

TYRELL BOPP Full Stack Web Developer

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SKILLS

Front End

- React.js
- JavaScript, ES6
- Handlebars.js Templating
- iQuery, AJAX
- HTML5
- CSS
- Bootstrap
- Responsive Design

Back End

- Node.is, NPM
- User Authentication
- MVC Architecture
- Express.js
- MongoDB
- MySQL
- MERN Stack
- Security & Session Storage

DevOps / Misc. Skills

- Git
- Heroku
- Illustrator / Photoshop
- Agile SDLC
- Quality Assurance
- Technical Training
- Project Management
- Test Driven Development

REFERENCES

Available upon request

SUMMARY

Newly reborn web magician chasing after my coding dreams. Incredibly ambitious, results driven, and fiercely passionate about web development and the synergies between people and technology. Always hungry and eager to learn something new.

EDUCATION

University of Texas at Austin – Austin, TX
Full Stack Web Development Coding Boot Camp
Miami University – Oxford, OH
Bachelor of Arts, Linauistics

May 2018 – November 2018

January 2006 – December 2011

DEV PROJECTS

Gratify (live demo on <u>GitHub</u>) – Oct/Nov 2018
 What: Productivity-based web app built for collaborative task management.
 Stack: React.js, Redux, JavaScript, Node.js, Express, AJAX, MongoDB, Mongoose, CSS

- US Census Data Visualization (live demo on <u>GitHub</u>) Aug/Sep 2018
 What: Website created to simplify consumption of US Census data with visuals.
 Stack: Node.is, Express, MySQL, Sequelize, Charts.is, JavaScript, AJAX, Bootstrap, Heroku
- Clicky (Memory) Game (live demo on <u>GitHub</u>) October 2018
 What: Responsive memory game that changes state based on player interaction.
 Stack: React.js, JavaScript ES6, custom CSS effects and animations

WORK EXPERIENCE

Freelance Web Developer (temporary)

August 2018 - Current

October 2017 - February 2018

• Offering my web development services to clients in need, paid or volunteer work.

IT Project Manager

Cincinnati Bell Technology Solutions (CBTS)

6-month, contracted assignment for Mercy Health

- Lead a 6-month transformational project which allowed the company to remediate 20 windows servers resulting in a 500-thousand-dollar cost savings year over year.
- Successfully delivered software and infrastructure projects ahead of schedule and
 within budget by effectively communicating the business needs of stakeholders and
 removing barriers so that my team could work as best as possible.
- Facilitated team communication cross-functionally and directly with software engineers, analysts, network techs.

IT Solutions Manager Standard Textile

September 2015 – September 2017

- Promoted position, reported to VP of IT. Solutions manager for a team of software engineers responsible for ensuring IT was exceeding business needs for both the manufacturing division (internal customers) and commercial laundry division (external).
- Routinely met with divisional managers and laundry customers to ascertain areas of IT
 opportunity. Worked directly with software engineers for customizations, upgrades, 3rd
 party software implementations, and in-house developed systems. Traveled often.
- Successful software implementation from concept to production of in-house developed Advance Plant Resources (APR) system in all global manufacturing sites (US, Jordan, China), which resulted in a 20% reduction in labor costs year over year globally.
- Transformed US manufacturing process by implementing a third-party materials
 requirement planning system (MRP) called Datatex at US manufacturing locations,
 which significantly reduced raw materials inventory by about \$1-million year over year.

IT Training & Support Manager Standard Textile

June 2012 – September 2015

- Responsible for providing level 1 technical support to over 3,000 global associates and managing a helpdesk with 3 direct reports, tasked with re-structuring of the helpdesk.
- Improved first response time by 2-weeks to 1-day, re-defined SLA's creating customercentric processes and procedures, maintained visibility with the customer, and provided routine follow-ups after tickets were closed. Help desk customer satisfaction after one year soared from a 67% service approval rating to 84%.
- Responsible for all IT training curriculum; maximized training synergies cross-functionally for a more cohesive on-boarding experience for new associates; created LMS modules.
- Recipient of 'Outstanding Trainer' and 'Excellence in Leadership' awards.

IT Communications Coordinator Standard Textile

October 2011 – June 2012

• Responsible for drafting company-wide IT communication emails designed to introduce, sell, and explain IT systems to the business, coordinated efforts with Help Desk