THINK BIG COMPUTER SOLUTIONS

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COMPANY OVERVIEW	Think Big Computer Solutions (TBCS) is an information, Communication and Electronics solutions company. We offer a variety of services ranging from business transformation consulting to software, hardware and servicing of all electronic items. The company is located in city centre(Centre House Arcade) but mostly operates in the Home Office/workshop(Area 49 Shire sector 5/House no 104)
BUSINESS DESCRIPTION	Our target clients include Sole Proprietors Limited Companies, Government Institutions and Non Profit Making Organizations., we can deliver in all sectors of business ranging from industrial, distribution, finance distribution, communication and not limited to these. The company is in **three** business divisions;

- ### Data Management Information System (DMIS)

Think Big Computer Solutions design, development and deploy various kinds of data management systems that suits the environment of different organization/government structures e.g. Hospitals, Schools, business agencies and many more.

- ### Services and Repair (Hardware/Software)

Think Big Computer Solutions offers a wide range of service and repairs facilities at reasonable and affordable prices. Our team is well organized, time effective and can be trusted to deliver desirable outcomes at a given reasonable time frame. We have full coverage within Malawi.

- ### Equipment Restoration Projects

As facilities age, the weakest link is often the aging electro/electronic system. Perished cabling, moisture corroded terminations, unserviceable and obsolete electronics can lead to expensive and unnecessary equipment replacement. Think Big Computer Solutions specializes in reverse engineering problematic or failed systems, taking onboard the concept of the system and repairing or replacing either parts or the full system if required. This allows our client to benefit from up to date efficient equipment running, without the expense of having to replace the whole equipment.

HISTORY	The company started in 2008 under the name CGM software professionals and it was later registered as a partnership named TERANCH Computer solutions. In 2013 one of the partners ventured into another business and dissolved the partnership. Thus when Think Big Computer Solutions was registered with Registrar of Business Names as a sole trader. This has been the Company's name up to date. The name "Think Big" was inspired by the book "Think Big" its author is Ben Carson. *"We get out of life what we put into it. The way we treat others is the way we ourselves get treated."* Think Big will make sure it gives you be best customer service and trust wealth products, because as we work hard for you we will also work hard for our goals. We will treat you as we would want to be treated. The company's products and services are categorized below;
MAJOR PRODUCTS AND SERVICES	**Networking** LAN, WAN and Wireless Installation Server Installation and Repairing **Storage:** Disk systems Hard disk drives Storage software **Software**: Website designing and development Data Management Information System (DMIS) Operating systems Data Recovery Data Entry Applications - desktop and enterprise Security **Computer Engineering:** Pc Hardware and software repair **Electronics** TFT Monitors Flat TVs AC Adaptors **Other:** Upgrades, accessories and parts Technical training

	Name	Specific Work(s)	Contacts
Our team and field of Specialisation	Chifundo G. Mittawa	Director/IT Systems Engineer	0999 475 588 / 0881 041 955
	Dave Andrew Chisambila	Electronics Engineer/Technician	0999 029 554
	Steve Banda	System Analyst	0999896196
	Wilson Kasito	Network Specialist	0884901139
	Pious Domingo	Hardware and network Tech	0888570354
	Benson Banda	Web and Server specialist	0884774694
	Denzel D. yonah	Programmer	0993042848

Our Core Values

The named personnel are qualified & certified and have vast experience in ICT and electronics field.

- **Time**- Good time management we are aware that our clients would love to resume work as fast as possible and wants the problem fixed as soon as possible, hence we value time.
- **Honesty**- our personnel understand the value of trust and our field of work requires us to be trust worthy so that we can become more reliable to our clients,
- **Experience**- Our team has excellent hands on skills, well educated and we at Think Big Computer Solutions, are sure to help solve your every need in the business.
- **Cheap and negotiable**-we know where we came from, we understand the need to save, and we beat every other price.

WORK EXPERIENCE

The following is a list of some of our clients:

1. **Logos Ministries Malawi**

The Director: Manuel Kamnkwani
Contact: 0999520007
Email: manzokay@gmail.com
Services provided
- LAN Configuration and Installation
- Data Recovery and Backup
- Microsoft Windows Installation and Upgrading
- Web filtering and configuration

2. Mothers2mothers

Country Finance Director
Contact: 0888369804
Email: happy.chavula@m2m.org
Services provided
- Windows installation and outlook configuration
- Laptop hard drive, SSD, Ram and LCD replacement
- All general services of all ICT equipment

3. City Centre Clinic

Accounts Office: Emily
Cell: 0992469431
Email: citycentreclinic1998@gmail.com
Services provided
- LAN Configuration and restoration
- Server repairing and IP address configuration
- General service of all ICT equipment

4. Mvama CCAP

Accounts Office: 0884 197 333
Services provided
- Wireless Networking Configuration and Installation
- Microsoft windows and Office Installation and Upgrading
- Supply and installation of ICT accessories

5. SCOM

Administrator: Yotamu Fula
Contacts: 0888 490 005/0994 499 563
Email: yotamufula@gmail.com
Service Provided
- General service on all ICT equipment
- 2018 Kaspersky supply and installation
- Supply and installation of ICT accessories

6. African Enterprise

Accounts Office: Deliwe
Cell: 0888 596 695
Services provided
- Data Backup and recovery
- Windows activation and Upgrading

7. Glass Kings _

The Director: Mr. Ndelemani
Cell: 0992 206 144
Services Provided
- Microsoft Windows Installation
- Microsoft Office Enterprise Upgrading
- Supply and installation of ICT accessories

8. Neighbour Mission _

Administrator
Cell: 0888 714 957
Services Provided

- Microsoft Windows Installation
- Microsoft enterprise installation
- Supply and installation of ICT accessories

9. Mike Tobacco Grading Company _

The Director
 Cell: 0888 300 676
Services Provided

- Microsoft Windows Installation
- Anti – virus Installation
- SPSS Installation
- Printer and System Unit general service

10. African Bible College Clinic

Services Rendered

- AT and ATX System Unit Power Supply Repairing

11. Ministry of Education _ Chigoneka CDSS

Cell: 0999 930 574/0888 882 473
 Services Provided

- Microsoft Windows Installation for Computer Laboratory Computers)
- Ms Office Enterprise upgrading & Security Firm wares

12. Ministry of Education _ Chiladzulu CDSS

Cell: 0996 139 425
 Services Provided

- Supplied Complete Set HP Desktop Computer
- OS installation ad applications.

13. Ministry of Transport SACCO _

Cell: 0999 627 120
 Services Provided

- Microsoft Windows Installation
- Application Software Installation
- RAM Upgrading

Account Details	National Bank Acc #: 1005094708 Gateway Mall Branch Standard Bank Acc #: 91000039663445 Gateway Mall Branch FDH Bank Acc #:14000000058701 Branch: Old Town Branch
T-pin	31129902
Certificate Registration Number	167561

Think Big Computer Solutions, has a strong belief in advancing with modern technology and principles throughout our day to day operations and the combination, comparison of ideas and knowledge attained in different organization by the group of our technicians and technical team results in a more efficient competitive, safe and reliable success.

Yours faithfully,

Chifundo G. Mittawa
Director