

Thodsaporn Chay-intr

AI/ML Engineer and NLP Specialist

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AI/ML Engineer with 6+ years of experience specializing in NLP and developing scalable end-to-end AI solutions. Specialized in PyTorch, foundation models, and DevOps/MLOps pipelines. Expertise in word tokenization, multimodal AI, ML algorithms and techniques. Proven ability to lead multidisciplinary teams to deliver AI initiatives with measurable outcomes.

Key Skills

Technical Skills

- **Programming Languages:** Python, C/C++, Rust, Shell script
- **ML Toolkits:** PyTorch/Lightning, TensorFlow, HuggingFace, PyG, OpenCV, Scikit-learn, Spacy, NLTK, TensorRT-LLM, llama.cpp
- **Tools & Technology:** Linux, Hadoop/Spark, SQL, NoSQL, Docker, Kubernetes, Elasticsearch GCP, AWS, Git

Languages: Thai (Native), English (Advanced), Japanese (Intermediate)

Work Experience

iApp Technology Co., Ltd., Thailand

Jan 2024 – Jan 2025

AI/ML Engineer and Head of AI

Leading AI solutions provider in Thailand, key contributor to OpenThaiGPT, delivering tailored AI solutions for diverse clients.

- Led AI projects (text, vision, and audio), transforming practical research into production and doubling team efficiency.
- Managed AI server infrastructure with containers and orchestration, ensuring scalable and reliable ML performance.
- Developed efficient LLM-based agents with RAG and TensorRT-LLM, achieving 97.67% QA accuracy, 87.53% recall for Thai.
- Analyzed linguistic aspects of international languages (Thai, Chinese, Japanese) to deliver NLP projects from concept to release.

Artificial Intelligence Association of Thailand, Thailand

Jan 2018 – Aug 2023

ML Researcher and Lecturer

- Advised professionals and scholars on ML, contributing to the planning and publication of over 20 research papers.
- Delivered courses on ML/NLP, focusing on algorithms, techniques, and tools (e.g., SVM, parsing, and scikit-learn).

Tokyo Institute of Technology, Japan

Sep 2019 – Mar 2020

Research Assistant

- Collaborated with a multidisciplinary team to develop NLU/NLG modules for Japanese conversational dialogues.
- Built a BiLSTM Seq2Seq model with cross-attention in PyTorch for natural text generation, validated via human evaluation.

iApp Technology Co., Ltd., Thailand

Mar 2017 – Feb 2018

ML Engineer and Researcher

- Led the development of the first Thai Treebank (5,000+ entries) with linguists and developers to advance Thai NLP.
- Developed a syntactic annotation tool for native and web applications, deployed on GCP to support resource development.

Education

Tokyo Institute of Technology, Tokyo, Japan

Apr 2019 – Sep 2023

Doctor of Engineering — Information and Communications Engineering (*NSK Scholarship Foundation*)

Sirindhorn International Institute of Technology, Pathum Thani, Thailand

Jul 2015 – Aug 2018

Master of Engineering — Information Communication and Technology for Embedded Systems (*TAIST Tokyo Tech Scholarship*)

Thammasat University, Pathum Thani, Thailand

Jun 2011 – Aug 2015

Bachelor of Science — Computer Science (*Chairman of the Student Representative Council*)

Highlight Projects

ChindaLLM: LLM-powered Chatbot Platform for Advanced Business Automation

Sep 2024

- Led a multidisciplinary team to create a chatbot platform powered by multimodal LLMs with a custom RAG engine.
- Fine-tuned multimodal LLMs to meet client requirements and developed a graph-based RAG for enhanced retrieval.

LLM-based Conversational AI System for Banking Queries

Jul 2024

- Contributed to developing an LLM-based agent for general banking queries using TensorRT-LLM and customized RAG.
- Synthesized data with LLMs to build intent classification guardrail, boosting accuracy by 27% to 92% for banking compliance.
- Achieved 97.67% QA accuracy, 87.53% recall, and maintained response times under 6.5 seconds.

