

# Taylor McKinney

2601 Esperanza Crossing  
Austin, Texas 78758  
☎ +1-512-817-9975  
✉ [taylorsmck@gmail.com](mailto:taylorsmck@gmail.com)

## Experience

2013–Present **Bazaarvoice**, *Senior Software Engineer - Front End*, Austin.

- Immediately went to work on a display application that serves over 400 million unique global visitors daily; developed skills to deliver quickly and carefully on large-scale applications
- Overhauled accessibility, greatly improving user experience and protecting clients from legal action; gained experience with working across teams to understand and meet strict legal requirements
- Refactored build system to quickly handle bursts of hundreds of build messages, along with improved monitoring and error handling; refined ability to tackle large projects
- Took charge of CSAT for display applications; developed new company processes to quickly triage CSAT tickets and route them appropriately and quickly; gained valuable experience working with support teams and with clients directly to solve problems as quickly and cleanly as possible
- Trained full team of new engineers around the globe to maintain the primary display application; developed my skills as a team leader and gained unique experience in working with teams in separate time zones around the world

## Education

2008-2013 **Bachelor of Science in Computer Science**, *The University of Texas*, Austin.

## Skills

Japanese Business-level proficiency. Passed the N2 level of the Japanese Language Proficiency Test

Coding Javascript, Ruby, Python  
Languages

Frameworks React.js, Webpack, SystemJS, Node

Systems AWS, Docker