5          |3        |01/0
|3/2024|19:22.5|
|12         |card     |38.7 |Hot Chocolate|Afternoon  |Fri    |Mar      |5          |3        |01/0
|3/2024|20:18.1|
|13         |card     |28.9 |Americano    |Afternoon  |Fri    |Mar      |5          |3        |01/0
|3/2024|46:33.0|
|13         |card     |38.7 |Latte        |Afternoon  |Fri    |Mar      |5          |3        |01/0
|3/2024|48:14.6|
+-----+
only showing top 5 rows

>>> df.printSchema()
root
 |-- hour_of_day: integer (nullable = true)
 |-- cash_type: string (nullable = true)
 |-- money: double (nullable = true)
 |-- coffee_name: string (nullable = true)
 |-- Time_of_Day: string (nullable = true)
 |-- Weekday: string (nullable = true)
 |-- Month_name: string (nullable = true)
 |-- Weekdaysort: integer (nullable = true)
 |-- Monthsort: integer (nullable = true)
 |-- Date: string (nullable = true)
 |-- Time: string (nullable = true)

>>> df.createOrReplaceTempView("coffee")

```

- ☐ The code loads the **Coffee dataset** directly from GitHub into Spark using `spark.read.csv()`.
- ☐ It registers the DataFrame as a **temporary SQL view (coffee)** so SQL queries can be executed directly on the data.
- ☐ The `.show()` results confirm the queries executed properly and the dataset is active in Spark.

**Deliverable 2:** Screenshots of three SQL query results on your dataset, each with a short explanation of what the query is doing and what the output shows.

```

>>> spark.sql("""
... SELECT coffee_name, COUNT(*) AS purchases
... FROM coffee
... GROUP BY coffee_name
... ORDER BY purchases DESC
... LIMIT 10
... """).show(truncate=False)
+-----+-----+
|coffee_name|purchases|
+-----+-----+
|Americano with Milk|809|
|Latte|757|
|Americano|564|
|Cappuccino|486|
|Cortado|287|
|Hot Chocolate|276|
|Cocoa|239|
|Espresso|129|
+-----+-----+

>>> spark.sql("""
... SELECT
...   cash_type,
...   ROUND(SUM(CAST(money AS DOUBLE)), 2) AS total_spend,
...   ROUND(AVG(CAST(money AS DOUBLE)), 2) AS avg_ticket
... FROM coffee
... WHERE money IS NOT NULL AND CAST(money AS STRING) RLIKE '^[0-9]+(\\.[0-9]+)?$'
... GROUP BY cash_type
... ORDER BY total_spend DESC
... """).show(truncate=False)
+-----+-----+-----+
|cash_type|total_spend|avg_ticket|
+-----+-----+-----+
|card|112245.58|31.65|
+-----+-----+-----+

>>> spark.sql("""
... SELECT
...   hour_of_day,
...   ROUND(SUM(CAST(money AS DOUBLE)), 2) AS revenue
... FROM coffee
... WHERE money IS NOT NULL AND CAST(money AS STRING) RLIKE '^[0-9]+(\\.[0-9]+)?$'
... GROUP BY hour_of_day
... ORDER BY hour_of_day
... """).show(truncate=False)
+-----+-----+
|hour_of_day|revenue|
+-----+-----+
|6|149.4|
|7|2846.02|
|8|7017.88|
|9|7264.28|
|10|10198.52|
|11|8453.1|
|12|7419.62|
|13|7028.76|
|14|7173.8|
|15|7476.02|
|16|9031.84|
|17|7659.76|
|18|7162.6|
|19|7751.96|
|20|5578.92|
|21|6397.94|
|22|3635.16|
+-----+-----+
>>> █

```

## Top 10 coffee items by number of purchases

**Explanation:** Counts rows per coffee\_name to find the most-ordered items.

**Output meaning:** Your top-selling drinks by frequency.

## Total and average spend by payment type

**Explanation:** Aggregates money by cash\_type (e.g., cash vs. card).

**Output meaning:** Which payment types drive the most revenue and their average ticket size.

## Hourly revenue profile (what hours earn the most )

**Explanation:** Sums spend per hour\_of\_day.

**Output meaning:** Your sales curve over the day—useful to identify peak hours.