

Timothy Biehl

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Github: <https://github.com/tbiehl22> | **Portfolio:** <https://tbiehl22.github.io/Portfolio/>

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Summary

Full Stack Web Developer with experience in account management. Proficient knowledge in communication and working in teams.

Technical Skills

HTML, CSS, Javascript, Bootstrap Node.js, Express, jQuery, React.js, GIT Github, MongoDB, MySQL, Firebase, APIs, JSON, AJAX, Media Queries, REST

Education

University of Utah, Certificate in Full-Stack Web Development Salt Lake City, UT
24-week long Full Stack course designed to build web applications. Skills obtained consist of HTML, CSS, Javascript, JQuery, Bootstrap, Firebase, Node JS, MySQL, MongoDB, Express, Handlebars.js and ReactJS

Brigham Young University - Idaho, Bachelor of Science in Communications Rexburg, ID

Applications Built

Crystal Collector

- Player uses hidden values in four crystal buttons to match given random number
- Created entire application on my own
- HTML, CSS, Javascript, jQuery
- Interactive game that dynamically updates HTML pages with the jQuery library
- Deployed: <https://tbiehl22.github.io/CrystalCollector/> | Github: <https://github.com/tbiehl22/CrystalCollector>

Clicky Game

- Memory game using React
- Created entire application on my own
- GitHub, Visual Studio Code, React, Bootstrap
- Application's UI split into components and responds to user events
- Deployed: <https://tbiehl22.github.io/clicky-game/> | Github: <https://github.com/tbiehl22/clicky-game>

Professional Experience

Gartner September 2014 - Present

Client Manager Midvale, UT

- Built relationships with each client through ongoing calls to understand IT initiatives, resulting in 90% retention in 2019
- Pioneered new service team model, resulting in the model going worldwide in 2018 and becoming a sustainable offering to clients
- Met and exceeded all performance goals and metrics which led to formal recognition as top performer in 2015

Solutionreach May 2013 - September 2014

Client Success Representative, Implementation Specialist Lehi, UT

- Hosted initial customer overview training of software via live webinar, demonstrated website capabilities, which led to my best practices being implemented in other associates' presentations
- Installed sync program via remote access to customer computer, turned on service, which exceeded goals and resulted in formal recognition for activating most accounts week over week throughout my tenure
- Customized all settings in software according to customer needs, leading to customer satisfaction and higher retention