

Taylor Bruno

Mooresville, NC 28117

taylormareebruno@gmail.com

828-449-9781

Authorized to work in the US for any employer

Work Experience

General Manager

MOD Pizza - Mooresville, NC

August 2018 to August 2019

- Responsible for overall operations and overall guest satisfaction.
- Responsible for the hiring, training, scheduling, and coaching of 2-4 supervisors and 20-30 team members.
- Responsible for maintaining a positive environment and keeping the squad calm and focused
- Responsible for ordering produce, truck, and alcohol deliveries

Shift Manager

Arby's - Cornelius, NC

March 2018 to August 2018

- Responsible for leading shifts when Restaurant Manager is not present with complete operational excellence per Arby's standards.
- Use leadership skills to build customer-focused teams.
- Required to coach employees through sales-boosting tactics.
- Train new employees.
- Responsible for cash-handling, safe, and deposits.

Store Manager

Papa Murphy's - Various Locations

October 2011 to February 2018

- Oversaw all operational aspects of business.
- Responsible for scheduling, hiring, training of 15-20 employees.
- Required to review sales trends within the store and through the industry to help make sales and marketing decisions.
- Modeled exceptional customer service and sales building tactics to the team to set proper expectations.
- Worked at three different locations, depending on which location needed the most attention.
- Owner set sales and COGS goals which were required to be met weekly.
- Company dissolved and was laid off.

Education

High School Diploma

St. Stephens High School
2013

Skills

- Team Building (7 years)
- Team Management (7 years)
- Leadership Development (4 years)
- Inventory Management (7 years)
- Payroll (Less than 1 year)
- Scheduling (6 years)
- Training (7 years)