OSC Community Project Team
Defining roles and responsibilities to light the path for others!

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Steering Committee
Highly Recommend

- Vision & Direction
- Oversee Project Team
- Schedule & Chair Meetings
- Knowledge Share
- Access to All Documentation
- Minimum 3 people from different organizations

Project Management
Highly Recommend

- Collaboration
- Key Deliverables & Timeline
- Facilitate & Document Calls
- Create Project Plans & Tasks
- Identify Owners of Key Tasks

Development Management
Highly Recommend

- App Architect or Engineer
- Coordinates Code Work
- Approves PRs
- Prioritizes Issues / Bug Fix
- Code Review

Learn More bit.ly/OSC-LeadershipRoles

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Product Mgmt

- Roadmap
- Vision & Strategy
- QA Lead Story Writer

Volunteer Onboarding

- Tools We Use Training
- Project Overview
- Expectation Training

Marketing

- Public Facing
- Website, Blog, Demos
- Presentations

Leading Support

- Answers questions in Community
- Tracks trends
- Prioritizes new docs

UI / UX

- Concept Validation
- Supports design that reduces support issues
- Testing & Prioritization

Cross Team Sharing

- Cross-Project Meeting
- Monitors Cross Channels
- Shares back with Team

Content Mgmt

- Overall Content Creator
- Manages "Tools We Use'
- Manages Content Library
- Manages Secure Logins

Testing

- Executes Tests
- Records Results
- Anyone

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OSC Community Sprint Day

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Sprinting Lead

- 2-day Goals & Tasks
- Set Agenda for Table Breakout Sessions
- Assign Roles
- Project Management

Volunteer Onboarding

- Train 'Tools We Use'
- Processes
- Team Meetings
- Expectations
- Project Overview

Scribe: Report Back

- Verbal Report Back
- Tracks What Was Done
- Written Report Back to SFDO and Slack
- Beginner Role

Content Creating

- Doc Writing
- Video Producing
- Content Creator

QA Leading

- Writes & Updates Testing Protocols
- Wrangles testers
- Coordinates Test Feedback

Testing

- Executes Tests
- Records Successes & Failures
- Beginner Role

Subject Matter Expert

- Validates Ideas & Design of Project
- Creates Use Cases
- Authors User Stories

Architecting

- Design Salesforce Technical Architecture
- New Functionality
- Creates Sustainable Architecture

Learn More bit.ly/OSC-LeadershipRoles