

# PayU Pearl Portal (Vendor Training Manual)

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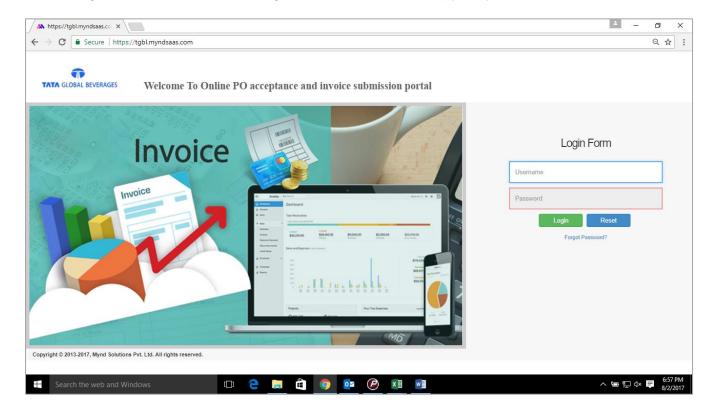
PayU Pearl Portal (Vendor Training Manual)

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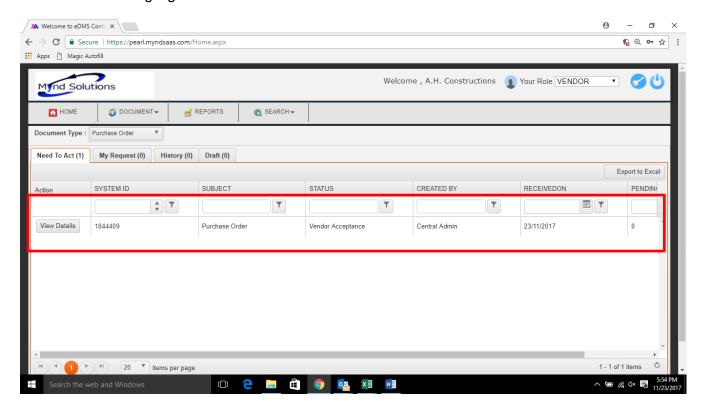
# **URL & Login Page**

- > Type URL <a href="https://payu.myndsaas.com/">https://payu.myndsaas.com/</a> and login with user ID & Password.
- Login details will be send through auto e-mail form No-reply@myndsol.com.



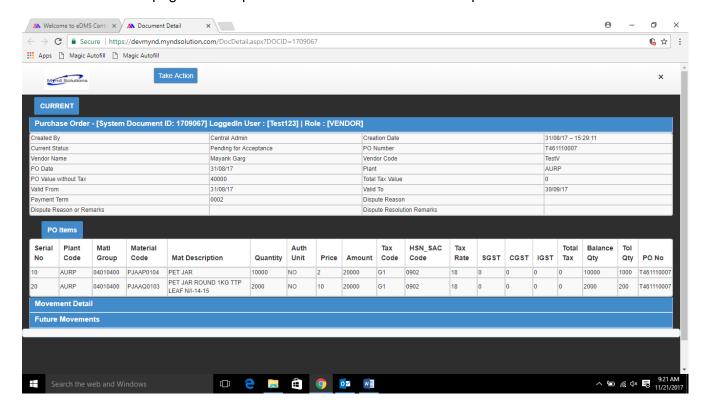
### **Process for PO Acceptance on Portal**

- > After Login, Home page will be open where you can see the notification for PO acceptance.
- > Refer red highlighted line and click on "View Details" tab to check the additional PO details.

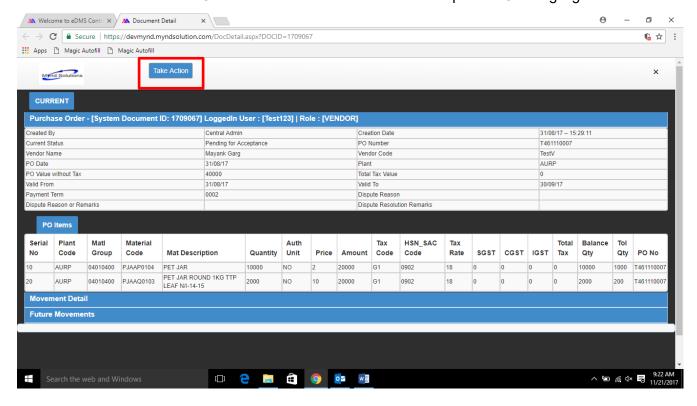


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> New Details page will be open where vendor can see the complete PO details with items.

