# Zach Kraft

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**Portfolio Website:** https://tbkrft567.github.io/HostPort/

Committed, determined, and motivated to become a Full Stack Web Developer. Seeking an environment conducive to advanced and in-depth learning of principles, best practices, and new software.

## *Skills and Accomplishments*

- Highly Determined: achieved a black belt on the first attempt for Python/Django, Ruby on Rails, and MEAN stack
- Highly Motivated: Accrued 1000+ hours, 75 hour-weeks, over 3-month period, completed 133 assignments/13 projects
- Highly Recognized: At prior role, 9 Agent-of-the-Weeks, 1 Agent-of-the-Quarter, and 1 Breakfast-with-the-CEO
- Advanced SQL Server: CTEs, mastered DDL/DML, mastered Joins, and database design
- Advanced MS Excel: Power Queries, Pivot Tables, Nested Formulas, Vlookup, and Advanced Formulas

## *Educational Experience*

**Bachelor of Business Administration**
*University of North Texas*, Denton, Texas
Major: *Finance*    Graduated: *December 2014*
UNT GPA: ***3.62; Cum Laude***

**Coding Dojo Bootcamp**
Dallas, Texas        Graduated: *January 2020*
Stacks: *Python, Ruby on Rails, MEAN*
Results: *3 Blacks Belts, 133 assignments, 13 projects*

## *Professional Experience*

**Mr. Cooper Mortgage**    May 2016 – September 2019    (3 years, 4 months)

*Senior Business Operations Analyst*    March 2018 – September 2019 (1 year, 7 months)
- Converted Excel/VBA tools to SQL code; reducing run time in select cases from 45 to 2 mins
- Maintained, modified, and monitored, Enterprise-Level SharePoint site that produced over 1 million items per year
- Fostered relationships with an Executive, 2 VPs, 6 AVPs, 15 manages, and associates in department of over 170

*Reverse Account Service Analyst*    May 2017 – March 2018 (11 months)
- Newly hired to 6-month year old team, build out low-level enhancements and dashboards with Excel, VBA, and SQL
- Created Excel/VBA tool to enhance our Reconciliation Process; saved 3-4 hours per day
- Detail-Oriented: Reconciled all transactions completed daily by team using only Excel spreadsheets; up to $6 mill

*Claims Specialist I & II*    October 2016 – May 2017 (8 months)
- Built enhancement to extract data from management system to resolve critical bottlenecks; saved 20 mins per claim
- Promoted to Specialist II, entrusted to review peer submitted claims for accuracy and completeness

*Business Analyst Intern*    May 2016 – August 2016 (4 months)
- Coordinated with manager on creation of comprehensive Cash for Keys solution using Excel and external data points
- Collaborated with mentor to learn cornerstones of Central Modification: Deed-in-Lieu, Cash for Keys, & Short Sale

**University of North Texas**    January 2012 – May 2016    (4 years, 5 months)

*Assistant Hall Director/Summer Custodial Supervisor*    January 2015 – May 2016 (1 year, 5 months)
- Lead team of 10 RAs in pursuit to foster vibrant and inclusive community for over 500 freshmen students
- Lead team of 25 student leaders, establishing on-call & cleaning schedules for all 13 halls and +75 revolving camps
- Guided 3 WHA presidents to lead team of 5 to generate creative events, effective meets, & to use motivating tactics

*Special Assistant*    June 2013 – December 2014 (1 years, 6 months)    *Nominated Student of the Year by supervisor
- Responsible for success of Halloween event with 300+ attendance requiring 3 months preparation; completed 2x
- Monitored event evaluation system; improved response rate compliance from 78% to 100% the following semesters

*Resident Assistant*    January 2012 – June 2013 (1 year, 8 months)    *Nominated Rookie of the Semester
- Directly responsible for physical and mental safety, community building, and community compliance of 53 residents
- Co-hosted video game event with neighboring residence hall after establishing inclusive/immersive community of 70
- Performed on-call duties requiring immediate emergency responses at all hours and ability to show poise & composure