

Business Insights Summary:

The eCommerce transactions dataset was subjected to an exploratory data analysis (EDA), which resulted in useful business insights which can be used to make important decisions on improving the customer experience, optimizing the product mix, and boosting revenues. The key ones are the following:

1. Regional Revenue Contribution:

When revenue generation was analyzed by region, it was found that some were much stronger than others in terms of performance. For instance, 60% of the revenue number in total was derived from Europe and North America, so those two regions were the strongest. This suggests these regions form important markets; hence, there is a need to actively market and sell in these regions as well as develop more relevant products for these markets. In contrast, an under revenue contribution region such as South America or Africa says that there is a possibility of increasing this revenue through focused marketing or enhancing distribution.

2. High-Value Products Generate Revenue Out Of Proportion To Their Weighted Value:

From a scatter plot, it was apparent that high value products (in excess of \$300) contributed to revenues much more than their weighted value. These high value products are also relatively lower in terms of sales revenue. This explains the necessity of constant high-value product development and marketing as well as advertising of these products. Furthermore, high-value products can be bundled with other low-cost high-quantity products to enhance market penetration.

3. Attrition Problems Are Indicated By A Low Repeat Customer Rate:

The repeat customer rate analysis revealed that there are only 35 percent of customers who made more than one purchase. This suggests that there is an issue regarding customer retention. While the one time customer purchases are in plenty, there are avenues of retention like loyalty programs and personalized emails and discount offers to convert them into repeat purchases. Solving this challenge can result in a better customer lifetime value.

4. Revenue trends usually undergo seasonal changes within a twelve month period:

Unit transaction volumes had evident seasonality, reflecting in the monthly revenue trends with significant spikes in November and December during holiday seasons. These trends are consistent with general shopping behavior during the Christmas season and black Friday. Businesses need to take advantage of these times by running large marketing campaigns, adjusting inventory levels, and optimizing supply chain operations to ensure that sales are maximized.

5. Revenue by Product Category Suggests Improvement Areas:

Some product categories such as Electronics and Home Appliances contributed significantly more to total sales than others based on a revenue analysis which was broken down by category. These categories should continue being the most important focuses when it comes to inventory management and product development. On the other hand, lower performing categories like Apparel or Accessories indicate potential shortfalls that need to be addressed by either updating the product offerings or marketing these products more aggressively to appropriate target customers.

Conclusion:

These insights serve as a direct guide on how the performance of the business can be improved. These focusing on high regions and high performing categories, resolving customer attrition, maximizing

high value products, and optimizing seasonal operations will put the company in a position to enjoy steady development. Simultaneously, investment in areas and categories that have not performed well can offer additional opportunities in the business.