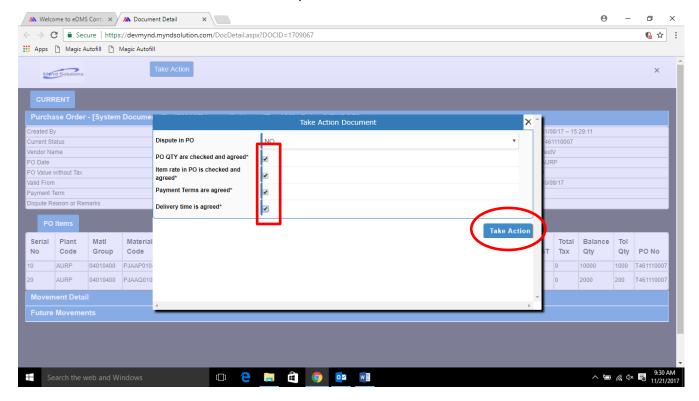


> After verification of PO click on "Take Action" button to accept the PO as highlighted below.

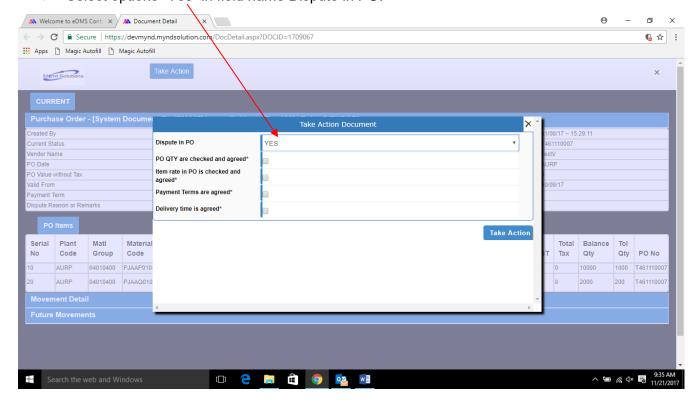


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- After clicking "Take Action", new action window will open.
- > Tick all check box and click on accept button.

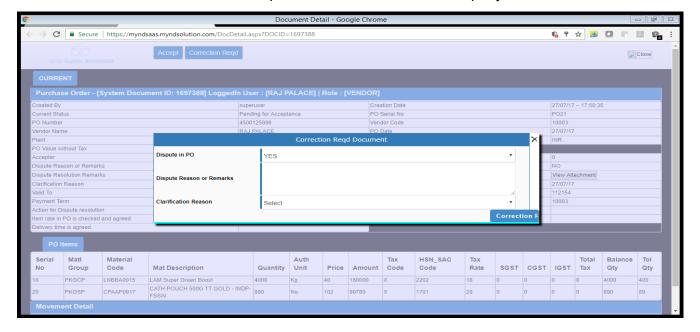


- If Vendor have any concern about PO then he raise the concern with selection of options as "Dispute in PO" in take action window.
- > Select options "Yes" in field name Dispute in PO.



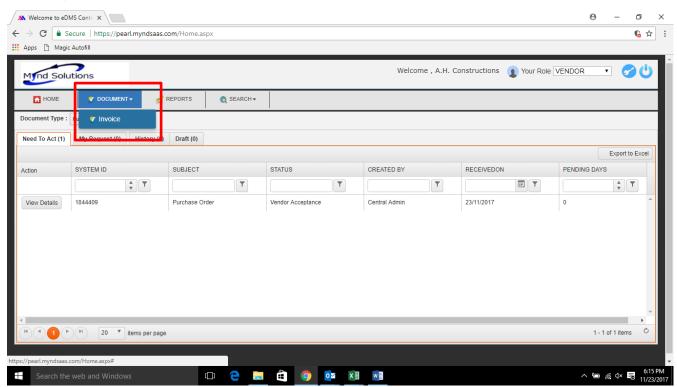
### (Vendor Training Manual)

- New window will be open for raising the concern.
  - A. Dispute Reason or Remarks -
  - B. Click on "Correction Reqd" action button to submit the query.

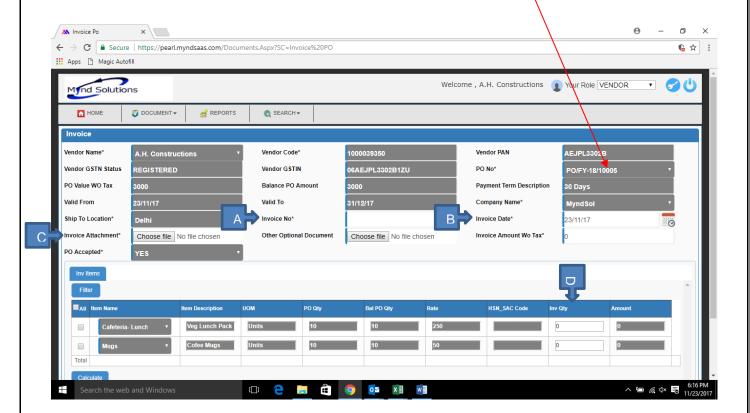


### **Invoice Upload on Portal**

Go to Home Page and select the options "Submit Invoice" in Document Menu for invoice upload.



