

# Timothy C. Markfeld

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## EDUCATION

Candidate for **Master of Science in Management Information Systems**, The University of Alabama

**Graduation Date:** May 2023

**GPA:** 4.00/4.00

Candidate for **Bachelor of Science in Commerce and Business Administration**, The University of Alabama

**Graduation Date:** May 2023

**GPA:** 3.93/4.00

**Major:** Management Information Systems

## EXPERIENCE

*August 2022 –  
Present*

**LabMX, MIS Capstone Support, Tuscaloosa, AL**

*Goal:* Work with MIS Program Support and Capstone teams and fix any issues

*Value:* Fixing hardware/software for the teams

*My Contribution:*

- Serve as a Technology Administrator for the MIS program (computer imaging, hardware maintenance, active directory upkeep)
- Assist MIS Capstone teams hosting internal applications on our servers
- Fix issues/bugs that MIS Capstone teams run into

*August 2022*

**RISE Program, Capgemini, Nashville, TN**

*Goal:* Deliver a business plan with a demo to solve their problems

*Value:* Served as the tech lead and built out the prototype

*My Contribution:*

- Worked on a team of four to deliver a mobile application and business plan
- Solved the business problem of outreach and sustainability through one unified platform
- Unified team through exercises and bonding

*May 2020 – August  
2022 (Seasonal)*

**General Manager, Corolla Ice Delivery, Corolla, NC**

*Goal:* Successfully advertise and grow the company

*Value:* Achieved record-breaking business numbers – grew exactly 700%

*My Contribution:*

- Built database and entered customer information
- Led 26 advertising campaigns throughout Corolla & on 2 Facebook
- Completed all emails and phone calls for reservations
- Handled all customer complaints or order issues and delivered orders

*June 2015 – August  
2022 (Seasonal)*

**Rental Agent, Corolla Beach Rentals, Corolla, NC**

*Goal:* Set up beach equipment and communicate with customers

*Value:* Knowledgeable on all aspects of the business and supervised multiple operations

*My Contribution:*

- Completed business phone calls and emails with customers and entered reservations into the database
- Resolved issues with customers
- Trained new team members and worked with team to set up equipment

## TECHNICAL EXPERIENCE

**Languages:** C#, JavaScript, HTML, CSS, SQL, React Native, jQuery, Python

**Database:** MySQL Workbench, Microsoft Azure, SQL Server

**Frameworks:** Bootstrap, MVC

**Business Tools:** Visual Studio Code, Splunk, Cisco Packet Tracer, Visual Studio, Spyder

## HONORS AND ACTIVITIES

**President's List**

**Early College Scholar Award Recipient**

**Alabama Information Management Society**

**Dean's List**

**MIS Mentor**

**Eagle Scout**

**UA Scholar**

**University of Alabama Honors College**

**Reformed University Fellowship**

**LIFT Program**