

TYLER BISBEE

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Detail oriented and intellectually curious Product Owner that has spent the last 8 years leading and participating in agile development teams to create and ship world-class software that delights its users. Able to translate program level goals and initiatives into backlog items and drive teams towards the execution of a plan. The thing I enjoy most about my job is the process of problem solving with my team.

EXPERIENCE

ICIMS | March '14 – Present

iCIMS is a 200m ARR B2B SaaS vendor focused exclusively on building best in class tools for job seekers, recruiters, and hiring managers. Our products drive the hiring machine of some of the largest and most cutting-edge companies on the planet and our portals see millions of job seekers a day. For the last 4+ years, I have focused on delivering a product that exceeds our user's expectations while ensuring enterprise level robustness.

BUSINESS ANALYST IV | September '18 - Present

- Lead Product Owner over the Platform as a Service Program.
- Analyzes and defines microservices to be created for both internal programs and external partners
- Successfully shipped countless features including Candidate Search. A sourcing tool built on Elasticsearch that allows recruiters to easily source candidates for positions.
- Understands team needs and sets internal policies and procedures for Agile development
- Defines KPIs for new features. Crafts SQL and other queries to retrieve metrics.
- Partners with the Portfolio Directors to drive vision, direction and priority of the Product Backlog
- Peer Mentor to fellow Product Owners
- 2x Spotlight award recipient

PRODUCT MANAGER II | August '17 – September '18

- Facilitated customer retention and sales for high value or high-risk customers
- Presented roadmap at roadshows and conferences to large crowds of current customers and prospects
- Rollout new tools within the organization to improve internal processes and reduce friction

BUSINESS ANALYST III | February '16 – August '17

- Lead Product Owner for our core product 'Recruit'
- Scrum master & PO for our mobile program
- PO for our Customer Experience Team

BUSINESS ANALYST II | May '14 – February '16

- Support & Escalation process definition

FAST TECHNOLOGY | MAY '11 – March '14

FAST is a successful startup focused on creating efficiencies in replacing legacy policy administration systems for insurance companies battling aging technology. FAST is able to replace systems quickly due to their early adoption of Services Oriented Architecture and a custom-built framework that allowed for rapid prototyping of prebuilt components.

SENIOR ANALYST | CONSULTANT | SCRUM MASTER

Served as a client facing consultant and project leader on a large scale \$30 million PAS replacement. Comfortable with all phases of SDLC with experience in Agile development methodologies. Worked as a Product Owner and Scrum master.

CERTIFICATIONS

FULL STACK WEB DEVELOPER @ Rutgers University '18

- 6-month intensive web development coding boot camp

CERTIFIED SCRUM PRODUCT OWNER (CSPO) @ Scrum Alliance '15 & '17

CERTIFIED SCRUMMASTER (CSM) @ Scrum Alliance '17

PMC-III @ Pragmatic Marketing '18

EDUCATION

BS IN MANAGEMENT @ Binghamton University

Concentrations in Finance & Management Information Systems (M.I.S)

- Reeves-Ellington Case Competition Winner

SKILLS

Areas of interest

- Data Driven Decision Making
- User Empathy
- Agile Methodologies
- Business & Requirements analysis
- Process Improvement
- Public Speaking

Councils

- Technology Adoption
- Agile Process
- Customer Success Advisory
- RACI Adoption

Tools and technologies

- Atlassian Suite
 - Jira, Confluence, Structure
- Office Suite
 - Advanced Excel – VBA
 - Visio
- JavaScript
 - React, Node.js, Express
- MongoDB, SQL Server, MySQL
- SQL
- Github, SVN
- Balsamiq, inDesign, Photoshop