

Call Flows

Metrics shown are for campaigns assigned to you. Metrics with aggregate data may take up to an hour to update.

TOTAL CALLS

199

TOTAL LEADS

30

% LEADS

15%

AVG LEAD QUAL

3

CONVERSIONS

4

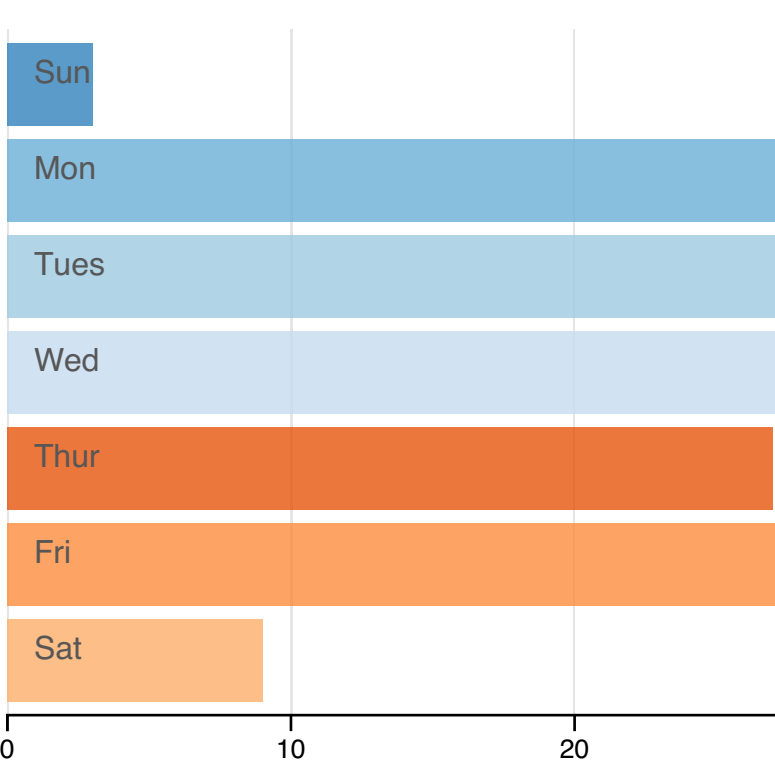
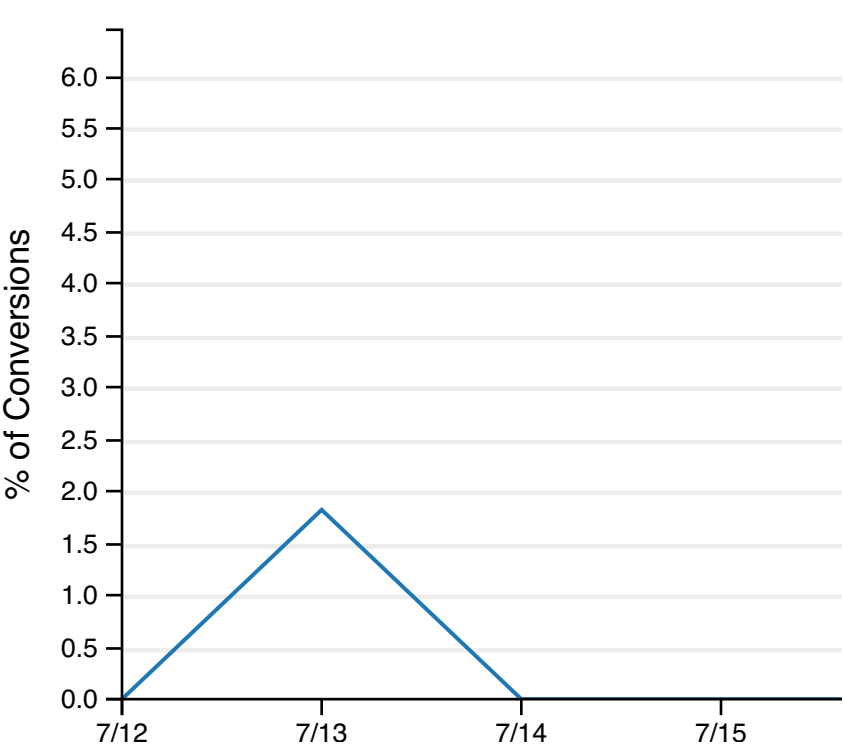
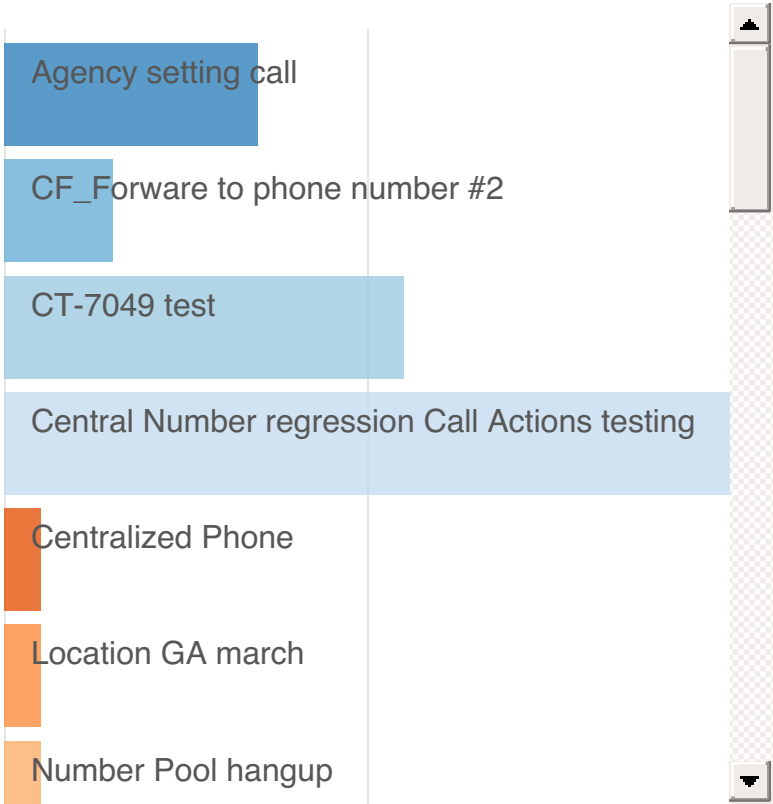
CONVERSION %

