

Driving innovation at the intersection of finance and technology. Delivering exceptional results through analytical expertise, strategic thinking, and client-focused solutions.

tylerbustard.ca ⋅ ☑ tbustard@unb.ca ⋅ ७ +1 (613) 985-1223 ⋅ ⊙ Toronto, Ontario, Canada

## Education



#### **Bachelor of Business Administration - Finance Major**

2020

#### University of New Brunswick

Saint John, New Brunswick

- Case Competitions: 1st Place (CIBC), 3rd Place (TD), RBC and SLC participant
- $\bullet \ {\sf Analyst\ and\ Portfolio\ Manager-University\ of\ New\ Brunswick\ Student\ Investment\ Fund}$
- UNB Finance Club, RBC Student Ambassador, Accredited Co-op Program
- Recipient of 5 Scholarship and Alumni Awards for academic merit and leadership skills, Total \$47,500

## **Professional Experience**



## Portfolio Assistant

BMO Private Wealth Toronto, Ontario

- Advised two Investment Counsellors managing portfolios over \$100M and cut preparation time by 12%
- · Bolstered client communications, boosting response rates by 9% heightening client satisfaction and retention

Portfolio Management Client Relations Financial Analysis Excel



## **Financial Advisor**

2021 - 2022

2022 - 2023

#### **TD Canada Trust**

Kingston, Ontario

- · Cultivated strong client relationships by assessing individual financial needs, resulting in an 11% increase in sales
- Exceeded sales targets, achieving a top 15% performance ranking within the district

Financial Planning Sales Client Advisory Product Knowledge



# Banking Advisor

2020 - 2021

## Royal Bank of Canada

Kingston, Ontario

- $\cdot \ Strengthened \ client \ relationships \ by \ advising \ on \ personalized \ solutions, increased \ repeat \ transactions \ by \ 13\%$
- $\bullet \text{ Excelled in needs-based advising, boosting adoption of core products like GICs, mutual funds, and TFSAs by } 8\% \\$

Banking Products Financial Advisory Client Relationship Management Digital Banking

## **Professional Experience (continued)**



#### **Client Advisor Intern**

2019 - 2020

#### Royal Bank of Canada

Fredericton, New Brunswick

- · Resolved complex client issues, achieving a 15% boost in positive feedback scores for the branch
- Promoted RBC's digital banking tools, leading to a 10% increase in online and mobile banking adoption

Client Service Digital Banking Problem Resolution Customer Support



#### Marketing Intern

2018

#### **Irving Oil Limited**

Saint John, New Brunswick

- $\boldsymbol{\cdot}$  Conducted competitor analysis driving insights that improved targeted marketing by 11%
- Developed a Customer Lifecycle model that increased targeted promotions, boosting customer engagement by 8%

Market Research Customer Analytics Competitive Analysis Marketing Strategy



#### **Tax Return Intern**

2018

#### **Grant Thornton LLP**

Saint John, New Brunswick

- Streamlined client financial data, boosting accuracy by 10% ensuring timely submission of 100+ tax returns
- Improved tax return preparation processes, cutting filing errors by 15%

Tax Preparation Financial Analysis Data Management Client Service

## **Professional Certifications**



#### **CFA Level I Candidate**

2025

#### **CFA Institute**

Comprehensive training in investment analysis, portfolio management, and ethical standards



## **Discounted Cash Flow Analysis**

2024

#### Training the Street

Advanced financial modeling techniques for valuation using discounted cash flow methodology

# Community



## Next Gen Ambassador

2020 - 2023

## **United Way**

Kingston, Ontario

- $\bullet \ \text{Led implementation of fundraising strategies achieving 20\% increase in funds raised over three years}\\$
- Spearheaded engagement initiatives resulting in 15% rise in participation and awareness within workplace community

Fundraising Strategy Leadership Event Planning Community Engagement Stakeholder Management