



## Services

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## eSign Online Electronic Signature Service

### Introduction

For creating electronic signatures, the signer is required to obtain a Digital Signature Certificate (DSC) from a Certifying Authority (CA) licensed by the Controller of Certifying Authorities (CCA) under the Information Technology (IT) Act, 2000. Before a CA issues a DSC, the identity and address of the signer must be verified. The private key used for creating the electronic signature is stored in hardware cryptographic token which is of one time use. This current scheme of in-person physical presence, paper document based identity & address verification and issuance of hardware cryptographic tokens does not scale to a billion people. For offering fully paperless citizen services, mass adoption of digital signature is necessary. A simple to use online service is required to allow everyone to have the ability to digitally sign electronic documents.

### eSign

eSign is an online electronic signature service which can be integrated with service delivery applications via an API to facilitate an eSign user to digitally sign a document. Using authentication of the eSign user through e-KYC service, online electronic signature service is facilitated

### Salient Features of eSign

|                                     |   |
|-------------------------------------|---|
| Save cost and time                  | e-KYC based authentication                      |
| Improve user convenience            | Mandatory e-KYC id                              |
| Easily apply Digital Signature      | Biometric or OTP based authentication           |
| Verifiable Signatures and Signatory | Flexible and fast integration with application  |
| Legally recognized                  | Suitable for individual business and Government |
| Managed by Licensed CAs             | API subscription Model                          |
| Privacy concerns addressed          | Assured Integrity with complete audit trail     |
| Simple Signature verification       | Immediate destruction of keys after usage       |
| Short validity certificates         | No concerns regarding key storage and key       |

**Easy and secure way to digitally sign information anywhere, anytime -** eSign is an online service for electronic signatures without using physical cryptographic token. Application service providers use e-KYC service to authenticate signers and facilitate digital signing of documents.

**Facilitates legally valid signatures -** eSign process includes signer consent, Digital Signature Certificate issuance request, Digital Signature creation and affixing as well as Digital Signature Certificate acceptance in accordance with provisions of Information Technology Act. Comprehensive digital audit trail, in-built to confirm the validity of transactions, is also preserved.

**Flexible and easy to implement -** eSign provides configurable authentication options in line with e-KYC service and also records the e-KYC ID used to verify the identity of the signer. The authentication options for eKYC include biometric or OTP of the e-KYC service provider. eSign enables eSign users easy access to legally valid Digital Signature service.

**Respecting privacy -** eSign ensures the privacy of the signer by requiring that only the thumbprint (hash) of the document be submitted for signature function instead of the whole document.

**Secure online service -** The eSign service is governed by e-authentication guidelines. While authentication of the signer is carried out using e-KYC services, the signature on the document is carried out on a backend server of the e-Sign provider. eSign services are facilitated by trusted third party service providers - currently Certifying Authorities (CA) licensed under the IT Act. To enhance security and prevent misuse, eSign user's private keys are created on Hardware Security Module (HSM) and destroyed immediately after one time use.

[More](#)