

Tom Beller

<https://tombeller.info>

IT Infrastructure Specialist with 10+ years of experience in cloud and on-premises environments. Proven ability to implement innovative solutions that streamline operations, enhance security, and support organizational growth.

Work Experience

Heartland Business Systems

Senior Systems Engineer | Dec 2020 – Aug 2022

- Delivered pre-sales and post-sales engineering services to clients
- Collaborated with clients to assess infrastructure needs, design solutions, and implement new or updated infrastructure
- Deployed and managed Azure Entra ID, storage accounts, and cost analysis solutions
- Designed and deployed Nutanix hyper-converged systems and Pure Storage solutions
- Provided consulting and engineering expertise for Microsoft platforms (on-prem and cloud)
- Implemented multi-factor authentication systems (Cisco Duo, Azure Entra ID MFA/SSO)
- Conducted performance analyses to optimize infrastructure and minimize downtime
- Recipient of the Above & Beyond award

Warren Distribution

Senior Systems Engineer | May 2018 – Dec 2020

- Managed IT infrastructure across nine locations
- Established redundant data centers and migrated services to modernized systems
- Designed and implemented backup and disaster recovery processes
- Upgraded and replaced network infrastructure across all sites
- Configured and deployed Remote Desktop Services and endpoint management solutions
- Developed a comprehensive IT security strategy
- Deployed Mimecast for email security and filtering
- Implemented PowerShell scripts to streamline system management tasks

Airlite Plastics Co

Solutions Architect | Aug 2011 – May 2018

- Analyzed business needs to implement technical solutions
- Deployed enterprise tools, including JIRA Service Desk, JIRA Core, and Confluence
- Implemented Cisco Spark for cloud-hosted communication
- Guided network infrastructure upgrade projects
- Trained and mentored junior team members

Senior Systems Engineer

- Designed and deployed new systems and infrastructure across redundant data centers
- Migrated datacenter operations to new hardware with zero business downtime
- Installed VMware Horizon View and Site Recovery Manager for high availability and failover
- Configured SCCM 2012 R2 for updates, application, and OS deployment
- Upgraded Active Directory forests and replaced legacy network infrastructure at remote sites

Senior Systems Administrator

- Led systems and networking team in a 24/7 manufacturing environment
- Proactively identified and resolved system issues to prevent downtime
- Deployed and managed Unidesk for virtual desktops and Veeam Backup solutions

Systems Administrator

- Maintained virtual desktops, servers, storage, and applications
- Enhanced system reliability through root cause analysis and proactive fixes
- Migrated users to virtual desktops for streamlined remote management

Helpdesk Technician

- Resolved end-user issues and deployed workstations using Windows Deployment Services
- Installed SharePoint 2010 and configured Hyper-V clusters
- Assisted in Active Directory migration for acquired offices

Skills & Technologies

Technical Skills

- Azure • Infrastructure as Code • Windows Server • Linux • Virtualization • VDI • Storage • Backup
- Disaster Recovery • Networking • Security • IAM

Soft Skills

- Logical Reasoning • Problem Solving • Fast Learner • Attention to Detail • Responsibility
- Composure • Adaptability • Teamwork • Communication • Customer Service
- Project Management

Technologies

- Azure IaaS • Azure PaaS • Azure Virtual Desktop • FSLogix • Bicep • Terraform • Docker
- Kubernetes • Ansible • Git • Windows Server • Linux • VMware vSphere • VMware Horizon
- Hyper-V • Proxmox • Nutanix • Pure Storage • Veeam Backup & Replication • HYCU
- Microsoft 365 • Intune • Endpoint Manager • Entra ID • Active Directory • Group Policy • ADFS
- RDS • Jira • Confluence • Fortinet • Cisco • Meraki • SQL Server • PRTG • PowerShell • Bash
- Python • Exchange • Mimecast

Certifications

- Microsoft Certified: Azure Administrator Associate
- Microsoft Certified: Azure Virtual Desktop Specialty
- Nutanix Certified Services Core
- Nutanix Certified Systems Engineer - Core
- Nutanix Certified Professional - Multicloud Infrastructure 5 (expired)

Education

University of Nebraska at Omaha

The Peter Kiewit Institute | B.S. in Management Information Systems