Taylor McKinney

2601 Esperanza Crossing
Austin, Texas 78758
+1-512-817-9975
✉ taylorsmck@gmail.com

Experience

2013–Present **Bazaarvoice**, *Senior Software Engineer - Front End*, Austin.

- Immediately went to work on a display application that serves over 400 million unique global visitors daily. Developed skills to deliver quickly and carefully on large-scale applications.
- Overhauled accessibility, greatly improving user experience and protecting clients from legal action. Gained experience with working across teams to understand and meet strict legal requirements.
- Refactored build system to quickly handle bursts of hundreds of build messages, along with improved monitoring and error handling. Refined ability to tackle large projects.
- Took charge of CSAT for display applications. Developed new company processes to quickly triage CSAT tickets and route them appropriately and quickly. Gained valuable experience working with support teams and with clients directly to solve problems as quickly and cleanly as possible.
- Trained full team of new engineers around the globe to maintain the primary display application. Developed my skills as a team leader and gained unique experience in working with teams in separate time zones around the world.

Education

2008-2013 **Bachelor of Science in Computer Science**, *The University of Texas*, Austin. 2013

Skills

Japanese Business-level proficiency. Passed the N2 level of the Japanese Language Profiency Test

Coding Languages Javascript, Ruby, Python

Frameworks React.js, Webpack, SystemJS, Node

Systems AWS, Docker