2%

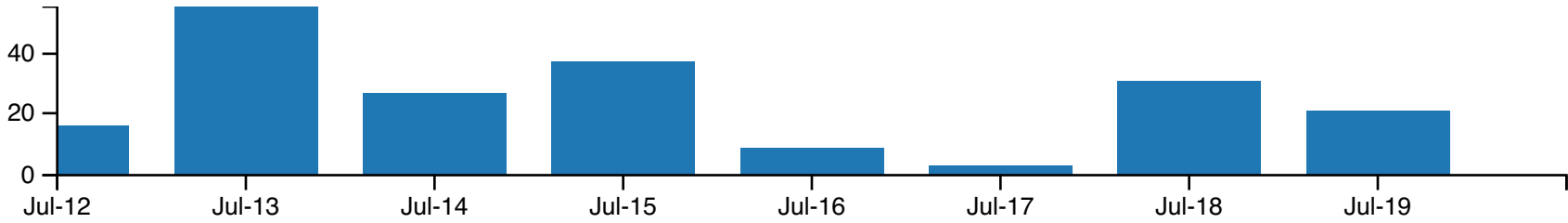
CALLS BY CALL FLOWS

CONVERSION % OVER TIME

CALLS BY DAY



CALLS OVER TIME



DATA TABLE

Secondary Grouping

None

Export as

Basic Search

Q

⊗

Advanced filter

Call Flow	Total Calls	Total Leads	% of Leads	Avg Lead Quality	Conversion	Conversion %	Avg Duration	Unique Calls
Agency setting call (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,Agency setting call)	7	0	0%	0	0	0%	0:00:02	5
CF_Forware to phone number #2 (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,CF_Forware to phone number #2)	3	2	67%	11	0	0%	0:00:43	2
CT-7049 test (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,CT-7049 test)	11	0	0%	0	0	0%	0:00:15	3
Central Number regression Call Actions testing (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,Central Number regression Call Actions testing)	35	5	14%	2	0	0%	0:00:23	4
Centralized Phone (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,Centralized Phone)	1	0	0%	0	0	0%	0:00:17	1
Location GA march (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,Location GA march)	1	0	0%	0	0	0%	0:00:08	1
Number Pool hangup (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,Number Pool hangup)	1	0	0%	0	0	0%	0:00:02	1
Number pool Georoute (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,Number pool Georoute)	4	2	50%	7	0	0%	0:00:37	3
Number pool Local (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,Number pool Local)	36	7	19%	5	2	6%	0:00:35	24
Number pool Percentage (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,Number pool Percentage)	2	0	0%	0	0	0%	0:00:03	2
PoolForSourceReport (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,PoolForSourceReport)	9	2	22%	3	0	0%	0:00:18	4
Snow - Alpine - Bandwidth (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,Snow - Alpine - Bandwidth)	1	0	0%	0	0	0%	0:00:17	1
Source Call Flow (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,Source Call Flow)	1	0	0%	0	0	0%	0:00:19	1
Suraj IVR (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,Suraj IVR)	12	2	17%	2	0	0%	0:00:16	3
Suraj Simple (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,Suraj Simple)	43	8	19%	5	2	5%	0:00:24	5
Suraj geo (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,Suraj geo)	3	1	33%	5	0	0%	0:00:16	2
call flows2 (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,call flows2)	2	0	0%	0	0	0%	0:00:03	1
company standard call flow (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,company standard call flow)	1	1	100%	22	0	0%	0:01:57	1
hangup (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,hangup)	3	0	0%	0	0	0%	0:00:03	2
poll 1 (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,poll 1)	5	0	0%	0	0	0%	0:00:06	5
pool 3 (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,pool 3)	1	0	0%	0	0	0%	0:00:03	1
pool test (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,pool test)	7	0	0%	0	0	0%	0:00:03	7
simple simpel call flow (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,simple simpel call flow)	8	0	0%	0	0	0%	0:00:18	0
snewnumber (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,snewnumber)	1	0	0%	0	0	0%	0:00:29	1
test now delete call flow (https://stag-cmo-la.convirza.com/#/calls-details?filtertype=a&filter=1,provisioned_route_name,equal,include,test now delete call flow)	1	0	0%	0	0	0%	0:00:03	1