# Wisdom of Crowds versus Groupthink: learning in groups and isolation

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Mayo-Wilson, Conor, Kevin Zollman, and David Danks. "Wisdom Of Crowds Versus Groupthink: Learning In Groups And In Isolation." International Journal Of Game Theory 42.3 (2013): 695-723.

#### Overview

- Compare learning ability of networked agents to isolated agents
- Multi-armed bandit problem
- 6 different approaches
  - Simulated Annealing
  - Epsilon Greedy
  - Delta-Epsilon
  - Reinforcement learning
  - Weighted Reinforcement learning
  - Upper Confidence Bound
- Hypothesis: No significant difference between networked and isolated agents in a general case.

### Agenda

- 1. Introduction to Multi-armed bandit problem
- 2. Overview of the 6 methods
- 3. Summarize the experiment
- Evaluate the results
- Discuss future work
- Review and Conclude

#### **Multi-armed Bandits**

- Colloquial slot machine name: "one-armed bandit"
- Agent pulls one "arm" and receives reward
- Reward is independent of other arms
  - Typically also random
- Regret defined as (possible reward actual reward)
- Agent's goal is to maximize reward and minimize regret
  - Achieve by alternating exploration and exploitation
- Agents in paper seek to find optimal reward
- Let's look at an example

## Multi-armed Bandit example

	Arm 1	Arm 2	Arm 3
First Pass	Reward = 1	Reward = 1	Reward = 0
Second pass	Reward = 1	Reward = 2	Reward = 0
Best choice?	X		X
Actual reward	P(1) = 1.0	P(1) = 0.5 P(2) = 0.5	P(0) = 0.9 P(1000) = 0.1
Actual best	X	X	

#### **Bounded rationality**

- Limitation on decision making ability
- Make the best decision based on information available in the time allotted [Jones]
- Large subset of Computing problems
  - Example, Multi-armed bandit problem
  - All information => trivial solution

## Agenda

- 1. Introduction to Multi-armed bandit problems
- 2. Overview of each of 6 methods
  - 1. Epsilon Greedy
  - 2. Sigma Epsilon
  - Reinforcement Learning
  - 4. Weighted Reinforcement Learning
  - 5. Simulated Annealing
  - Upper Confidence Bound
- 3. Summarize the experiment
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### **Epsilon Greedy**

- Pick a best action most of the time and explore remainder
- $P(a = best) : 1 \epsilon$
- P(a = random) : ε
- "Best" is action with highest expected reward
- Pro:
  - Focus on exploitation
  - Also guaranteed to search
- Con:
  - Very slow exploration compared to other methods
  - Continues to explore after finding true optimal

#### Delta Epsilon

- Uses a set of "favorite arms"
- Choose best with  $1 (\partial + \varepsilon)$  probability
  - P(a = best) :  $1 (\partial + \varepsilon)$
  - P(a = random) : ε
  - P(a = favorite) : ∂
- Pro:
  - Same as Epsilon Greedy
  - Better approximates human decision making
- Con:
  - Set of favorites may not be optimal
    - Could perform very bad

### Reinforcement Learning

- Agent seeks to maximize cumulative reward
- Choose based on ratio of reward
  - $P(a) = R_a / R_t$
  - R<sub>a</sub> is the expected reward for action a.
  - R<sub>t</sub> is the total reward of all actions
- Pro:
  - Great exploration of search space
- Con:
  - Very slow when all rewards are similar
  - Will still explore even when the "best" is found
    - Optimal arm just has highest selection probability

## Weighted Reinforcement Learning

- Same as Reinforcement learning with a weighted function
- $P(a) = f(R_a) / f(R_t)$ 
  - Where f () is a function that increases with time
  - Weights recent actions more strongly than distant actions
- Pro:
  - Over time, probabilities greatly favor optimal actions
- Con:
  - Depending on weights, might exploit too fast
    - Agent would choose non optimal action
  - Difficult to determine the exact weighting factor

### Simulated Annealing

- Similar to hill climbing with multiple restarts
  - Over time "cool" the problem so we widen our search space
  - $P(r_{cur}, r_{next}, T)$ 
    - r<sub>cur</sub> is the reward of the current arm.
    - r<sub>next</sub> is the expected reward of the next arm.
    - T is the temperature of the system

#### Pro:

- Settles on a single answer
- Con:
  - Temperature is the dampening factor
    - Too high and system will never exploit
    - Too low and system will find local (not global) maximum

#### **Upper Confidence Bound**

- Also known as Confidence Interval
- Statistically measure how well the agent is doing.
- Over time the confidence increases
  - Statistical certainty of level of performance.

