

Rahul Kumar

Quality Analyst

Detail-oriented quality assurance and testing professional offering strong research and debugging skills. Personable individual successful at working in team-based environment.



Work History

2020-02 -
Current

Quality Assurance Analyst

Global Opportunities Pvt Ltd, Delhi, Delhi

Determine operational objectives by studying business student requirements, functions; gathering information; evaluating output requirements and formats

Maintain user confidence and protect operations by keeping information confidential.

Check Student profile journey till visa grant.

Random checks for process quality by listen live or past call recordings.

Reporting day to day lead flow to AM,

2018-07 -
Current

Process Associate

Global Opportunities Pvt Ltd, New Delhi, Delhi

Review, analyze and evaluate business systems primary lead and user needs. Document requirements, define scope and objectives and formulate systems to parallel overall business strategies

2-4 years of experience in the field of abroad education. Familiar with country to country student visa requirements and Tourist Visa Rely on experience and judgment to plan and accomplish goals.



Contact

Address

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Phone

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E-mail

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Skills

Team Management

Business analysis

Performance testing



Education

2014-03 -
2017-05

Science

SBS Public School ,Hathras Uttar Pradesh IN - Hathras

- Secured 7.2CGPA

2016-04 -

Science

2017-05

Rajvansh Public School Jaipur Rajasthan IN - Jaipur
Secured 56%

2017-06 -

BBA: Retailing

Current

Jaipur National University Jaipur - Jaipur



Travel

Almost visited major cities in India since past two years traveling abroad
currently asian countries like Singapore ,Thailand ,Malaysia ,Burnai