

# Tarun Bhalla

## Software Developer

Current honor student at York university pursuing a degree in Information Technology with a specialization in Object Oriented Programming. I have experience in programming and web design and a desire to learn and improve. Experience using front-end languages such as HTML, CSS and JavaScript, along with back-end programs such as Java, Python3 and C++.

## Work History

<b>2020-05 - 2021-01</b>	<b>CS Hub (Computing Students Hub)</b> <i>York University , Toronto, Ontario</i> <ul style="list-style-type: none"><li>- Vice president of CS Hub community.</li><li>- Gathered and recruited new members while also working on creative and engaging projects.</li><li>- Helped members with coding projects and assignments.</li></ul>
<b>2018-10 - 2020-01</b>	<b>Customer Experience Coordinator</b> <i>TD Canada , Mississauga, ON</i> <ul style="list-style-type: none"><li>-Helping customers do day-to-day transactions and dealing with customer disputes.</li><li>-Successfully met and exceeded performance and referral goals every quarter at the position</li><li>- Counseled clients on financial matters and provided recommendations on investment opportunities, products and services based on client needs and asset availability.</li><li>-Demonstrated self-reliance by meeting and exceeding workflow needs.</li></ul>
<b>2015-03 - 2018-10</b>	<b>Customer Experience Associate</b> <i>TD Canada Trust, Mississauga, ON</i> <ul style="list-style-type: none"><li>-Was tasked with helping customers do day to day transactions and for meeting sales and service goals.</li><li>- Successfully met all sales goals for each quarter</li><li>-Finished in the top quartile for sales and service for 4 quarters</li><li>- Was tasked with training new employees</li><li>- Reviewed account and service histories to identify trends</li></ul>

## Contact

### Address

Brampton, Ontario, L6R 1L5

### Phone

647-779-6178

### E-mail

Tarunbhalla96@gmail.com

### LinkedIn

<https://www.linkedin.com/in/tarun-bhalla/>

### WWW

## Skills

Logistics support

HTML

C++

Java

R Studio

Matlab Programming

Object Oriented Programming

GitHub

Python3

CSS

JavaScript

Linux

Superior time management

and issues.

-Supported customer service goals and enhanced relations through friendly, knowledgeable and positive communication.

**2015-01 -  
2015-05**

### **Salesman**

*ADT Alarms (Safety and Security), Brampton, ON*

-Was tasked cold calling and generating leads for service technician.

- Answered incoming telephone calls to provide information about products, services, store hours, policies and promotions.

## **Education**

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**2017-04**

### **Bachelor of Arts: Social Sciences**

*York University - Toronto, ON*

**2018-09 -  
2021-07**

### **Bachelor of Arts: Information Technology**

*York University - Toronto, ON*