

## Education

University of California, Berkeley

2006 - 2010

Bachelor of Arts in Rhetoric and Spanish Literature, with Honors

## Skills

- ▶ Interaction Design
- ▶ User Interface Design
- ▶ Usability Testing
- ▶ Adobe Creative Suite
- ▶ Software Specs
- ▶ Wireframes, Mockups, and Prototypes
- ▶ HTML, CSS, jQuery, JavaScript (basic)
- ▶ German (fluent), Spanish (fluent)

## Work History

RTZ Associates

Oakland, CA 2012-Present

*UX Designer, Technical Writer, and Project Manager*

- ▶ Lead UX and Ix Designer for creation of a 60 screen, comprehensive SaaS solution for Medicaid programs. (First implementations shipped July 1, 2013.)
- ▶ Hired as Technical Writer and Project Manager on database software customization and implementation projects at a small company where everyone wears many hats. I took on an increasing amount of the spec writing responsibilities and started designing screens and functionality.
- ▶ Design tasks including: Interfacing with clients and business stakeholders, Interaction Design, Wireframes and Mockups, Usability Testing, Usability Analysis, Software Specs, and QA.
- ▶ Created the Style Guide for flagship software system and oversaw its implementation. It is now being implemented across the range of RTZ's software.
- ▶ Work directly with the development team to implement my specs. Go-to person for communicating between teams, especially between project management and developers.
- ▶ Writing tasks spanning a wide range.

## Experience Abroad

Spain and Germany 2010-2012

- ▶ Having studied German, Spanish, and Catalan at UC Berkeley, I decided to spend two years abroad after graduation. My goal was to give my language skills a trial by fire, experience life in a different culture, challenge my assumptions, and see what it was like to spend a sustained period of time outside of my native tongue.
- ▶ After graduation, I left with a one-way ticket and no plans. I spent the remainder of 2010 in Barcelona, working as a teacher to children ages 7-8 and 2011 and part of 2012 in Berlin, working as a line cook in a gourmet vegan restaurant.

Berkeley Student Cooperative

Berkeley, CA 2007 – 2010

*House Manager 2009-2010*

- ▶ Head student manager of a democratically run student housing cooperative.
- ▶ Oversaw ten other managers as well as a work force of 150 students.
- ▶ Recipient of bonus based on exceptional performance reviews and a grant for service to the co-op.

*Board Sub-Committee Member 2009*

- ▶ Elected by the Board of Directors to sit on the Sub-Committee responsible for an \$8.5 M renovation of a national historic landmark.
- ▶ Managed the democratic creation of a new governmental system and member education program.

*Head Chef 2007-2008*

- ▶ Oversaw meal planning and preparation for 150 residents.