

# Thomas Berey - *Curriculum Vitae*

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(w) <https://tberey.github.io> (Personal ePortfolio Site) | <https://github.com/tberey> (Projects Repository)

## Personal Profile

Through my rewarding six years in retail, I regard myself as a customer experience focused person, where my thoughts and actions will always be considerate towards the customer journey. From there my passion has soared into information and technology, and through my experience, these two areas have highly complimented each other, in making products I develop well received and suitable for an end-user's needs. I am thorough whilst being sociable and outgoing, who supplies a positive driving energy to any team, and I find these aspects combine to create a person who will excel in any situation while delivering above expectations. I am headstrong in ways that contribute, meaning nothing is left half done, or to a low standard. Furthermore, I love using initiative, needing very little in terms of guidance, and I always try to nurture that quality in others around me, but will always offer help. However I am also not afraid to ask for help, or admit a mistake and learn from it. Lastly, I would say I am adaptive as a result of my wide areas of employment, and can assure you punctuality with appearance is important to me.

Outside of working I have a motivation for keeping fit, as I regularly enjoy running and going to the gym. I have a strong passion and hobby in anything technology related, however my interest centres on software development, complete with an obsession into learning as many languages as possible. I am currently learning Python for Data Science, leading into ML/AI concepts, but more recently heavily delved into Golang for fun. Reading is also a past-time of mine, highly appreciating English Literature, especially that of the Bronte sisters. Moreover, I have been a member of the Air Training Corps, where I learned strict discipline, organisational skills and presentation at a young age, and have carried it ever since. Within three weeks of joining, I rose to the rank of First Class cadet, bearing the highest mark on the written test, despite being the cadet sitting it with the least experience there.

And Finally, but perhaps among the most important aspects of my character, is I absolutely love to learn and improve, regardless of the level of my career I am at. It is something I wholeheartedly believe is never done, no matter who you are, or what has been achieved, and so opportunities to gain more knowledge are never far from my mind.

## Academia

### Middlewich High School

*Sep 2004 to Aug 2009*

- Volunteered for a student support team.  
(Trained Role, May 05 – Aug 07)
- Represented form group for Student Council.  
(Elected Role, Oct 05 – Sep 07)
- School Prefect. (Application/interview)

11 GCSEs; Inc. Maths, Statistics, English, Triple Science and ICT.	<b>A - B</b>
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(W) [www.middlewichhigh.cheshire.sch.uk](http://www.middlewichhigh.cheshire.sch.uk)

(T) +44 1606 288 170

### South Cheshire College

*Sep 2012 to Aug 2014*

- Active member of sports societies.
- Optionally studied extra Maths modules.

English Literature (A2)	<b>A</b>
Mathematics (A2)	<b>B</b>
Physics (A2)	<b>B</b>
Computing & Chemistry	AS-Level

(W) [www.scc.ac.uk](http://www.scc.ac.uk)

(T) +44 1270 654 65

### Keele University

*Sep 2014 to Aug 2015*

Mathematics (BSc)	<b>CertHe</b>
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(W): [www.keele.ac.uk](http://www.keele.ac.uk) (T) +44 1782 734010

## Employment

## Software Developer - Crown Commercial Service

**Aug 2020 to Present; Liverpool**

A Full-Stack development role, working in an Agile manner, primarily and heavily focused on Server-Side development, (current role). Working under an agile methodology, consisting of sprints in line with our deployment conditions, this role is both project and team based, often utilising microservice architecture and many other moving parts. My current tech stack includes Ruby with Rails, Docker, CloudFoundry, PSQ and AWS services, however this changes per project requirements, which extends into other languages such as Java, and C#, among others. Projects I work on vary, but include designing robust complicated APIs, both web and app based, as well as reliance on strong, robust and secure communication between our technologies. Furthermore, due to using SOA/Microservice architecture, I am often required to integrate into other external APIs or services, resulting in complex systems under my development. These projects are managed by a product owner, and includes testers, business analysts, as well as developers, so it is a concerted team effort that requires communication, understanding and planning, while timekeeping is a must for daily standups etc.

(W) [www.crowncommercial.gov.uk](http://www.crowncommercial.gov.uk)

## IT Business Support Officer (Web Developer) - Stoke City Council

**Nov 2018 to July 2020; Stoke-on-trent**

In this role I operated in a development team where I built online web forms, based on in-depth specifications from a business's requirements, to provide citizen services. We take each request for a new web form through the phases of our SDLC (Systems Development Life Cycle) model, under Agile methodology, in order to ensure both a positive front-end and back-end user experience. It is a punctual reliant job, requiring working to tight deadlines based on the customer's expectations. The online forms are also integrated with various CRM and CXM components, as well as other API services, for smart requests/decisions to be made by these forms on the customer's behalf. I also build the capabilities of the functions/features for these forms by using both front-end and back-end languages. Further responsibilities included general site maintenance or updates & heavy bug fixing/testing. Tech stack consisted of JavaScript, PHP, VB.Net, Oracle SQL, CSS and HTML.

