

Talha Bin Saeed

Greater Sydney Area

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Summary

Searching for a position that will allow me to improve my current programming, problem solving and communication skills by acting as a steppingstone into the industry. Looking forward to a long and mutually beneficial relationship and teamwork.

Possessing a great interest in Networking, Mobile and Desktop Platforms, Software Development and Administrative assistance in Information Technology while specially in Web-development using MERN stack. Being well-acquainted with Microsoft Azure, Microsoft SQL Server, Visual force and Lightning Salesforce CRM, PaaS and SaaS platforms along with data analysis, leadership skills and flexible attitude enables me to provide the most of outcomes while troubleshooting even in stressful environment.

- Trailhead Ranger <https://trailblazer.me/id/tsaeed>
- Successfully completed AZ-104: Microsoft Azure Administrator certification course.
- Successfully completed The complete Web Developer 2021 : Zero to Mastery.

Experience



Salesforce Developer Intern

Dale Carnegie Australia

Feb 2020 - Apr 2020 (3 months)

- Creating Reports and Dashboards using SaaS Salesforce to perform Data Analysis.
- Keeping track of the performance of the Sales team using PaaS Salesforce.
- Responsible for creating process manuals which provide guidelines for configuring and troubleshooting the Salesforce environment along with some networking knowledge.



Junior Web Developer

Web Developers Academy

Jul 2016 - Jan 2017 (7 months)

- Creating front-end and back-end of various websites using PHP.
- Creating websites using WordPress.
- Implementing responsiveness in websites.
- Developing database using Navicat Premium and Microsoft SQL.



Customer Service Representative

ibex. Pakistan

Jan 2016 - Jun 2016 (6 months)

- Process claims and provide IT Service Management for a USA based company Square Trade's clients using salesforce.
- Perform as a technical escalation point for the frontline team.
- Maintain customer satisfaction for Ibex Global clients by providing periodic after hours assistance based on the roster.

- Perform data entry, ticketing and process work-order line items for the clients using Salesforce via phone support.
- Provide customer feedback to Technical Lead and assist Quality Assurance Team.



Dotnet Developer Intern

Neusol LLC

Jun 2015 - Aug 2015 (3 months)

- Responsible for working on Asp.net and advanced Telerik UI tools.
- Develop the survey generator keeping the future requirements in mind like adding more languages by using the language plugin.

Education



University of Technology Sydney

Master of Engineering - MEng, Software Systems Engineering Major

Mar 2017 - Nov 2018



ECA Professional Year Program

ECA Professional Year Program, ECA Professional Year Program, Computer Software Engineering

Jun 2019 - May 2020



University of Technology Sydney

Master of Engineering Management, Software Systems Engineering Major

Mar 2017 - Nov 2018



Bahria University

Bachelor of Software Engineering (B.S.E.), Computer Software Engineering

Sep 2012 - Jun 2016

Licenses & Certifications



Dale Carnegie Immersion Course - Dale Carnegie Australia



103 Trailhead Badges and 61,525 Trailhead Points - Trailhead by Salesforce



AZ-104 Microsoft Azure Administrator Exam Certification 2021 - Udemy

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Skills

Web Development • Salesforce.com Development • HTML5 • Cascading Style Sheets (CSS) • JavaScript • TypeScript • React.js • Node.js • MongoDB • Express.js

Honors & Awards



National Champion of Pakistan in Air Pistol Shooting - 18th National Shooting Championship 2010

May 2010

Represented Pakistan Navy in the 18th National Shooting Championship 2010 and secured a Gold Medal in Air Pistol (Men) Junior Category.