LATTE: Lattice ATTentive Encoding for Character-based Word Segmentation (Journal of NLP)

Jun 2023

- Proposed a method using candidate lattices, GNNs, and attention to refine character representations for word tokenization.
- Integrated Tries with Aho-Corasick to extract candidate characters and words for lattice construction in linear time.
- Achieved SOTA F1-score (97.7% to 99.4%) across Asian languages: Japanese, Chinese, and Thai.

Character-based Thai Word Segmentation with Multiple Attentions (RANLP 2021/Journal of NLP)

Sep 2021/Jun 2023

- Proposed a PTM-based word segmentation model with attention across linguistic units (characters, character clusters, subwords, and words), achieving SOTA performance on well-known Thai datasets.
- Developed a subword tokenizer using SentencePiece and a character-cluster tokenizer optimized for Thai linguistic characteristics.

Selected Projects

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|---|----------|
| SpeechFlow: AI-powered Application for Thai-English Transcription, Summarization, and Translation | Dec 2024 |
| <ul style="list-style-type: none">Contributed to integrating AI services into an application for seamless Thai-English transcription, summarization, and translation.Led the deployment of the ASR Pro engine on server infrastructure, scaling to support thousands of users. | |
| LLM-based Chatbot for Elderly Comfort and Consultation | Oct 2024 |
| <ul style="list-style-type: none">Fine-tuned an open-sourced LLM using SFT, DPO, KTO to build a RAG-based chatbot for elderly conversations and support.Designed LLM agents for various tasks, including data synthesis and automatic evaluation. | |
| Dual-Stage Face Anti-Spoofing for Active and Passive Liveness Detection | Oct 2024 |
| <ul style="list-style-type: none">Led the development of a FAS model with active liveness detection and passive spoofing prevention stages.Achieved Level 1 Presentation Attack Detection certification from iBeta with 0% APCER and BPCER below 3%. | |
| ASR Pro: Advanced Context-aware ASR for Thai | Aug 2024 |
| <ul style="list-style-type: none">Developed an approach to enhance ASR contextual awareness by integrating LLMs into a fine-tuned ASR model.Reduced WER by 3.12% and improved inference speed by 1.3x than top commercial competitors. | |
| Fine-tuning Thai-English TTS Models with Phoneme-level Representations | Aug 2024 |
| <ul style="list-style-type: none">Fine-tuned Thai-English TTS models using phoneme-level tokenization, achieving more natural speech than previous models.Contributed Thai-English support to a public TTS repository, extending its functionality with fine-tuned models. | |
| Extreme Fine-tuning: A Novel and Fast Fine-tuning Approach for Text Classification (EACL 2024) | Mar 2024 |
| <ul style="list-style-type: none">Proposed a fine-tuning approach combining backpropagation with Extreme Learning Machine (ELM) for efficient text classification.Reduced fine-tuning time by up to 74.8% with SOTA-level performance on MELD, IEMOCAP, IMDb, and AG News. | |
| LLaVAC: Fine-tuning LLaVA as a Multimodal Sentiment Classifier | Jan 2024 |
| <ul style="list-style-type: none">Proposed a method to fine-tune LLaVA for classifying multimodal sentiment labels, incorporating unimodal and multimodal inputs.Outperformed SOTA baselines by up to 7.31% in accuracy and 8.76% in weighted-F1 in the MVSA-Single dataset. | |
| A Unification-based Knowledge Graph Construction for Thai Profile Generation from Online Resources | Sep 2023 |
| <ul style="list-style-type: none">Constructed a knowledge graph of Thai researchers, using 6+ million entries crawled from online research databases.Designed a semi-supervised method with multi-task learning to extract entities/relations, improving F1-score by 8% over baseline. | |
| Simple2In1: A Simple Method for Fusing Two Sequences from Different Captioning Systems into One Sequence | Sep 2023 |
| <ul style="list-style-type: none">Developed a T5-based generative model for Thai caption fusion, paraphrasing and merging sequences into one.Outperformed baselines by 5.2%, achieving 79% sBLEU and 90% ROUGE-L on a small captioning dataset of 3,168 samples. | |
| Multimodal Sentiment Analysis Using Multiple Labels from Different Modalities | Mar 2023 |
| <ul style="list-style-type: none">Developed a sentiment analysis model with CLIP, BERT, and RoBERTa, leveraging text, image, and multimodal labels.Achieved up to 2% higher F1-scores than previous models, with 74.1% on MVSA-single and 62.0% on MVSA-multiple datasets. | |
| Detecting Fraud Job Recruitment Using Features Reflecting from Real-world Knowledge of Fraud | Mar 2022 |
| <ul style="list-style-type: none">Developed a method to classify fake job recruitments using a set of novel features designed to reflect fraudster behaviors.Yielded accuracy of 97.64% for Employment Scam Aegean Dataset (EMSCAD). | |
| Public Budget Usage Monitoring System (Bronze Medal - The 47th International Exhibition of Inventions Geneva) | Feb 2019 |
| <ul style="list-style-type: none">Cooperated with an interdisciplinary team to develop a monitoring system that utilizes Scrapy to crawl large-scale unstructured data from government sites, such as procurement and budget portals, for corruption detection in text data. Deployed by two organizations.Developed a text classification method in TensorFlow, with rule-based enhancements, for corruption detection, validated by experts. | |

