

# Tom Beller

<https://tombeller.info>

## Technologies

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- Microsoft Azure, Entra ID, Intune
- Terraform for Infrastructure as Code (IaC)
- Microsoft Windows Server and on-prem platforms
- Linux administration
- Microsoft Hyper-V
- VMware vSphere, Horizon View, vSAN
- Nutanix multi-cloud infrastructure
- SAN storage management
- PowerShell
- Backup, replication, and disaster recovery
- Switch, router, and firewall configuration and management

## Certifications

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- Microsoft Certified: Azure Administrator Associate
- Microsoft Certified: Azure Virtual Desktop Specialty
- Nutanix Certified Services Core
- Nutanix Certified Systems Engineer - Core
- Nutanix Certified Professional - Multicloud Infrastructure 5 (expired)

## Work Experience

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### Heartland Business Systems

**Senior Systems Engineer** | Dec 2020 – Aug 2022

- Delivered pre-sales and post-sales engineering services to clients
- Collaborated with clients to assess infrastructure needs, design solutions, and implement new or updated infrastructure
- Deployed and managed Azure Entra ID, storage accounts, and cost analysis solutions
- Designed and deployed Nutanix hyper-converged systems and Pure Storage solutions
- Provided consulting and engineering expertise for Microsoft platforms (on-prem and cloud)

- Implemented multi-factor authentication systems (Cisco Duo, Azure Entra ID MFA/SSO)
- Conducted performance analyses to optimize infrastructure and minimize downtime

## **Warren Distribution**

**Senior Systems Engineer** | May 2018 – Dec 2020

- Managed IT infrastructure across nine locations
- Established redundant data centers and migrated services to modernized systems
- Designed and implemented backup and disaster recovery processes
- Upgraded and replaced network infrastructure across all sites
- Configured and deployed Remote Desktop Services and endpoint management solutions
- Developed a comprehensive IT security strategy
- Deployed Mimecast for email security and filtering
- Implemented PowerShell scripts to streamline system management tasks

## **Airlite Plastics Co**

**Solutions Architect** | Aug 2011 – May 2018

- Analyzed business needs to implement technical solutions
- Deployed enterprise tools, including JIRA Service Desk, JIRA Core, and Confluence
- Implemented Cisco Spark for cloud-hosted communication
- Guided network infrastructure upgrade projects
- Trained and mentored junior team members

## **Senior Systems Engineer**

- Designed and deployed new systems and infrastructure across redundant data centers
- Migrated datacenter operations to new hardware with zero business downtime
- Installed VMware Horizon View and Site Recovery Manager for high availability and failover
- Configured SCCM 2012 R2 for updates, application, and OS deployment
- Upgraded Active Directory forests and replaced legacy network infrastructure at remote sites

## **Senior Systems Administrator**

- Led systems and networking team in a 24/7 manufacturing environment
- Proactively identified and resolved system issues to prevent downtime
- Deployed and managed Unidesk for virtual desktops and Veeam Backup solutions

## **Systems Administrator**

- Maintained virtual desktops, servers, storage, and applications
- Enhanced system reliability through root cause analysis and proactive fixes
- Migrated users to virtual desktops for streamlined remote management

## **Helpdesk Technician**

- Resolved end-user issues and deployed workstations using Windows Deployment Services
- Installed SharePoint 2010 and configured Hyper-V clusters
- Assisted in Active Directory migration for acquired offices

## **Education**

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### **University of Nebraska at Omaha**

The Peter Kiewit Institute | B.S. in Management Information Systems

## **Honors**

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- Recipient of Above & Beyond award (Heartland Business Systems, 2021)
- Walter Scott Jr. and Regents Scholarships recipient
- Participated in IT Global Project Management study abroad program in Austria and Germany