



CENTRAL
HIGHLANDS
WATER

Ballarat
7 Learmonth Road
Wendouree VIC 3355

Maryborough
154 High Street
Maryborough VIC 3465



Enquiries, emergencies & faults

1800 061 514



chw.net.au



customer.enquiries@chw.net.au



Live chat 8.15am-5.00pm Mon-Fri

Hepburn Shire Council
PO Box 21
DAYLESFORD VIC 3460

033

ACCOUNT NO.

140685-001

AMOUNT DUE

\$55.18

Pay By

6 Aug 2025

**PROPERTY ADDRESS
SUPPLY PERIOD**

**Malmsbury RD DAYLESFORD VIC 3460
14 Mar - 5 Jun 2025**

Invoice No: 4161726
Issued on: 9 Jul 2025

PREVIOUS BALANCE

\$55.18

Total payments received up to 9 July 2025

\$55.18 CR

Balance carried forward

\$0.00

CURRENT TRANSACTIONS

Water Volume

\$0.00

Water Service Charge

\$55.18

Total amount due

\$55.18

Total includes GST of

\$0.00

DUPLICATE

Year three of our 5-year pricing plan commenced on 1 July 2025.
Our updated Pricing Schedule is available at chw.net.au

TAX INVOICE
ABN 75 224 340 348
Central Highlands Region Water Corporation

**water is
essential,
support
is too**

**Confidential
financial assistance
for your water bill.**

Talk to us.



CENTRAL
HIGHLANDS
WATER

YOUR ACCOUNT DETAILS

WATER SERVICE CHARGE

| Date from | Date to | Days | Rate | Amount |
|-----------|----------|------|------------|---------|
| 14/03/25 | 05/06/25 | 84 | 0.6569/day | \$55.18 |
| | | | | \$55.18 |

Water service charge
The charge for providing water infrastructure to your land.



Residential tenanted properties: Tenant pays for water usage on separate metered properties and landlord pays all other charges. Please notify us 48 hours prior to moving in or out of a property to arrange a meter reading.



Moving house: If you have vacated your property and your details have not been updated please notify us.



Concessions: If you have a Centrelink Pension, Healthcare Card or Department of Veteran Affairs Gold Card you may be eligible for a discount. Register online at chw.net.au or contact us.



Payment assistance may be available if you are having difficulty paying your bill, please contact us to discuss. To view our Customer Support Policy visit www.chw.net.au.



Special services: Hearing or speech impaired? Contact us via the National Relay Service on 13 36 77 or visit us at <https://internet-relay.nrsccall.gov.au> Also provided is a free interpreter service. Contact the Translation and Interpreter Service on 13 14 50.



Special Needs Customers: If someone at your premises has special needs and relies on a continuous water supply including any form of life support please contact us.



Privacy: Central Highlands Water is committed to protecting the privacy of your personal information in accordance with Victoria's privacy laws. To view our Privacy Policy visit our website chw.net.au or contact us.

HOW TO PAY



Direct debit: To arrange a direct debit, register online at www.chw.net.au or contact us.



Billers Code: 1677
Ref: 140685 001 0

Contact your financial institution to pay from your cheque, savings or credit account.



Credit card: Pay by phoning 1800 656 292 or go to chw.net.au
Ref: 140685 001 0



In person: At a Central Highlands Water office.



Centrepay: Use Centrepay to make regular deductions from your Centrelink payment. Centrepay is a voluntary and easy payment option available to Centrelink customers. Go to humanservices.gov.au/Centrepay for more information and to set-up your Centrepay deductions or contact us.



Post Billpay Code: 0336
Ref: 000 140685 001 0

Pay at any Post Office, or via postbillpay.com.au for online payments or phone 13 18 16 for credit card payments.



Mail: Send a cheque with this portion of the account to Central Highlands Water, PO Box 152, Ballarat VIC 3353.

POST billpay

Account no. 140685-001

Amount due \$55.18

Pay by: 6 Aug 2025



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