

TREVOR WONG

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SUMMARY OF QUALIFICATIONS

Full Stack Developer with a wide range of skills in both **front-end** (HTML5, CSS3, JavaScript) and **back-end** (Python, SQL) web development. An extremely fast learner who can adapt to different work environments and learn quickly. Seeking to further improve in overall code efficiency and learn new frameworks.

KEY SKILLS

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|-------------------------------|------------------|-----------|
| • HTML, CSS, JavaScript, SASS | • VBa | • NodeJS |
| • VueJS Framework, Vuex | • Python Flask | • APIs |
| • Vuetify, Bootstrap | • Java | • Bash |
| | • MySQL, MariaDB | • Apache2 |

EDUCATION

Full-Stack Development Diploma (2021)

InnoTech College, Calgary, AB

May 2021 – November 2021

- Fast-track Full-Stack Development Diploma, currently with an honour standing

Bachelor of Commerce, Business Process Management (2015)

Haskayne School of Business, University of Calgary

Sept 2010 – June 2015

- Alexander Rutherford Scholarship (2010)
- Worked with WestJet Encore team and delivered a process improvement solution that was implemented into their aircraft turn process resulting in major cost savings for the company

PROJECTS

Via Della Pizza Website

url: <https://viadellapizza.tk/>

- Used HTML, CSS, SASS skills to develop a mobile responsive restaurant website, showcasing advanced CSS concepts such as carousals and shape manipulation
- Responsive design using media queries for mobile-first development
- Utilized preprocessor scripting languages such as Sass and Mixins

Tweeter Project

url: <https://tweeterproject.ml/>

- Used HTML, VueJS Framework, CSS, and API skills to create a Twitter clone website.
- Utilized external libraries such as Vuetify to further expand styling capabilities
- Maintained best practices and clean code throughout project

WORK EXPERIENCE

Central Support Agent

Feb 2019 – Mar 2021

Swoop Airlines, Calgary, AB

- De-escalated difficult phone calls in a professional and respectful manner
- Solved issues and guided airport agents through decision making with a solid solution
- Monitored, identified, and responded to all irregular operations that impact traveler experience
- Coordinated traveler services such as meal vouchers, hotel, and ground transportation during irregular flight operations

Supply Chain Analyst

Apr 2018 – Jan 2019

Certarus Ltd, Calgary, AB

- Managed and maintained the CNG pipeline parts inventory to ensure our technicians are constantly supplied, and resolved various supply chain issues with supplier
- Developed an efficient supply chain process for our power generator segment with implementation of SAP
- Improved the existing forecasting model saving the company over \$100,000 per year through data analytics
- Greatly improved our purchasing workflow process with automated Excel macros

Business Analyst

Apr 2017 – Mar 2018

SMART Technologies Inc, Calgary, AB

- Created a time-study analysis to build our pricing structure. Utilized VBA, Excel and other analytical tools to convert raw observational data into usable data for analysis
- Built and automated operational reports for purchasing, logistics, and the supply chain analyst team
- Managed the parts inventory database and maintained data integrity using INFLOW software
- Built key business trend reports in Microsoft BI to provide the Supply Chain Analytics team

Order Management Specialist

Sept 2015 – Mar 2017

SMART Technologies Inc, Calgary, AB

- Managed and built reports for cost saving initiatives, team reporting, automation, and other business process improvement projects
- Collaborated with the supply chain analysts to design, and implement an improved model for evaluating the flow of materials and improve on a more accurate inventory forecasting model
- Contributed to improving business processes by presenting new work processes to the team
- Processed purchase orders with a high level of accuracy, while maintaining data integrity
- Supported the timely delivery of customer's products and answering their questions and concern

CERTIFICATIONS AND AWARDS

SCOPE Operations Management Team Project Competition (2015)

- Collaborated with WestJet Encore to document and improve their aircraft turn process. Our recommendations were implemented into the aircraft process which improved efficiency and saved the company over \$100,000
- Awarded the Silver Cup for winning the 2015 SCOPE Student Conference for best business improvement project

Calgary Corporate Challenge (2015)

- Competed in the table tennis tournament and won the silver medal for SMART Technologies