

Taha Biyik

7024 Ketchum Drive, Colorado Springs, CO, 80911 | (540)-760-9363 | Tbiyik@student.cccs.edu

August 15, 2018

Carole Olds
Hiring Manager
PPCC
5675 S Academy Blvd
Colorado Springs
CO 80906

Dear Carole Olds:

I am writing this letter in regards to the recent opening in the learning commons for the library technician position. My experience in helping and resolving issues of distressed customers while working at ITSS at PPCC has taught me a variety lessons. My expertise and background in computing and problem solving gained from years of object oriented programming and mathematics has made me a precise and creative problem solver.

This skill set has allowed me to focus solely on the customer and in accommodating their needs without any time delay. If there is anything customers appreciate more than great and welcoming customer service, it would be a great and welcoming customer service with fast solutions to the difficulties they are having.

My studies in the physical sciences has allowed me to dedicate myself to life-long learning, and because of this attitude of determination and dedication I have been able to pick up on new concepts and skills very fast. This attribute has allowed me to adapt to new environments and get going as soon as I hit the ground. To increase my technical skills to fit a variety of roles in the tech field I am currently in the process of earning my A+, Network+ and, Security+ certifications.

I am looking forward to discussing the position and my qualifications with you in more detail soon. I feel confident that I fulfill the requirements in addition to being able carry out the responsibilities and duties of the library technician position. Thank you for your time and consideration.

Sincerely,



Biyik, Taha