

# How to create your account to submit or manage a claim?





### Sign in to Sun Life

Sun Life portals for Members, Employers, Brokers and Providers

Username

Password

[Forgot username](#) or [password](#)?

By signing in, you agree to these [terms and conditions](#)

[Sign in](#)

[New User? Create an account](#)

Do you have a different kind of account?

- [Clients with individual life insurance policies not provided through their employers](#)
- [Brokers and financial professionals with individual life insurance business](#)
- [I am an employee or provider with West Virginia PEIA](#)

#### Evidence of Insurability / Submit a Claim

If you would like to provide evidence of insurability to apply for coverage, [click here](#).

If you would like to submit a claim, sign in or [create an account](#) to get started.

#### Sign-in help

[I forgot my username](#)

[I forgot my password](#)

[My account is suspended](#)

[I can't get my two-step authentication code](#)

#### Common support questions

[How do I submit or track a claim?](#)

[Where can I find a form?](#)

[How do I find a dentist?](#)

[What is two-step authentication](#)

If you need any help, please call us at 800-247-6875.

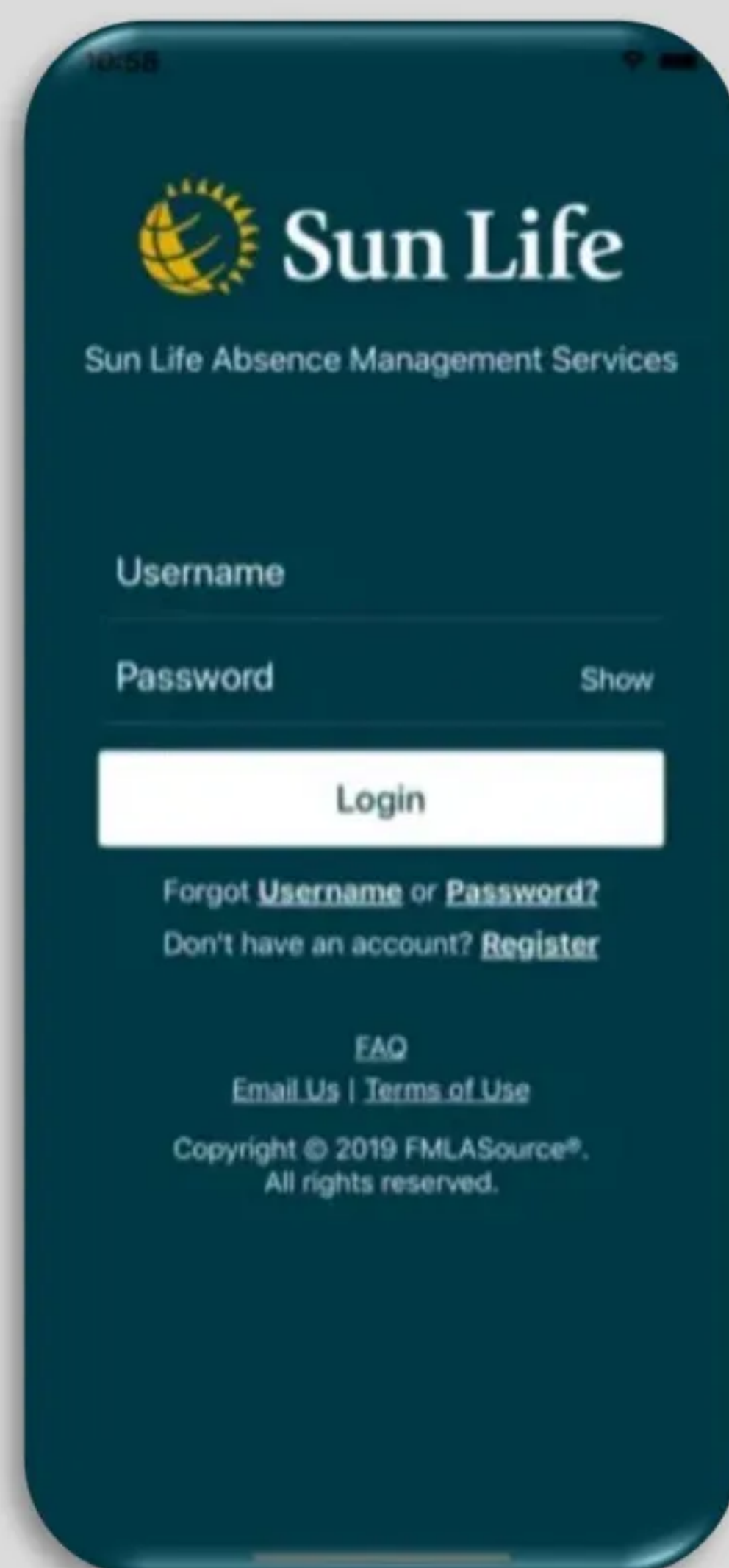
Click, "Create an Account"



➤ Click on the following link for Sunlife's website.

[commonlogin \(sunlifeconnect.com\)](https://sunlifeconnect.com/commonlogin)

You can also download the Sun Life AMS app



Click on your app store to download the app.



Sun Life AMS provides convenient access to our easy-to-use leave platform so you can request, track, and manage your family and medical leaves on-the-go by:

- Opening a new leave request and initiating the disability process.
- Reporting or updating your leave time.
- Checking the status of a leave request or disability claim.
- Downloading forms and documents associated with your leave.