



# TYRELL BOPP

## Full Stack Web Developer

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🐙 <https://github.com/tbopp>

🌐 <https://www.linkedin.com/in/tyrellbopp>

## SKILLS

### Front End

- React.js
- JavaScript, ES6
- Handlebars.js Templating
- jQuery, AJAX
- HTML5
- CSS
- Bootstrap
- Responsive Design

### Back End

- Node.js, NPM
- User Authentication
- MVC Architecture
- Express.js
- MongoDB
- MySQL
- MERN Stack
- Security & Session Storage

### DevOps / Misc. Skills

- Git
- Heroku
- Agile SDLC
- Quality Assurance
- Technical Training
- Project Management
- Test Driven Development

## REFERENCES

Available upon request

## SUMMARY

Full Stack Web magician chasing my coding dreams. Incredibly ambitious, results driven, and fiercely passionate about web development and the synergies between people and technology.

## PROJECTS

### • Gratify (live demo on [GitHub](#))

What: Productivity-based web app built for collaborative task management.

Stack: React.js, Redux, JavaScript, Node.js, Express, AJAX, MongoDB, Mongoose, CSS

### • US Census Data Visualization (live demo on [GitHub](#))

What: Website created to simplify consumption of US Census data with visuals.

Stack: Node.js, Express, MySQL, Sequelize, Charts.js, JavaScript, AJAX, Bootstrap, Heroku

### • Clicky (Memory) Game (live demo on [GitHub](#))

What: Responsive memory game that changes state based on player interaction.

Stack: React.js, JavaScript ES6, custom CSS effects and animations

## WORK EXPERIENCE

### Freelance Web Developer

August 2018 - Current

- Offering my web development services to clients in need. Actively searching for work.

### IT Project Manager

October 2017 – February 2018

#### Cincinnati Bell Technology Solutions (CBTS)

##### 6-month, contracted assignment for Mercy Health

- Lead a 6-month transformational project which allowed the company to remediate 20 windows servers resulting in a 500-thousand-dollar cost savings year over year.
- Successfully delivered software and infrastructure projects ahead of schedule and within budget by effectively communicating the business needs of stakeholders and removing barriers so that my team could work as best as possible.
- Worked cross-functionally within the multi-market health system as part of a PMO team and efficiently communicated directly with software engineers, analysts, network techs.

### IT Solutions Manager

September 2015 – September 2017

#### Standard Textile

- Promoted position, reported to VP of IT. Solutions manager for a team of software engineers responsible for ensuring IT was exceeding business needs for both the manufacturing division (internal customers) and commercial laundry division (external).
- Routinely met with divisional managers and laundry customers to ascertain areas of IT opportunity. Worked directly with software engineers for customizations, upgrades, 3rd party software implementations, and in-house developed systems. Traveled often.
- Successful software implementation from concept to production of in-house developed Advance Plant Resources (APR) system in all global manufacturing sites (US, Jordan, China), which resulted in a 20% reduction in labor costs year over year globally.
- Transformed US manufacturing process by implementing a third-party materials requirement planning system (MRP) called Datatex at US manufacturing locations, which significantly reduced raw materials inventory by about \$1-million year over year.

### IT Training & Support Manager

June 2012 – September 2015

#### Standard Textile

- Responsible for providing level 1 technical support to over 3,000 global associates and managing a helpdesk with 3 direct reports, tasked with re-structuring of the helpdesk.
- Improved first response time by 2-weeks to 1-day, re-defined SLA's creating customer-centric processes and procedures, maintained visibility with the customer, and provided routine follow-ups after tickets were closed. Help desk customer satisfaction after one year soared from a 67% service approval rating to 84%.
- Responsible for all IT training curriculum; maximized training synergies cross-functionally for a more cohesive on-boarding experience for new associates; created LMS modules.
- Recipient of 'Outstanding Trainer' and 'Excellence in Leadership' awards.

### IT Communications Coordinator

October 2011 – June 2012

#### Standard Textile

- Responsible for drafting company-wide IT communication emails designed to introduce, sell, and explain IT systems to the business, coordinated efforts with Help Desk

## EDUCATION

### University of Texas at Austin – Austin, TX

May 2018 – November 2018

Full Stack Web Development Coding Bootcamp

### Miami University – Oxford, OH

January 2006 – December 2011

Bachelor of Arts in English Linguistics