LINDSEY MATYSIK-JOHNSON

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PROFESSIONAL PROFILE

Qualified individual with ten years of customer service experience and four years of professional office experience. Motivated, friendly, and goal-oriented with a passion for growth, marketing, education, and technology.

EDUCATION

Bachelor of Science Degree Management May 2019
Emphasis in Human Resource Management
University of Wisconsin – Stout, Menomonie, WI

Associate of Applied Science

Human Resources

December 2015

Chippewa Valley Technical College, Eau Claire, WI

EMPLOYMENT HISTORY

College Specialist at Chippewa Valley Technical College; Eau Claire, WI

2014-Present

- Communicate through e-mail and phone with prospective students to answer questions within one business day timeline
- o Provide exceptional service for all internal and external customers
- o Deliver and coordinate tours of campus to prospective students
- Ensure prospective students in recruitment territory complete admissions application and submit admission materials to meet individual and departmental goals
- o Actively promote and represent Chippewa Valley Technical College in local community

Estee Lauder Beauty Advisor at Younkers; Eau Claire, WI

2008-2014

- Focused on client-building to increase counter's sales and meet sales goals
- Provided superior customer service to every Younkers customer
- Sold prestige cosmetics, suggestively sold related items, and offered store credit card to all customers

SUMMARY OF QUALIFICATIONS & NOTABLE ACCOMPLISHMENTS

- o Advanced proficiency in Microsoft Word, Outlook, PowerPoint, and Excel
- Strong verbal and written communication and interpersonal skills
- o Professional, self-starter, ambitious, flexible, fast-learner
- o Graduation student speaker at Chippewa Valley Technical College
- First place winner of Society of Human Resource Management Jeopardy games in Madison, WI (Spring 2014)