Taylor McKinney

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Experience

2018–2019 **Netsmile**, *Systems Software Engineer - Full Stack*, Tokyo.

- Developed an API service layer for clients to interact with a new product for the company; took the opportunity to build a new project from scratch and get it operational as quickly as possible

2013–2018 **Bazaarvoice**, *Senior Software Engineer - Front End*, Austin.

- Worked on a display application that serves over 400 million unique global visitors daily; developed skills to deliver quickly and carefully on large-scale applications
- Overhauled accessibility, greatly improving user experience and protecting clients from legal action; gained experience with working across teams to understand and meet strict legal requirements
- Refactored build system to quickly handle bursts of hundreds of build messages, along with improved monitoring and error handling; refined ability to tackle large projects
- Took charge of CSAT for display applications; developed new company processes to quickly triage CSAT tickets and route them appropriately and quickly; gained valuable experience working with support teams and with clients directly to solve problems as quickly and cleanly as possible
- Trained full team of new engineers around the globe to maintain the primary display application; developed my skills as a team leader and gained unique experience in working with teams in separate time zones and across language barriers

Education

2008-2013 **Bachelor of Science in Computer Science**, *The University of Texas*, Austin.

Skills

Japanese	JLPT N2 - Business-level proficiency
Coding Languages	Javascript, Ruby, Python
Frameworks	Next.js, React.js, Webpack, SystemJS, Node, PostgreSQL, Knex
Systems	AWS, Docker