

# CHANG-HUNG TSAI

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## CAREER SUMMARY

- 5 years of experience in Software UI Design
- Familiar with the attitude and context of B2B customers.
- Good at facilitating user-centered design process to come out a useful and meaningful service for users.
- Enthusiastic about Usability Testing.
- Interesting in making things real, and invite proper user to interact with it.

## SKILLS & ABILITY

- Research: Survey, Usability Testing, Eye-Tracking
- Design: Sketch, Adobe Suite
- Prototyping: Flinto, Axure RP, Hand Sketch
- Development: HTML, Javascript, CSS
- Language: Mandarin (Native), Japanese (professional working proficiency, JLPT Level: N1), English (professional working proficiency)

## WORK EXPERIENCE

**UI/UX Staff Engineer** • 2017.01 - Present  
[Openfind Information Technology, Inc](#) • Taipei, Taiwan

**UI/UX Senior Engineer** • 2014.06 – 2016.12  
[Openfind Information Technology, Inc](#) • Taipei, Taiwan

- Responsible for design-related work
- Visualize concepts which developed by myself or required from PM
- Front-end development, partner with Engineers to complete these features
- Participate in design evaluation with our partner [Cybersolutions](#)

Openfind: Enterprise email solution provider, including anti-spam, audit, supervision. In addition, Openfind is developing Instant Message in order to deliver a seamless communication platform for enterprise.

**UX Designer** • 2012.11 – 2014.06

Wistron Corporation Value Creation Center • Taipei, Taiwan

- Collaborated with PM to discover the user needs by research
- Provided insight and vision with demo videos or mockups

Wistron Corp., Value Creation Center: A global leading Technology Service Provider, as a shared resource at Wistron, the mission of Value Creation Center is to connect key Technologies through holistic design to create business model.

**Freelance Translator** • 2015.10 – Present

SEMI TAIWAN • Hsinchu, Taiwan

- Translate EDMs and advertise campaign from Chinese to Japanese

**EDUCATION**

**Master** Department of Digital Technology, Toy and Game Design  
2008-2010 National Taipei University of Education

**Bachelor** Department of Industrial Design  
2004-2008 National Kaohsiung Normal University

**AWARD**

Taiwan 1st Universal Design Award • 2006

**LINKS**

[Linkedin](#)