

Tom Breazier

SUMMARY

Certified Scrum Master who thrives in developing highly engaged Agile teams and consistently exceeding expectations. Delivers innovative solutions to drive productivity and automation impacting the bottom line. Builds strong, lasting relationships with individuals at all levels and communicates flawlessly between the business and IT through requirements gathering and agile ceremonies. Current student at the University of Texas at Austin Coding Bootcamp learning full stack web development. Excited to apply my project management experience to developing web applications.

EDUCATION

Certificate in Full Stack Web Development , University of Texas – Austin	2020
MS in Cybersecurity , Bellevue University – NE, GPA 3.88	2017
BS in Criminology & Criminal Justice , University of Nebraska – Omaha, GPA 3.3	2010

CERTIFICATIONS/ADDITIONAL TRAINING

• Certified SAFe 5 Scrum Master	Mar 2020
• CompTIA Security+	Feb 2019
• Union Pacific Way Continuous Improvement Program	2017

PROFESSIONAL EXPERIENCE

Bellevue University, Bellevue, NE **May 2020 – Current**

Agile Project Manager

- Scrum Master/Project Manager for a six-member Agile Team responsible for executing multiple strategic initiatives for the university.
- Facilitates project/team planning and delivery activities, including backlog definition and refinement, prioritization, planning, estimation, reviews, retrospectives, and daily stand-ups.
- Prepares and communicates release plans, progress reports, and metrics while ensuring proper visibility and transparency.

Union Pacific Railroad, Omaha, NE

June 2014 – May 2020

Business Analyst – Netcontrol Locomotive (Dec 2019 – May 2020)

- Led the definition, design, and documentation of business requirements for the replacement of mainframe applications and all connected client-server systems used by Union Pacific in the locomotive domain.
- Researched and modeled new techniques that result in improved performance when measured against business and technical goals.
- Provided subject matter expertise and used this knowledge to act as the primary communications link between IT and its customers.

Senior Supervisor, CMS Systems (Nov 2018 – Dec 2019)

- Managed the definition, design, and documentation of business requirements that drove development of software solutions for Crew Management Services (CMS) serving over 15,000 users across the United States
- Collaborated with user experience designers, application developers, and department stakeholders through all stages of the software development lifecycle driving solutions to meet the business needs
- Oversaw the testing and deployment process to ensure interoperability of new software applications and tools
- Implemented self-service mobile application for Field employees eliminating 30% of manual transactions
- Drove application to track Field employees time off, vacation and personal leave, designing parameters that drove savings of 25%
- Oversaw mission critical applications, performed maintenance, testing, updates and enhancements, while providing 24/7 support

Manager, Crew Dispatching (Sept 2016 – Nov 2018)

Critical Call Dispatcher II (April 2015 – Sept 2016)

Critical Call Dispatcher I (June 2014 – April 2015)

- Trained, coached, and led a team of 8 highly engaged direct reports in a service-oriented environment across multiple shifts with oversight of 600 trains across the United States
- Coordinated with train management, Union representatives, and train crew members to ensure each train in the operation was supplied with staff on time
- Selected out of 50 employees for the UP Way Continuous Improvement Program-completed 6 leadership classes and learned LEAN principals

- Documented accounts of incidents to meet federal and legal standards for use in critical incident investigation and potential litigation against Union Pacific Railroad
- Provided support for Union Pacific Police by monitoring security/alarm systems, disseminating criminal histories, and tracked high value and critical military shipments
- Maintained data integrity of mapping software database used by all employees in the department

Nebraska Department of Correctional Services, Omaha, NE

May 2013 – June 2014

Corrections Corporal

- Monitored youth inmates at the Nebraska Correction Youth Facility, rotated throughout various posts
- Selected to join Correctional Emergency Response Team (CERT)

Security Products Companies, Omaha, NE

Feb 2012 – May 2013

Account Manager

- Sold, developed, planned, and implemented physical security systems for financial institutions throughout Nebraska and Southwest Iowa
- Uncovered and met bank executives and security departments to analyze client's needs for physical security, video surveillance, alarms, and cybersecurity systems, to protect assets
- Addressed customer's needs while providing comprehensive solutions in product selection, shared products to meet their short-term and long-term objectives

iSECUREtrac, Omaha, NE

June 2010 – Feb 2012

Monitoring Center Representative

- Coordinated with probation and law enforcement officials regarding electronic monitoring programs and services.
- Assisted law enforcement customers with setup and configuration of electronic monitoring devices and troubleshooting

PROGRAMMING LANGUAGES

HTML, CSS, Javascript, jQuery, Bootstrap, React.js, SQL

TECHNICAL SKILLS

Operating Systems Microsoft Windows, Apple MacOS, Kali Linux, iOS

Software Microsoft Office, Atlassian Jira, Atlassian Confluence, NICE Interaction Management, NCIC, Salesforce, Oracle Business Intelligence, TeamViewer, Various Antivirus software, Various IoT devices

Skills Computer hardware installation/configuration, application firewall configuration, network device install/configuration, software and hardware troubleshooting

AWARDS

- CMS Award of Excellence for Making Effective Decisions, Union Pacific Railroad **2017**
- Top Sales Rep to achieve revenue target, SPC Companies **2012**

VOLUNTEER EXPERIENCE

Volunteer, Beagle Basset Rescue of the Heartland, Omaha, NE

2014 – Present

Volunteer, Stephen Center Homeless Shelter, Omaha, NE

2012 – 2013