Selected Relevant Publications

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|---|-------------------|
| Extreme Fine-tuning: A Novel and Fast Fine-tuning Approach for Text Classification | Mar 2024 |
| 18th Conference of the European Chapter of the Association for Computational Linguistics (EACL 2024) | |
| <ul style="list-style-type: none">Proposed a fine-tuning approach combining backpropagation with Extreme Learning Machine (ELM) for efficient text classification.Reduced fine-tuning time by up to 74.8% with SOTA-level performance on MELD, IEMOCAP, IMDb, and AG News. | |
| LATTE: Lattice ATTentive Encoding for Character-based Word Segmentation | Jun 2023 |
| Journal of Natural Language Processing, Volume 30, Issue 2 | |
| <ul style="list-style-type: none">Proposed a method using candidate lattices, GNNs, and attention to refine character representations for word tokenization.Integrated Tries with Aho-Corasick to extract candidate characters and words for lattice construction in linear time.Achieved SOTA F1-score (97.7% to 99.4%) across Asian languages: Japanese, Chinese, and Thai. | |
| Character-based Thai Word Segmentation with Multiple Attentions | Sep 2021/Jun 2023 |
| International Conference on Recent Advances in Natural Language Processing (RANLP 2021) and Journal of Natural Language Processing, Volume 30, Issue 2 | |
| <ul style="list-style-type: none">Proposed a PTM-based word segmentation model with attention across linguistic units (characters, character clusters, subwords, and words), achieving SOTA performance on well-known Thai datasets.Developed a subword tokenizer using SentencePiece and a character-cluster tokenizer optimized for Thai linguistic characteristics. | |

Selected Certificates

Generative AI with Large Language Models (LLMs)

DeepLearning.AI, AWS (Coursera)

Aug 2023

Introduction to Big Data with Spark and Hadoop

IBM (Coursera)

Aug 2023

Introduction to Deep Learning & Neural Networks with Keras

IBM (Coursera)

Jul 2023

Machine Learning with Python

IBM (Coursera)

Apr 2023

Academic Services, Leaderships, and Mentoring

Conference Publication Chairs

- iSAI-NLP-AIoT 2024, 2021
- KICSS 2021
- KSE 2020
- STUD 2019

Conference Organizing Members

- iSAI-NLP-AIoT 2024, 2021, 2020, 2019, 2018, 2017
- KSE 2021
- KICSS 2018
- IDT 2019
- ISAAC 2017
- PRICAI 2016

Conference Reviewers

- iSAI-NLP-AIoT 2024, 2021, 2018

Consultants

- Super AI Engineer Thailand 2024, 2023, 2022

Journal Association Editor

- Journal of Intelligent Informatics and Smart Technology (JIIST)