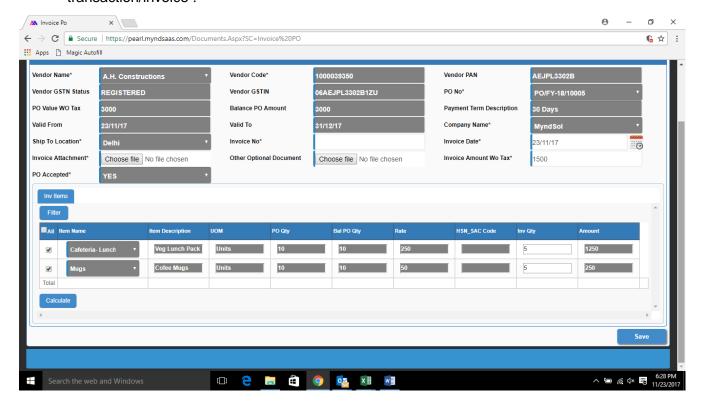
- After selection of Invoice options new page will be open.
- If only one PO issued for vendor by PayU then screen will auto filled.
- If Multiple PO issued then vendor need to select the PO number and fill the following information:-
  - A. Put the Invoice number as it on actual invoice.
  - **B.** Put the Invoice date as mentioned on invoice.
  - **C.** Attached the invoice scan copy (Single file with multiple pages).
  - **D.** Put the Invoice Qty as per actual invoice.



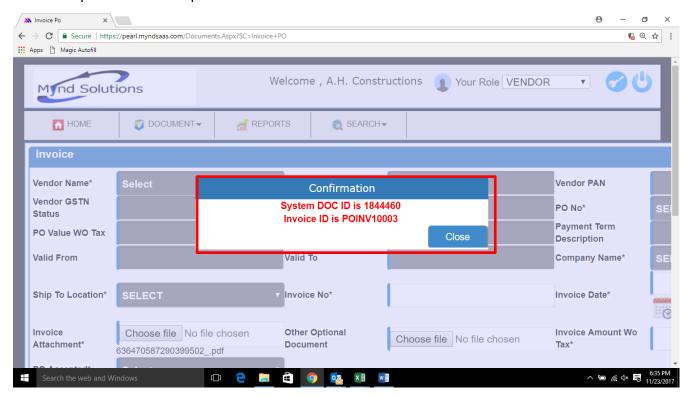
#### Note:-

- Vendor can submit the invoice against only accepted PO. If PO not accepted by vendor then he will not able to submit the invoice.
- > Invoice date should be between the PO validity dates as mentioned on screen.
- Vendor can submit multiple invoice against one PO.
- One invoice can't be submitted against multiple PO's.
- \* marked fields are mandatory.

> After making the information in respective filed use the "Save" button to submit/save the transaction/invoice :-

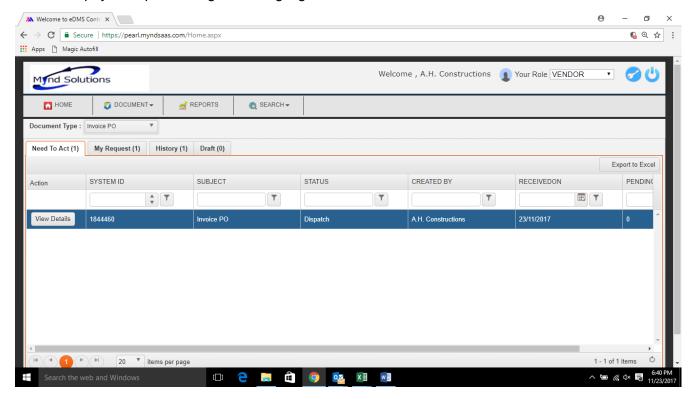


> After click on save button system will generate unique transaction reference number which will help in future correspondence.

