

Process Improvement Project – Feedback –

Content Requirements	Possible Points	Points Earned	Comments
Project			
A) An executive summary is provided in the storyboard format including: Is the storyboard presented in 1 PowerPoint slide? Follows DMAIC? Are tools/graphs/charts used and clearly visible? Do they support findings and conclusions Are arrows, call-out boxes, etc. used to summarize, highlight questions and key learnings? Are expected results clear? And next steps noted?	5	5.00	Very nice summary. Good balance of discussion and graphics.
B) Is it a cohesive presentation opening with the business process and problem statement? The back-up slides (5-15) detail and support the storyboard content.	2	2.00	This flows very well and is easy to follow.
C) Was the success measure clearly identified, operationally defined and baseline identified? (Was the data identified as continuous or discrete, includes SQL?)	3	3.00	Good discussion of success metrics and proper SQL calculation.
D) Was the data measurement plan or data stratification tree included?	1	1.00	
E) Was the data collection method identified?	1	1.00	
F) Was there rationale for the sample size taken? Use of the formula? Is there any reference to measurement error and how to minimize?	1	1.00	Nice discussion of sample size and potential error.
G) Are at least 5 different tools and techniques clearly identified? Are the tools linked/ pertinent to the data analysis?	5	5.00	Excellent use of tools and thorough explanation of results.
H) Does the data analysis clearly tie to the problem conclusion? Is the “discovery” clear to the reader?	2	2.00	You did a nice job of wrapping everything up, as well as explaining things along the way.
Total possible 20 points	20	20.00	Excellent work. Really nice to see how things turned out. Significant improvement. I enjoyed having you in class. You asked very thoughtful questions. Good luck with the rest of the program