



Incident handler's journal

Date: Tuesday, July 8th 2025	Entry: #000000000 Incident Responder: Trevor Stahl EmployeeID: 1234567890-tcs
Description	Documenting a cybersecurity incident, ransomware attack.
Tool(s) used	None
The 5 W's	5Ws: <ul style="list-style-type: none">• Who: Organized group of hackers• What: Ransomware attack• When: Tuesday, July 8th 2025 @ 9AM central time• Where: At hypothetical healthcare company• Why: Attackers initially launched a phishing campaign. After this allowed access to critical file systems and databases, the attackers used ransomware software to encrypt our critical data and left a message requesting payment in exchange for the decryption keys to our compromised data.
Additional notes	1- How did this phishing attack bypass the email spam and malware filters? 2- When and what was the last cybersecurity awareness training and phishing prevention education for the employees targeted in the phishing attack? 3-