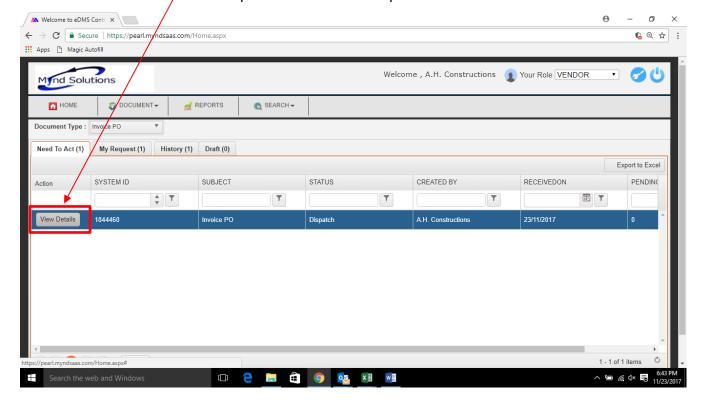


### **Updating Dispatch detail on Portal**

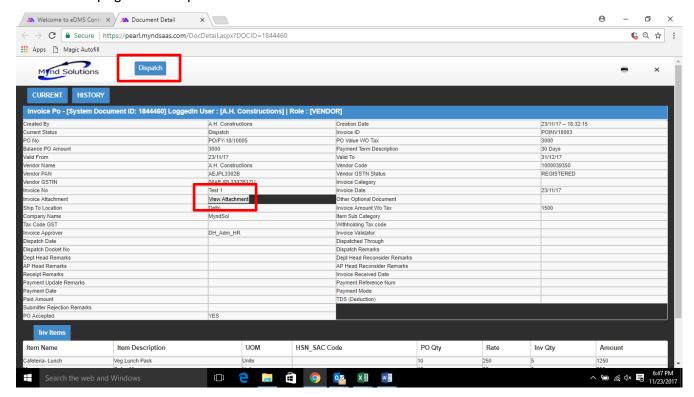
- > After saving the transaction go to home page by selection of "Home" in menu bar.
- Same transaction will show here in notification for dispatch this transaction and invoice to PayU for payment processing. Refer highlighted items of screen.



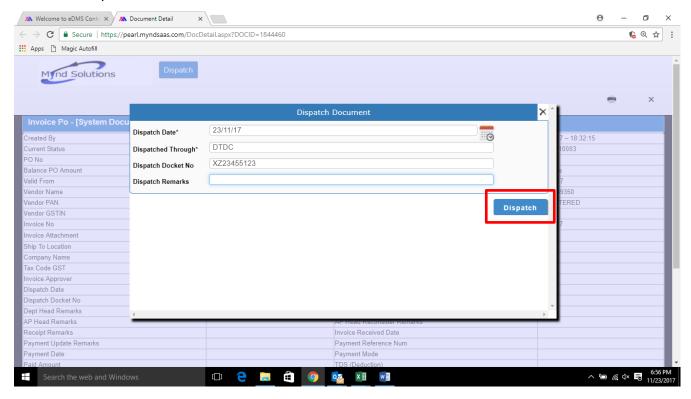
Select the "View Details" options to check and dispatch the transaction.



New page will be open where vendor can check the invoice details and invoice attachment.

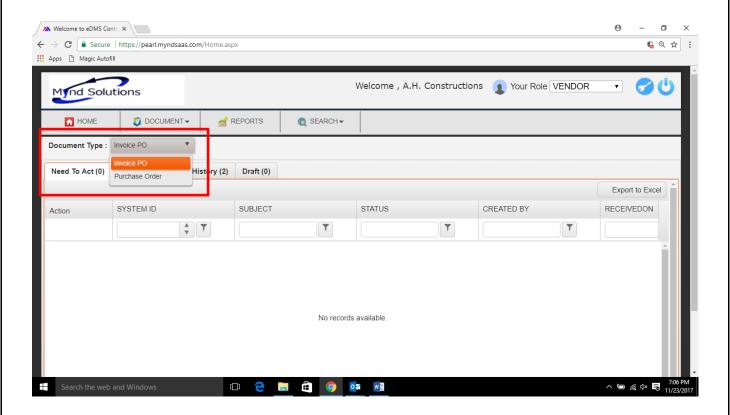


- Original Invoice to be send to PayU office through courier/By hand and after that dispatch action should be perform on portal.
- Mentioned the POD details and click on Dispatch button and fill the required details and click on dispatch.

