

 **Nikita Bose:** Hello. I'm Nikita Bose. Thanks for that information, I'll check it and get back to you in a moment.

 **Nikita Bose:** Hello Dominic

 **Nikita Bose:** Can you confirm your BT account number for me please.

 **Dominic Talbot:** GB11007213

 **Nikita Bose:** Thank you. Please give me a moment while I check this for you.

 **Nikita Bose:** Dominic. as i have checked your account and can see that your contract start date is on 14/08/12 and your contract end date is on 13/02/14

 **Dominic Talbot:** Thank you for this Nikita. Thats everything for now