




# Tommo Chung

  
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## Personal Statement

Friendly, adaptable and hardworking individual with extensive experience in hospitality roles, including one of Edinburgh's busiest Costa stores. Skilled in delivering excellent customer service, working efficiently under pressure, and maintaining a positive atmosphere. Proven ability to handle cash, resolve customer queries, and work as part of a team. Suitable for summer temporary hire to support through a busy festival season.

## Skills

- > Excellent customer service and communication
- > Cash handling and till operation
- > Teamwork and collaboration
- > Multitasking and working under pressure
- > Event organisation

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## Employment

### Costa Coffee - Barista (2022 - 2023)

- > Maintained high-quality service in a fast-paced environment, preparing a wide range of drinks from a seasonally changing menu.

- > Handled cash and card transactions accurately, balancing tills at the end of shifts.
- > Maintained cleanliness and organization of the bar and seating area.
- > Worked as part of a team to ensure smooth service in Edinburgh's second busiest Costa in Q3 2022.
- > Built rapport with regular customers and resolved complaints professionally.

### **Artisan Gelato (2022)**

- > Served customers with a friendly and welcoming attitude, providing product recommendations and samples.
- > Managed queues and worked efficiently during peak hours.
- > Maintained hygiene standards and restocked displays.

### **Wetherspoons (2018-2019)**

- > Worked behind the bar and on the floor, serving drinks and food to customers.
- > Responsible for cash handling, taking orders, and ensuring customer satisfaction.
- > Maintained a clean and safe environment, adhering to licensing laws and company policies.
- > Developed strong teamwork and multitasking skills in a busy pub setting.

### **Edinburgh University Gymnastics - Strength and conditioning coach (May 2023 - Present)**

- > Organising and running a training programme, leadership and communication skills.
- > Worked with a team of coaches to deliver a programme of strength and conditioning sessions to the university gymnastics squad.

### **Nairn's Oatcakes (2021)**

- > Assisted with production and packaging operations in a food manufacturing environment.

### **Grant Westfield (2021)**

- > Beam saw operator responsible for refurbishment of damaged products.

## **Inkwell PR - Software developer (Dec 2023 - Aug 2024)**

- > Worked as part of a team, delivering projects to tight deadlines and communicating with clients.

## **PlayerData - Firmware engineering intern (Jun - Sep 2023)**

- > Collaborated with colleagues to solve problems and deliver results under pressure.
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## **Volunteering & Non-technical Involvement**

### **Edinburgh University Gymnastics Club**

Social and fundraising coordinator

- > Promoted events on social media and in person, increasing attendance and engagement.
- > Planned and organised social activities and fundraising initiatives, collaborating with other sports clubs.
- > Worked as a team with committee, coaches, and club members.

### **Turing Fest Media Assistant**

- > Assisted with event setup, reception, and attendee support, demonstrating strong communication and problem-solving skills.

### **UK Shuffle Community**

- > Organised and participated in performances, workshops, and events, working with diverse groups of people.
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## **Education**

### **Edinburgh University - Informatics (MInf) (2019-2025)**

- > Developed strong analytical, teamwork, and communication skills through group projects and presentations.

## Arbroath High School (2013-2019)

- > Proxime Accessit 2018.
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