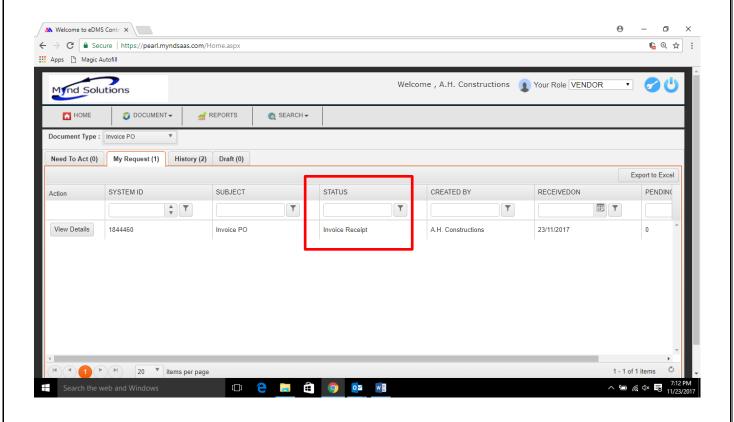


### **Process to Check the Invoice Status**

> Go to Home page. Select the "Invoice PO" to check the invoice status.

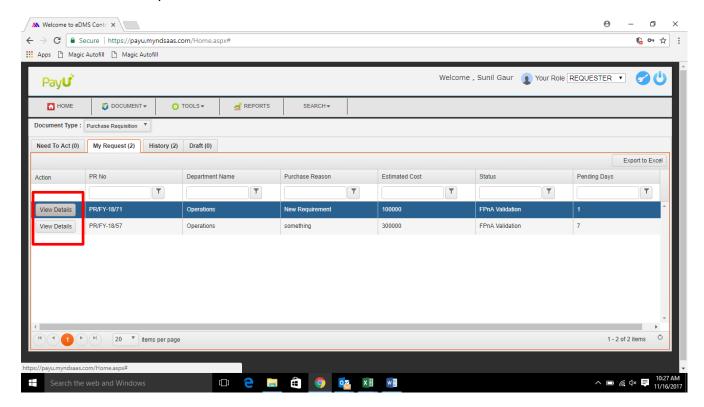


- Then select the tab "My Request" options system will show the transaction raised by vendor.
- Check the current status of invoice in Status column as highlighted.



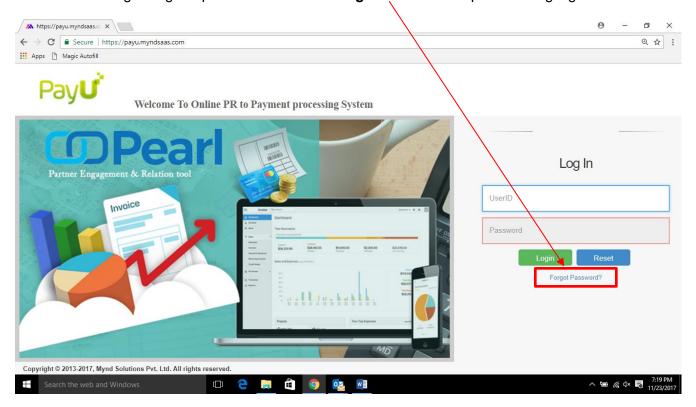
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- User can check the complete PR data through the options "view detail".
- Click on the options.

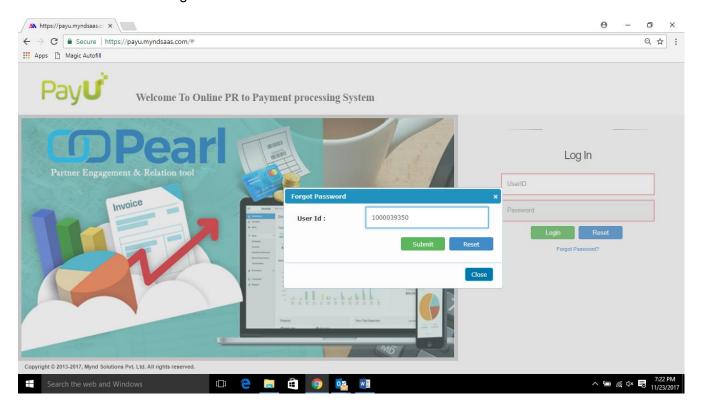


## **Forgot Password**

Go on Login Page of portal and click on "Forgot Password" options as highlighted below.



Mentioned the Login ID in User ID field and submit the details.



- > System will send auto e-mail on your registered ID to reset the password from the mail id No-reply@myndsol.com.
- Please check the Junk Box if mail not received in Inbox.
- > If further mail not received then please contact your technical team, might be some restriction in your system.

#### **System Requirements**

It is recommended to use the latest version of browser's.

#### **Support**

For any issue, please contact at Payu Procurement team on e-mail ID payuprocurement@payu.in