#### Pro:

- Minimize regret after each "play"
  - Each "play" involves a sample from all arms
- Self describing level of fitness
  - Useful for mathematical comparisons

#### • Con:

- Requires a huge number of samples for each round
  - Difficult to break down search space

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#### **Math Notations**

- Our learning problem is defined as { Ω, A , O, p}
  - Ω is the finite set of states of the world
  - A is a finite set of actions
  - O is a finite set of non-negative outcomes (rewards)
  - p is the probability of obtaining a particular award based on an action

$$p = \{p(* \mid a, \omega)\}_{a \in A, \omega \in \Omega}$$

#### **Math Notations**

- A Strategic Network is defined as S = {G, M}
  - G is the network (group) of agents
  - M is the method used by the agents
- Focus on networks S applied to learning problems that are:
  - Non-trivial
    - Same history of actions could lead to different states
  - Difficult
    - No action guaranteed to succeed
    - Little to no certainty of optimality

### Experiment

- Mathematically state each learning method
- Evaluate networked and isolated agents
  - Comparing each method to themselves
  - Show any performance difference
- Hypothesis: No significant difference between networked and isolated agents in a general case.

### Experiment

- How to define convergence in bounded rational problem?
  - Define individual metrics
    - Isolation Consistency (IC)
      - Agent converges to optimal while in isolation
    - Universal Consistency (UC)
      - Agent converges to optimal while in an arbitrary network
        - Could be similar or foreign agents
  - Define the same but for groups!
    - Group Isolation Consistency (GIC)
      - One agent uses the strategy M and all agents converge
    - Group Universal Consistency (GUC)
      - All agents use strategy M and all converge

### **Individual Consistency**

- Some implementations satisfy for all 6 methods
  - Does not need to be all!
  - We are looking for the existence of consistency in the methods
    - Not necessarily the robustness
- Consider the case of ε Greedy.
  - Small values of ε will converge
  - Large values will explore too often and shift the average away from the optimal return

### **Universal Consistency**

- UC methods will always be IC
  - Just separate the connections in the grouping
- Not all IC methods are UC
- Consider ε Greedy strategies again
  - Experiment with rate  $\frac{1}{n^{x/y}}$ 
    - x = number of actions observed
    - y = number of actions performed
  - In isolation that is  $\frac{1}{n}$
  - In networks that becomes  $\frac{1}{n^2}$ 
    - Too small to ensure optimality
- ε Greedy is IC but not UC

#### **Group Consistencies**

- Similar idea to Individual and Universal Consistency
- If Network is GUC then any single agent is GIC
- Not always true for the reverse
  - Consider ∂ε with sub-optimal favorite actions
    - Group may do very well but individual agents will not
- In general, GUC is to GIC as UC is to IC

#### Isolated vs Networked

- "Rational network of irrational individuals"
  - Paradox state
  - At least one IC individual in network
    - Broadcasts optimal choice to all others
    - Network settles on optimal action
- "Irrational network of rational individuals"
  - Conflicting information between individuals
  - Same problem we saw with ε Greedy and Universal Consistency

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#### Results

- Several of the methods lack Universal Consistency
  - ε and RL methods
  - This means they also lack Group Universal Consistency
- There are exceptions to the general case
  - Contextual information is hugely important
- Independent Consistency and Group consistency need not coincide
- Learning methods all have strengths and weaknesses like anything else
  - Here some are better for isolation while others favor the performance of groups
- Group Learning is not necessarily more accurate!

#### The winner is: UCB

- None of the methods hold up against all criteria
  - UCB meets both IC and UC
    - Less promising in GIC and GUC
- Seems to hold up to math models the best
- The devil is in the details
  - Implementations vary and there may be more factors
  - Would need to study other applications on a case by case basis

## Agenda

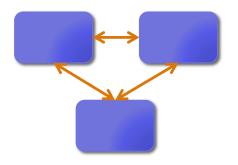
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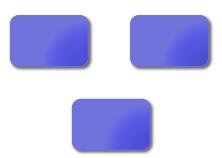
### Future Work and Opportunities

- Implementation
  - Can we be successful even without proof
    - Heuristics could be something we use for performance
- Incorporate real world data and testing
  - Theory is helpful but real data has new set of challenges
    - Quality of data and ability of methods to filter bad data
- Confidence Intervals look very promising
  - Implementations vary
- Expand analysis to other problem domains
  - Plenty of other Bounded Rational problems to study
  - Including the adversarial Bandit problem

### Challenges

- Upper Confidence Bound misleading performance
  - Each "round" requires a sample of all arms
  - A UCB "round" is much more computationally complex than εG
    - Intuitively we would expect a greater knowledge gain
- Downplay of unconnected groups
  - Focus on connected only





Test consistency of Groups

Test individual variance?

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#### Review

- 6 Different Learning methods
- Compared across 4 criteria
- None stand out as a general solution
  - Authors choose Upper Confidence Bound as a top performer in the general case
- Need to test with real world data to verify model
- Expand analysis to more domains

#### Conclusion

#### Takeaways

- Information transfer is difficult to accomplish in general form
- Careful implementation details would bypass many difficulties
  - Dynamic programming
  - Use of heuristics

#### Real world disconnect

- There exists optimal policy
- Finite number of actions to that policy
- Can't write that policy without exploring all actions and states
  - Still limited by physical hardware for complex problems.

#### References

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# Thank you

Questions?