



IT Help Desk Insights

Total Tickets

50.00K

Avg Resolution
Time(Days)

6.84

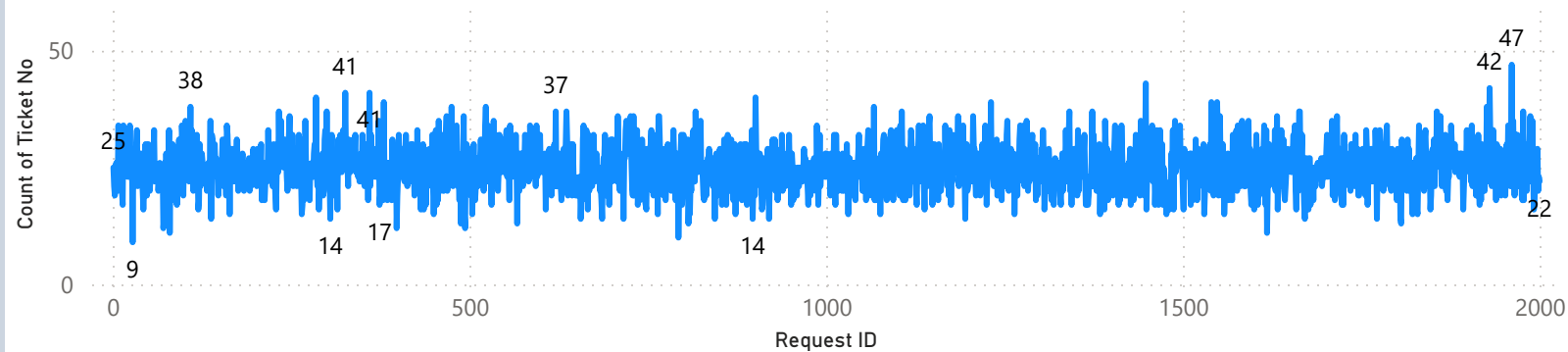
Total High Severity
Tickets

50.00K

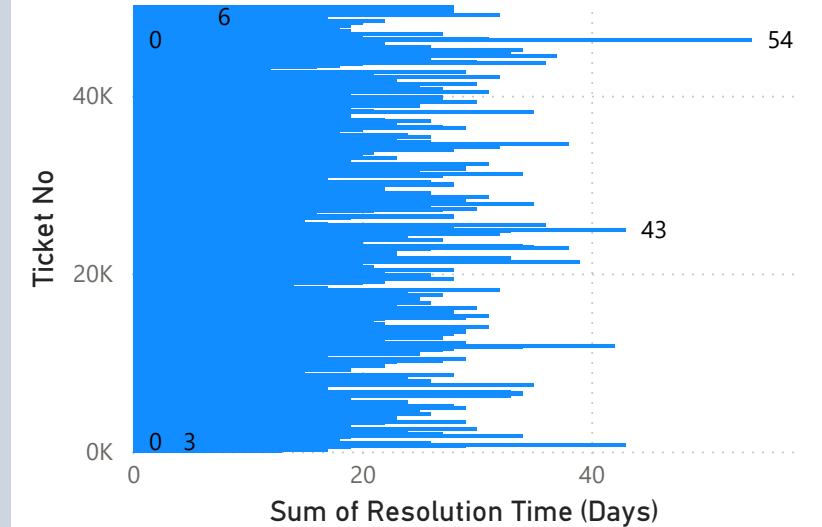
Total High Priority Tickets

50.00K

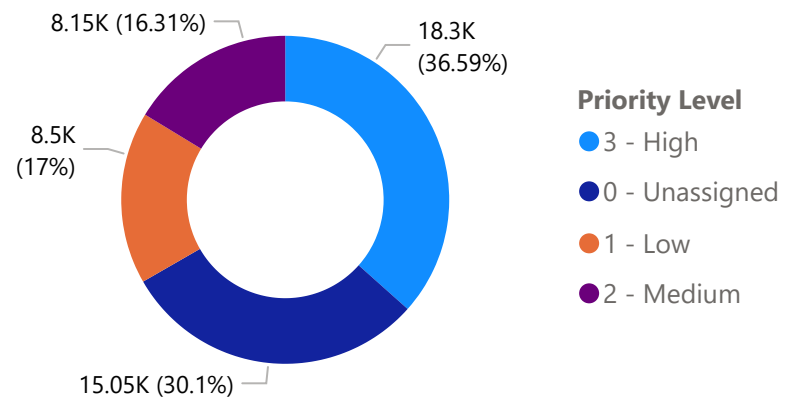
Tickets Over Time



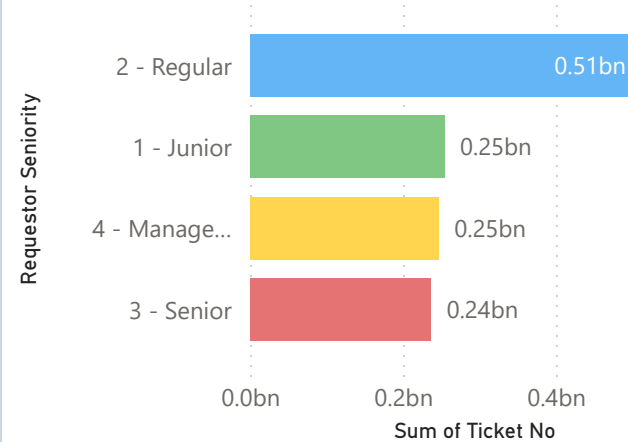
Sum of Resolution Time (Days)



Tickets by Priority Level



Tickets by Requestor Seniority



Tickets by Severity Level