(W) [www.stoke.gov.uk](http://www.stoke.gov.uk)

## Business Administrator - Stoke City Council

**July 2018 to Nov 2018; Stoke-on-trent**

An administrative role, that required strong business and IT office software experience/knowledge. I was responsible for managing the repository structure and file contents for the SGFL Cloud; a platform that supports schools in the local authority. Furthermore I also provided user support for users that were locked out or any other issues that may have come up, in regards to Cloud. Finally I also managed our outgoing social media presence, attended various meetings with School Staff, created bespoke documents/spreadsheets, and carried out yearly auditing for our data (in line with the GDPR Act and internal safeguarding policies).

(W) [www.stoke.gov.uk](http://www.stoke.gov.uk)

## Delivery Manager - Next Retail Plc.

**Sep 2016 to Aug 2017; Newcastle-Under-Lyme**

I was responsible for our store's deliveries, each department's stock and the Stock Team; in turn whose job it was to process and replenish the deliveries of stock, all falling under the Delivery Department. Our department was required to prepare the stock for shop floor sale in our store, in a time sensitive environment, working to an efficiency rate set by head office to meet the demand. By always driving my team to work past this efficiency rate, my team would always see the benefits of additional bonus pay.

Further responsibilities included being the most senior member of staff in-store while my team and I worked, having to lock up and secure the store after a delivery shift, leaving it at a standard ready to open and serve customers the following morning. I also have training & experience in handling the store cash float, plus accounting for daily profits. Health & safety awareness, confidence in delegating staff and time management were qualities required for this role, as well as being personally organised, motivated and responsible.

(W) [www.next.co.uk](http://www.next.co.uk) (T) +44 333 005 5421

## Sales Consultant - Next Retail Plc.

**Dec 2015 to Sep 2016; Newcastle-Under-Lyme**

**Aug 2017 to Feb 2018; Hanley Festival Park**

An in-store role, involving customer service and sales skills. As a Sales Consultant, it was my responsibility to serve customers using the till, manage stock on the floor, all while carrying out general shop floor maintenance. A formal role, requiring good appearance and communication, while being able to remain calm & collected at stressful peak times, keeping a fast serving pace. Product knowledge was vital, as well as punctuality.

(W) [www.next.co.uk](http://www.next.co.uk) (T) +44 333 005 5421

## Stockroom Assistant (+ Team Coach) - Next Retail Plc.

*Sep 2012 to Sep 2014, Aug 2015; Crewe*

*A warehouse role, where responsibilities were logistical based, centred on receiving, processing and preparing delivered clothing and home stock for retail display and sale. This included replenishing the necessary stock in conjunction with the store's sales and replenishment requirements. Efficiency and motivation were elements emphasised in this role, while teamwork and organisational skills were vital.*

**Team Coach (2014)** was a role parallel with the Stockroom Assistant position, adding extra responsibilities of training and supporting new staff. A strong level of confidence and maturity were required, while being able to motivate others and knowing the role well.

(W) [www.next.co.uk](http://www.next.co.uk) (T) +44 333 005 5435

## Training & Proficiency

- Office & Documentation proficient, such as Word, Excel, PDF, Open Office, etc.
- Computer Software & Hardware literate. Comfortable using any software, and pc maintenance/builds.
- Professional experience & competence in software development, Client & Server, using various IDEs.
- Experience & familiarity in working with data/data-management, in line with Data Protection Act 2018.
- User Journeys & the customer experience, including through CMS & CXM/CEM/CRM.
- GDPR Training (2018/19/20/21)
- Fire Warden Training (2016/17/18)
- 'Manager Left in Charge' Training (2016/17)
- Health & Safety and Evacuation Training (2016/17/18/19/20/21)
- Negotiating & Business Practises (2018)
- Counter Fraud, Bribery and Corruption (2021)
- Resilience, Wellbeing, Disabilities and Mental Health (2021)

## Employable Skills Matrix

L = Language | FW = Framework | LB = Library | OS = Operating System | IDE = Integrated Dev Environment

	<i>Client Side</i>	<i>Server Side</i>	<i>Other</i>
<b>Entry-Level</b>		Python (L), C#/.NET (L), PHP (L)	
<b>Junior-Level</b>	React (FW), Vue (FW)	Golang (L), Ruby (L), Rails (FW)	AWS
<b>Mid-Level</b>	JavaScript/TypeScript (L), jQuery (LB), CSS/SCSS (L), HTML (L), Markdown (L), DOM	TypeScript/JavaScript (L), Java (L), SQL/PSQL/MySQL (L)	Terminal/Cmd/Shell (L), Linux/Debian (OS), Windows (OS), Sockets, REST, HTTP/HTTPS, Visual Studio/VS Code (IDE), IntelliJ (IDE), Git Cli (L), Docker/Virtualization, JSON/XML

## Awards & Achievements

- Nominated for a Staff Award, for the developmental contribution towards Stoke Council's technological modernisation (an emphasised push for a greater reliance on IT and web-forms). Particularly for my part in developing highly capable sites & forms based on business specifications.