To,

The Concern Department

Barclays Bank, Leicester LE 872 BB.

Subject: Account Deactivated without Prior Notification / Reason

The intention of this letter is to explain my bank account inactivity in detail. Two months ago I got email notice from my Virgin network service provider, stating your bill is due because the connected bank account decline bill payment.

Hence, I logged in to my Barclays mobile app and it produce an RG21F error stating “**Sorry your access to this account is currently blocked. Please call our helpdesk on 03332001014. Charges may apply and some calls may be recorded. You’ll need to wait until after you’ve connected us before trying to register this account again.**”. After waiting for few days the issue persists. So from the last month I am calling help line to explain this issue.

I called multiple times to helpline and they advise me to visit branch physically which is not possible. I do not remember my last transaction but I use to pay for virgin bill and one for a mobile app subscription. I was in England on a student visa, currently live in Pakistan, and it is not possible for me to visit Barclays Branch for a long time.

I highly appreciate if you look into this matter as I am due to make few payments, Like Virgin phone bill and cellphone installment payments. On the Next page I have mention all the required personal details, Secondly I have attached my Biometric Residence Permit(BRP) prints with this letter.

If you require anymore document / Information, please do not hesitate to contact me on my personal email ID.

Thank you in advance, Looking forward for your response!

Best Regards,

Taymour Khan Niazi

Dated: 06-10-2018

**Personal Details**

Bank Account Branch Location: 10-12 Pinstone St, Sheffield S1 2HN

Sort Code: 20 76 92

Account Number: 53975045

ATM Card Expiry: 08/2019

Email: taymour.niazi@gmail.com

Skype: taymourniazi

Date of Birth: 04-11-1986

University Name: Sheffield Hallam University

Mother Maiden Name: Rafia

Account Status: Current Account

Phone Number: +923452273921 (Pakistan)

+447438159601 (Deactivated due to unpaid bill payments)

Previous Address: 92 Charlotte Road, Sheffield, England S1 4TL

