Tory C. Redner

Powder Springs, Georgia 30127 • 678-670-2721 • thopstadredner@gmail.com
www.linkedIn.com/in/toryredner

Software Engineer

Solutions-oriented and highly motivated with ability to leverage strong training in web development while excelling in a **Full Stack Web Development** role. Readily skilled in Help Desk troubleshooting, custom built systems, software and hardware deployment, remote and onsite support, and small network management/cloud setup. Excel at implementing cutting-edge web development tools, including Rails, REACT, NODE.JS. Proven ability to perform comprehensive root-cause analyses while diagnosing and optimizing management information systems. Proactively learn new information technology concepts with a passion for technology and ability to self-teach. Talent for quickly learning new information and demonstrated success as a business leader.

KEY COMPETENCIES:

Environments*:	UNIX, Windows 7/8.1/10/11, IBM I
Tools:	Microsoft Office Suite, GIT, NPM, YARN, Bower, Trello, lucid Charts, Microsoft CRM, Salesforce CRM, Click-up, HubSpot, VsCode
Technical Proficiencies:	HTML5, CSS, NODE.JS, EXPRESS.JS, HANDLEBARS, REACT, RUBY RAILS, MongoDb. JavaScript ES 6, SQL, OOP, EXPRESS, JQUERY, Lua.

WORK EXPERIENCE

Eradani. Inc, Remote   **01/22-08/22**
Software Engineer / Customer Support

Assisted in the training and development of Jr. Engineers. Wrote and deployed patches and updates to client codebase. Upgraded existing codebases to new template standards. Supported new client installs, training and mentoring. Investigated client support ticket performing root cause analysis and provided solutions. Worked as a team to complete client requested feature of adding google pub/sub integration with their current application. Learning the ins and outs of Google cloud products along the way. Utilized a team feedback system to complete the project before projected deadline.

Trilogy Education, Remote   **04/20-01/22**
Sr. Learning Assistant / Central Grader

Assisted thousands of students across the globe by mentoring and fostering their understanding the fundamentals of web development using MongoDB, Express, React and Node.

Landis + Gyr, Alpharetta, GA **01/19-10/2019**
Sr. Technical Support Specialist

Supporting the MDMS (Meter Data Management System) Team, to identify root cause and break fix issues through testing, researching and replication with Unix and SQL. Utilizing Microsoft CRM to manage and triage cases.

Georgia Tech, Atlanta, GA **5/2018-05/2019**
Teaching Assistant/Sub

Supporting an Intensive, 6-month coding boot camp based out of Georgia Tech University, involving 250+ hours of in-class teaching though an extensive curriculum including HTML5, CSS3, JavaScript, Java, Node.js, Express.js, APIs, AJAX, Firebase, Responsive Design, Heroku, Git, User Authentication, React, MYSQL, and MongoDB.

The Kanela Group, Decatur, GA **10/2017-01/2021**
Director of IT - Contract / PRN

Responsible for management, overall planning, strategy, organizing and execution of all IT functions for The Kanela Group LLC/dba Midway Injury Clinic. This includes but not limited to: Implementation of software & hardware, creating & maintaining secure office network and support & maintenance of existing applications.

CareerBuilder, Atlanta, GA **10/2018-01/2019**
Technical Support Advisor

Contract role assisting end users on the ATS (Applicant Tracking System) team to accurately identify root-cause issues through researching, testing, and replicating issues reported with a focus on the tactical and strategic impact to the customer. Responsible for triaging all incoming customer contacts through phone, email and tickets submitted utilizing CRM software to manage customer issues.

EDUCATION AND CREDENTIALS

General Assembly Web Developer Immersive Program, 2017
12-week course in web development fundamentals, including product development, front-end development, and back-end development.

Associate of Applied Science, Johnson & Wales University, Charlotte, NC., 2008