

Taylor McKinney

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Experience

- 2018–2019 **Netsmile**, *Systems Software Engineer - Full Stack*, Tokyo.
- Developed an API service layer for clients to interact with a new product for the company; took the opportunity to build a new project from scratch and get it operational as quickly as possible
- 2013–2018 **Bazaarvoice**, *Senior Software Engineer - Front End*, Austin.
- Worked on a display application that serves over 400 million unique global visitors daily; developed skills to deliver quickly and carefully on large-scale applications
 - Overhauled accessibility, greatly improving user experience and protecting clients from legal action; gained experience with working across teams to understand and meet strict legal requirements
 - Refactored build system to quickly handle bursts of hundreds of build messages, along with improved monitoring and error handling; refined ability to tackle large projects
 - Took charge of CSAT for display applications; developed new company processes to quickly triage CSAT tickets and route them appropriately and quickly; gained valuable experience working with support teams and with clients directly to solve problems as quickly and cleanly as possible
 - Trained full team of new engineers around the globe to maintain the primary display application; developed my skills as a team leader and gained unique experience in working with teams in separate time zones and across language barriers

Education

- 2008–2013 **Bachelor of Science in Computer Science**, *The University of Texas*, Austin.

Skills

- Japanese Business-level proficiency. Passed the N2 level of the Japanese Language Proficiency Test
- Coding Javascript, Ruby, Python
- Languages
- Frameworks Next.js, React.js, Webpack, SystemJS, Node, PostgreSQL, Knex
- Systems AWS, Docker