

Mobile Webpage Policy - Terms of Use

<https://team.homebase.co.uk>

Your agreement

- By using your personal mobile device to access the webpage you confirm your understanding of and agreement to the terms of use as set out below and that these terms will apply to you at all times. You understand that HHGL Limited (trading as Homebase and Bunnings) may, in its discretion, amend, update or remove this policy at any time and that you will be bound by the terms of the policy as amended.
- The webpage is for the use of Bunnings Homebase team members only. URL details must not be shared with customers or competitors. You can save the URL as a shortcut or favourite to your mobile device like any website.

Use of personal devices at work

- We recognise that many team members have personal mobile devices (such as smartphones, tablets and handheld computers) which could be used for business purposes and that that use could benefit both us and team members.
- You are not required to use your personal mobile device for business purposes. It is entirely your choice whether to use your mobile device.
- Using your personal mobile device to access the webpage is at your own risk and we will not be liable for any loss, damages or costs associated with your use including any repairs/replacement if your device is damaged/lost/stolen.
- You are responsible for any repairs, maintenance or replacement costs and services to your personal mobile device.

When using the app/website

- We recommend that you connect to WiFi when you use the webpage, otherwise you could be using your personal data allowance and this may incur charges from your mobile device operator. We will not pay any costs or charges for using your personal mobile device to access this webpage, including any data usage.
- If you do use the webpage, please make sure your internet browser history is clear. You should consider your screensaver, wallpaper and any other visible images on your mobile device to ensure that they are appropriate in case a customer or other team member can see them.
- The webpage will request access to the camera on your mobile device for the sole purpose of scanning barcodes, a key functionality of the webpage. You will need to permit this access to enable the webpage to be used fully.
- We will store your mobile device's IP address when you connect to the webpage to allow us to monitor the webpage's performance and to investigate any errors/faults reported to us by team members. We will not be able to access any of your personal details by doing this.
- Product details, pricing and stock values shown on the webpage, show the current view we have on our systems and are subject to change. If directing customers to other stores if a product is not available at your store, it is your responsibility to confirm the actual stock position with the other store, to ensure the customer does not make a wasted journey.

Reporting Issues

- If you encounter any issues with the webpage, please log the issue with the IT Call Centre. Please ensure you provide the make and model of your mobile device, the name and version of the browser and operating system as well as the description of the issue.
- We do not provide technical support for your mobile device itself. Any technical issues should be raised with your service provider, reseller or mobile phone manufacturer and not the IT Call Centre.