

# Timothy Biehl

[tbiehl22@gmail.com](mailto:tbiehl22@gmail.com) | 916-627-5697 | Saratoga Springs, UT

**Github:** <https://github.com/tbiehl22> | **Portfolio:** <https://tbiehl22.github.io/Portfolio/>

**LinkedIn:** <https://www.linkedin.com/in/timbiehl>

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## Summary

Full Stack Web Developer with experience in account management. Proficient knowledge in communication and working in teams.

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## Technical Skills

HTML, CSS, Javascript, Bootstrap Node.js, Express, jQuery, React.js, GIT Github, MongoDB, MySQL, Firebase, APIs, JSON, AJAX, Media Queries, REST

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## Education

**University of Utah**, Certificate in Full-Stack Web Development Salt Lake City, UT  
24-week long Full Stack course designed to build web applications. Skills obtained consist of HTML, CSS, Javascript, JQuery, Bootstrap, Firebase, Node JS, MySQL, MongoDB, Express, Handlebars.js and ReactJS

**Brigham Young University - Idaho**, Bachelor of Science in Communications Rexburg, ID

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## Applications Built

### Crystal Collector

- Player uses hidden values in four crystal buttons to match given random number
- Created entire application on my own
- HTML, CSS, Javascript, jQuery
- Interactive game that dynamically updates HTML pages with the jQuery library
- Deployed: <https://tbiehl22.github.io/unit-4-game/> | Github: <https://github.com/tbiehl22/unit-4-game>

### Clicky Game

- Memory game using React
- Created entire application on my own
- GitHub, Visual Studio Code, React, Bootstrap
- Application's UI split into components and responds to user events
- Deployed: <https://tbiehl22.github.io/clicky-game/> | Github: <https://github.com/tbiehl22/clicky-game>

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## Professional Experience

**Gartner** September 2014 - Present

**Client Manager** Midvale, UT

- Built relationships with each client through ongoing calls to understand IT initiatives, resulting in 90% retention in 2019
- Pioneered new service team model, resulting in the model going worldwide in 2018 and becoming a sustainable offering to clients
- Met and exceeded all performance goals and metrics which led to formal recognition as top performer in 2015

**Solutionreach** May 2013 - September 2014

**Client Success Representative, Implementation Specialist** Lehi, UT

- Hosted initial customer overview training of software via live webinar, demonstrated website capabilities, which led to my best practices being implemented in other associates' presentations
- Installed sync program via remote access to customer computer, turned on service, which exceeded goals and resulted in formal recognition for activating most accounts week over week throughout my tenure
- Customized all settings in software according to customer needs, leading to customer satisfaction and higher retention