



## Thomas Chan

(780) 909-2886    tcchan@ualberta.ca    11312 9 Avenue Nw, Edmonton AB T6J6W4

### Highlights of Qualification

- ▶ Strong ability to work independently and with a team member to contribute to an efficient and productive atmosphere.
- ▶ Excellent communication and interpersonal skills required in a demanding or fast paced environment.
- ▶ Willing to dedicate my time and efforts to help others.

### Experience

ITS STUDENT, UNIVERSITY OF ALBERTA, EDMONTON, ALBERTA – 2016 - PRESENT

Working as Information Technology Services, managing help desk tickets in either solving tickets or directing them to the correct person. Imaging workstations while also aiding in their setup. Troubleshooting issues for certain tickets that are either hardware or software related.

### Education

▶ UNIVERSITY OF ALBERTA – 2016 - PRESENT

Bachelor of Science - Computer Science Major

▶ GRANT MACEWAN UNIVERSITY – 2015 - 2016

Bachelor of Science – General Science

▶ HARRY AINLAY HIGH SCHOOL – 2012 - 2015

International Baccalaureate Program

Harry Ainlay Diploma - 2015

International Baccalaureate Diploma - 2015

### Projects

PROGRAMMING HOMEWORK: DEVELOPING AN ANDROID APPLICATION ( FALL 2018)

- ▶ Worked in a group of 6 to develop an android application that is a medical logger. It allows users to document their injuries.

PROGRAMMING HOMEWORK: DEVELOPING AN ANDROID APPLICATION ( FALL 2018)

- ▶ Created an android application that records the users emotions and stores it . It allows the user to write comments and edit the emotions records.

#### PROGRAMMING HOMEWORK: DEVELOPED AN AI STARCRAFT BOT ( FALL 2018)

- ▶ Worked in a group of 4 and developed a Starcraft bot that plays the game using advanced techniques to defeat other bots.

#### PROGRAMMING HOMEWORK: SQL DATA STRUCTURE ( FALL 2017)

- ▶ Created a program that has user account login to access functions in a database such as running queries or managing the database.

## Volunteer Experience

#### ▶ UNIVERSITY OF ALBERTA DANCE CLUB – 2015 - PRESENT

Instructed choreography to groups of 10-20 people ranging from beginner to advanced each week to allow people to experience hiphop.

#### ▶ MACEWAN DANCE CLUB – 2015

Instructed choreography to groups of 10-20 people ranging from beginner to advanced each week to allow people to experience hiphop.

#### ▶ FESTIVAL OF TREES – 2015

Volunteered in the gift shop assisting customers in locating inventory and promoting seasonal products

#### ▶ LEADERS IN TRAINING PROGRAM – 2012

Supervised and interacted with adolescent dance group

## Skills

- ▶ Experienced with C, and Python
- ▶ Proficient skills in Microsoft Office Program
- ▶ Very competent in using Windows and Mac OS

## Awards and Certificates

- ▶ Rutherford Scholarship 2015

## Interest and Hobbies

- ▶ Dancer at Kore Dance Studios
- ▶ Spending time with family and friends

References Available Upon Request