TONY NGUYEN

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Education

- **Bachelor of Computer Science | University of Missouri – Kansas City (UMKC) | Spring 2025**
- **High School Diploma | North Kansas City High School | May 2013**

Work Experience

Rework Operator | Garmin | September 2021 – March 2022

- Use precise hand-eye coordination to handle delicate equipment, buttons, switches, and tools.
- Prepare, package, and ship products while updating the Kewill database.
- Receive and log customer products into the system (Oracle and MS Access) after sorting and opening them.
- Inspect and upgrade products, including software updates, and ensure they work correctly.
- Communicate with customers by providing typed service reports.
- Utilize standard testing equipment for quality control.

Technician | Panasonic | June 2020 – January 2021

- Tests equipment and software changes
- Requests defective or worn equipment to be scrapped and prepares required documentation
- Ensures the design and delivery of technical training meets the needs of customers
- Provides feedback on equipment operation to management team
- Complete required sections of work orders, check lists and other documentation as required
- Maintains a safe work environment through proper utilization of tools and equipment

Table Games Dealer | Hollywood Casino | 2017 - 2019

- Provide accurate and efficient dealing while following proper game procedures
- Perform accurate chip and cash transaction
- Observe or receive wagers from customers and take or pay the appropriate game outcomes
- Maintain game security and protect company assets at all times
- Assist customers in understanding the rules and ensure adherence to established policies and procedures

Volunteer Experience

Volunteer | Robotics Club | January 2023 – May 2023

Volunteer | Kansas City Esports Varsity | August 2023 – December 2023

- Work together on projects and develop skills
- Provides a space for students to learn and explore robotics technology
- Collaborate with like-minded individuals and apply skills to real world challenges

Skills

- **https://github.com/tbnai**
- C++,Python, Java, C#, Javascript, Github, VS, VSCode, Gitlab, VR, Unity, JavaScript, Eclipse, Pycharm, Web dev
- Bilingual (English, Vietnamese)
- Creating a personal Blog
- Interacts in a courteous and professional manner with customers and peers
- Competency in Microsoft Software including Word, PowerPoint, SharePoint, Excel, Outlook, and Teams
- Attention to detail, and organizational skills