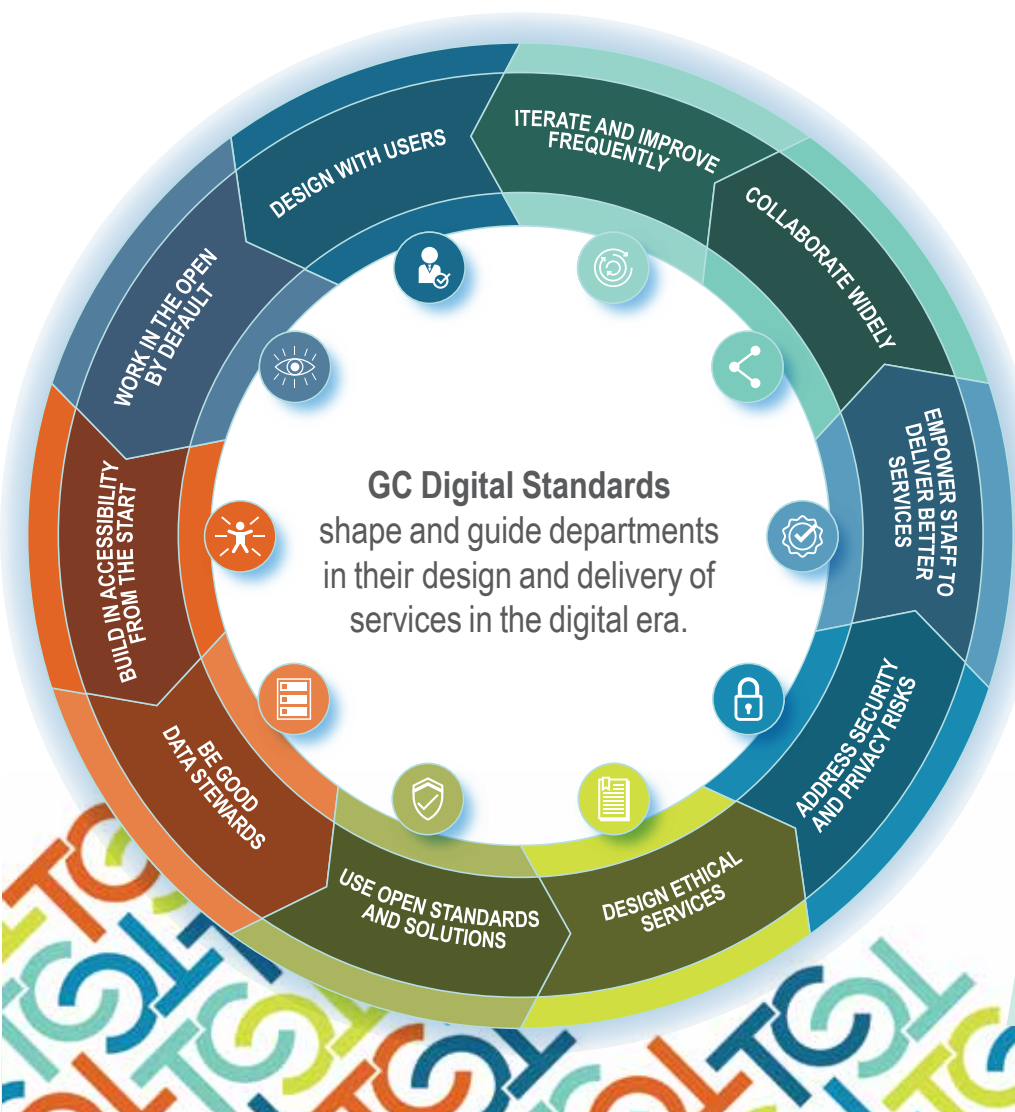


Disruptive technologies are introducing significant changes across the transportation system and in the workplace.

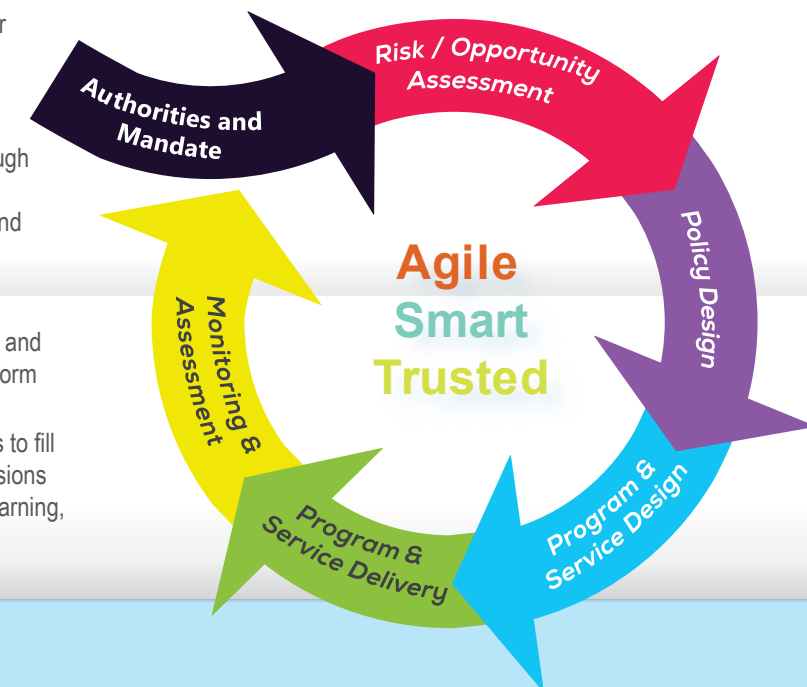
This is our **Roadmap** to be
#TCFutureReady #TCDigital



KEY DEPARTMENTAL TRANSFORMATION IS UNDERWAY ENABLED BY A STRONG DIGITAL FOUNDATION:

	Intelligent Policies and Programs <ul style="list-style-type: none"> • Modernizing our legislation and regulations so they are agile, responsive to change • Aligning national policy principles and consistent approaches with provinces and territories on new / emerging technologies • Engaging industry and users on environmental considerations, technology use cases and implementing policy/regulatory • Developing a public risk management framework • Building an outcomes measurement system to monitor the effectiveness of non-regulatory and regulatory activities • Adopting common oversight and enforcement processes
	Service Innovation <ul style="list-style-type: none"> • Building myTC Account, a new online service platform for TC aligned to OneGC • Building capacity in user experience research and service design through the new Service Innovation Hub • Establishing TC's service inventory with a service management platform (available in OneGC API store) • Establishing modern fee structures to recover costs for services • Implementing harmonized service standards • Reporting on performance against service standards and client satisfaction.
	Transparency and Public Trust <ul style="list-style-type: none"> • Strengthening accessibility, transparency of data and information to inform the public of transportation decisions • Implementing an integrated and coherent approach to Safety and Security information • Managing culture change to enhance our evidence-based decision making and publicly reporting on the results of our oversight of industry • Building a framework on engaging citizens and stakeholders to increase transparency and accountability through participatory government, engaging actively to inform policies, direction and service delivery
	Data-Driven <ul style="list-style-type: none"> • Strengthening departmental data governance • Building capacity in data science • Fostering data collection, storage and access capacity to inform internal and external decisions • Establishing enabling infrastructure and tools to enable data analytics to inform policy • Explore new innovative approaches to fill data requirements and inform decisions (experimenting with AI, machine learning, robotics)

How we adapt to change:



Modernizing Transport Canada's Workforce - Beyond 2020

