## Timothy C. Markfeld

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**EDUCATION** 

Candidate for Master of Science in Management Information Systems, The University of Alabama

Graduation Date: May 2023 GPA: 3.89/4.00

Candidate for Bachelor of Science in Commerce and Business Administration, The University of Alabama

Graduation Date: May 2023 GPA: 3.89/4.00

Major: Management Information Systems

**EXPERIENCE** 

May 2020 – August 2021 (Seasonal)

General Manager, Corolla Ice Delivery, Corolla, NC

Goal: Successfully advertise and grow the company

Value: Achieved record-breaking business numbers – grew exactly 700%

My Contribution:

• Built database and entered customer information

- Led 26 advertising campaigns throughout Corolla & on 2 Facebook
- Completed all emails and phone calls for reservations
- Handled all customer complaints or order issues
- Delivered all orders

June 2015 – August 2021 (Seasonal)

Rental Agent, Corolla Beach Rentals, Corolla, NC

Goal: Set up beach equipment and communicate with customers

Value: Knowledgeable on all aspects of the business and supervised multiple operations

My Contribution:

- Completed business phone calls and emails with customers and entered reservations into the database
- Resolved issues with customers
- Trained new team members
- Fixed all broken equipment and built storage bins to store supplies
- Worked with team to set up all beach equipment

September 2020 – December 2020 LIFT, University of Alabama Learning Initiative and Finance Training, Tuscaloosa, AL

Goal: Teach senior citizens technology skills

Value: Tutored two senior citizens

My Contribution:

- Taught Microsoft Office applications
- Taught other phone and computer skills
- Worked with two senior citizens each week and answered all questions

TECHNICAL EXPERIENCE

Languages: C#, JavaScript, HTML, CSS, SQL, React Native, Solidity, ¡Query

Database: MySQL Workbench, Microsoft Azure

Frameworks: Bootstrap, React.js

Business Tools: Visual Studio Code, Splunk, Cisco Packet Tracer, Visual Studio

HONORS AND ACTIVITIES

President's List

Early College Scholar Award Recipient

**Alabama Information Management Society** 

Dean's List MIS Mentor Eagle Scout UA Scholar

**University of Alabama Honors College Reformed University Fellowship**