



Shire of Hepburn
LN 101056801963042
PO Box 21
DAYLESFORD VIC 3460

Service Address: 26 Market Street Trentham VIC 3458

Classification: Non-Household

Opening Balance	\$64.77
Total Payment Received up to 9 August 2025	CR \$64.77
Balance	\$0.00
Current Charges	
Water Service Fee	\$68.34
Total (Excl GST)	\$68.34
GST	\$0.00
Total (Incl GST)	\$68.34
Total Amount Due	\$68.34



1300 363 200

www.coliban.com.au

Date of Issue: 10 August 2025

Next Scheduled Reading: 9 November 2025

Customer Number

C-00068776

Invoice Number

INV-0002874193

Amount Due

\$68.34

Pay By

31 August 2025

See over the page for payment options
Concession has not been applied
(refer over for eligibility).

Average daily usage in litres



Av. Daily Use: 0 L/day

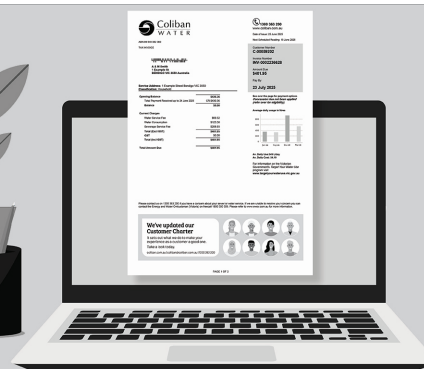
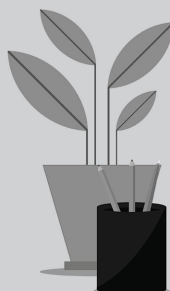
Av. Daily Cost: \$0.74

For information on the Victorian
Government's *Target Your Water Use*
program visit
www.targetyourwateruse.vic.gov.au

Please contact us on 1300 363 200 if you have a concern about your sewer or water service. If we are unable to resolve your concern you can contact the Energy and Water Ombudsman (Victoria) on freecall 1800 500 509. Please refer to www.ewov.com.au for more information.

**Customer prices change
from 1 July 2025**

Find out more at coliban.com.au or
call us on **1300 363 200**.



Coliban Water Invoice Details

WATER SERVICE FEE

Service Number	Date From	Date To	Days	Rate per day	Amount
SP-000034416	11-05-2025	30-06-2025	51	\$ 0.7277	\$37.11
SP-000034416	01-07-2025	10-08-2025	41	\$ 0.7618	\$31.23
					\$68.34



Receive your bill electronically: You can now receive your bill electronically using BPAY View. For more information on how to pay using BPAY View or BPOINT, visit our website.



Change of Address: If your postal address has changed, please contact us within 14 days.



Concessions: If you think you may be eligible for a concession please contact us: Centrelink Pension, Healthcare Card and Department of Veteran Affairs Gold Cards may be eligible. In contacting us, you can authorise us to confirm your eligibility with Centrelink or DVA. If you consent, this consent is ongoing until you contact us to revoke it.



Payment Difficulties: Please contact us about a payment arrangement or to discuss rebates and concessions.



Interpreter Service: If you are hearing or speech impaired or need an interpreter call Telephone Interpreter Service (TIS) on 13 14 50.

**E =
Estimated
Reading**

Estimated Reading: If you see an E beside your consumption fee, it means we've used an *estimated reading* to calculate the amount due. An *estimated reading* is used when we've been unable to access your meter. This may result in unbilled charges that we may recoup at a future date when an *actual reading* is obtained.

Want to check? You can send your contact details and a photograph of your current water meter reading to coliban@coliban.com.au or call us on **1300 363 200**, and we can complete a comparison or issue an adjusted bill at your request.

**Interest
Charges**

Interest Charges If you have a balance owing past your payment due date, we reserve the right to apply interest (currently 5.7% p.a.) as permitted under our Customer Charters. Interest will be applied in arrears for balances outstanding past the due date.

Interest will NOT be applied where you are in our Coliban Assist Plan, receiving a concession entitlement or on an agreed payment arrangement or bill smoothing program with Coliban Water.

HOW TO PAY

Direct Debit: Fill out an online form on our website or contact us.

BPAY/BPAY View: Contact your financial institution to pay from your savings or credit account.

Biller Code: 39156
Ref: 1000 0006 8776 9

Credit Card/Internet: Using BPoint
www.bpoint.com.au,
phone 1300 276 468 or 1300 BPOINT.
Biller Code: 39156
Account Number / Ref: 1000 0006 8776 9

In Person: Australia Post outlets.



Centrepay: Contact Centrelink or Coliban Water to arrange regular deductions from your Centrelink payment.
Centrepay Reference Number: **555 057 363A**
Account Reference ID: **1000 0006 8776 9**



PAYMENT SLIP

Customer Number

C-00068776

Payment Reference Number

1000 0006 8776 9

Amount Due

\$68.34

Pay By

31 August 2025

Amount Being Paid